

2. RV Park, its directors, officers, agents, employees and affiliates are not liable nor responsible physically or financially for weather related damage to personal property.

### **Mail & Package Deliveries**

1. Packages may be delivered to your numbered RV site. The address is: "Your Name", "Your Site Number" 6564 E. Lone Oak Road, Valley View, Texas 76272.
2. If your package is sent to USPS for delivery, the post office delivery driver may leave it inside the laundry room.
3. USPS Mail cannot be received by guests in the mailbox at the road. However, guests may use the park mailbox for outgoing mail.
4. RV Park, its directors, officers, agents, employees and affiliates are not liable nor responsible physically or financially for any guest mail or packages.

### **Laundry Facility**

- 1) Each guest will be issued a unique code to access the building and do their laundry.
- 2) Please do not share your code. The laundry facility is not open to the general public.

### **Background Checks (Monthly Reservations Only)**

Criminals are not allowed on Quail Valley RV Park property. A criminal background check, for the person making the reservation, is required when making a monthly reservation. The results of the background check are considered on a case-by-case basis. Background check results will be kept confidential and will be performed by a third-party company. Management reserves the right to refuse service to or remove guests that fail the background check.

***Note that all background check fees are refunded to all guests that stay at QVRV.***

### **Refunds**

1. Cancellations must be received (7) days prior to the reservation date to receive a refund.
2. Refunds will not be issued for cancellations made less than (7) days before the reservation date.
3. Refunds will not be issued for guests that are asked to leave for rule violations.
4. Security deposits used to hold sites for monthly reservations will not be refunded if the potential guest cancels the reservation.
5. The security deposit used for monthly reservations will be applied to the guests last month's electric bill and any remaining funds will be refunded to the credit card on file.