

Puppy Pick Day Information & Expectations

We are so excited to welcome you for Puppy Pick Day. This is a fun milestone for your family, and our goal is to make it a safe, calm, and meaningful experience for everyone—especially the puppies. Because our puppies are still very young and unvaccinated, many of our policies are centered around protecting their health while also making sure you have a great visit.

What to Expect on Puppy Pick Day

Puppy Pick Day is designed to give you a **snapshot in time** of each puppy's personality—not a final picture of who they will become. Puppies change quickly, and their long-term behavior is shaped by training, routine, environment, and consistency once they go home.

A puppy that appears outgoing, quiet, confident, or reserved on Pick Day may display very different behavior as they continue to develop. New homes, schedules, and experiences strongly influence personality.

Please remember:

- This is one moment, not a lifelong label.
- Environment plays a major role in behavior.
- Early training, structure, and socialization matter more than Pick Day impressions.

We are here to:

- Answer your questions
- Offer guidance during selection
- Help match each family with the right puppy based on lifestyle and temperament

---

Visitors Policy

Our top priority during Puppy Pick Day is protecting our unvaccinated puppies and minimizing their exposure to outside germs.

For this reason, we ask that attendance be limited to:

- **Immediate family members living in the home** OR
- **One support person if you are attending on your own**

We kindly ask that extended family and additional guests not attend unless you are coming alone.

Please let us know ahead of time how many guests you expect to bring. This helps us plan schedules, manage space, and keep exposure as limited as possible for the puppies. **If others would like to be part of the experience, you are welcome to FaceTime, send videos, or take photos during your visit.**

Timing and Appointment Structure

Each family has a **1-hour appointment time** for Puppy Pick Day. This allows all families to have an equal, unrushed experience while keeping the day running safely and smoothly.

Please arrive on time. Late arrivals will cut into your appointment window, as we must stay on schedule for the families following you. Remember we are often meeting with 8+ families in one day.

Bringing Children

Children are welcome, but please consider whether attending Pick Day will truly be enjoyable for them.

Puppy Pick Day typically lasts longer than young children's attention spans, and many kids lose interest quickly once the initial excitement fades. New environments, waiting, and limited handling time can be overwhelming, especially for younger children.

We recommend:

- **Please only bring children who live in the home.**
- Having one adult dedicated to supervising children at all times. With multiple puppies and young children in the same space, things can quickly become chaotic. Puppy tails and paws are easily stepped on, and it becomes difficult for adults to meaningfully interact with the puppies while also supervising children. Dedicated supervision helps keep both kids and puppies safe.
- Allowing children to participate briefly rather than expecting extended engagement.

- Being prepared for younger children to need breaks or quiet time if they attend.

Calm children create a calmer experience for puppies and families alike.

A Note to Parents

It is completely okay—and often a great option—to leave young children at home for Puppy Pick Day. While it feels like this would be a big moment for kids, from our experience, many become bored, overstimulated, or tired quickly. For most children, the truly exciting moment is not Pick Day—it's the day your puppy comes home.

Choosing your puppy is an *adult* responsibility, and surprising your child at home can be just as meaningful—if not more. And if it helps bring peace of mind, children tend to care far less about missing Pick Day than parents expect.

Thank You for Helping Us Protect Our Puppies. Your understanding and cooperation help ensure our puppies remain healthy and stress-free during this important stage of life. We truly appreciate your support and can't wait to meet you. If you have questions ahead of your visit, please reach out—we are always happy to help.