



To our valued customers,

As a neighborhood sanitation and cleaning company, Laundry Out has always had the safety and consideration of our customers as a top priority. As we continue to monitor how the Coronavirus (COVID-19) is evolving we will continue to understand and employ new tactics to augment the safety of our team members and customers alike. I want to share some of the steps we are taking to better ensure the safety of everyone in our Laundry Out family.

- Laundry Out is not accessible or open to the general public since our aperture in 2017.
- We only process one customer order through the point of packaging before we bring the next order in.
- Our machines are sanitized with Clorox Deep Clean tablets to ensure the highest level of cleanliness.
- We currently use Lysol wipes for disinfecting the 6 surfaces inside our bins, we will now also disinfect the 6 surfaces on the outside as well upon pick up and return to our customers.

COVID-19 is constantly evolving within our community and beyond. We at Laundry Out, will do our part to monitor closely and adhere to all recommendations from the Centers for Disease Control and Prevention (CDC).

We sincerely thank you for your continued relationship and the confidence in our team.

Respectfully,

A handwritten signature in black ink, appearing to read 'Irmin Romero', with a stylized, cursive script.

Irmin Romero

Founder & Chief Executive Officer

Laundry Out, Inc