



THANK YOU FOR YOUR ORDER!

PLEASE NOTE THE FOLLOWING:

- ✓ Please place your laundry into plastic garbage bags and either have them ready to hand off to your driver or out on your front porch for pickup.

**If you are at a hotel, please place at concierge for pickup.*
- ✓ Your payment is due upon receipt of the invoice on the same day of your pickup.
- ✓ We do ask that any cancellations are placed as soon as possible to give us time to get the cancellation into the system and communicated to your driver. Our drivers do make every attempt to contact you when they arrive if there is no laundry. If an appt is not cancelled and our driver arrives for the scheduled pickup, we will send a \$10 No-Show invoice.
- ✓ There may be times when we will need to change the pickup day or time you've selected. We will always communicate these changes to you beforehand to give you the opportunity to contact us with any concerns you have. We do appreciate flexibility in these situations.
- ✓ When we schedule your appt we will send you a link to a DocuSign Credit Card Authorization Form for you to securely provide this information. On the day of your pickup, the weight of your order will be entered, and your card will be charged. If, at any time, you need to update it simply reach out to us and we will send you a new DocuSign link.

- ✓ Tips are appreciated, but not required. If you desire to tip, you may contact us to add the tip to your invoice at any time, even after the service payment is made. 100% of the tips go directly to your processor.

If you love the service, we would love for you to tell your friends and family about our services.

Give them the code REFBOOTH20 to get both you AND your referral 20% off one order!

As always, please reach out to our team with any questions, comments, or concerns you may have. We look forward to servicing you!