

# Privacy Policy

## As Linpadoras Cleaning Team LLC

Effective Date: August 13, 2025

As Linpadoras Cleaning Team LLC (“we,” “our,” or “us”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website [alcleaningteam.com](https://alcleaningteam.com) or use our services, including SMS/text messaging.

## 1. Information We Collect

- Contact details: name, email address, phone number
- Service information: address, scheduling preferences, instructions
- Payment details (when you pay for services)
- Communications you send to us (calls, texts, emails)
- Technical data such as IP address and device/browser information

## 2. How We Collect Information

- Forms you submit on our website
- SMS opt-in and messages you send to us
- Phone calls, emails, or booking requests
- Cookies and similar technologies used to improve the site

## 3. How We Use Information

- Provide and manage cleaning services and schedules
- Send appointment confirmations, reminders, and updates via SMS or email
- Respond to questions and provide customer support
- Process payments and prevent fraud
- Improve our website, services, and customer experience
- Send promotional offers only if you have opted in

## 4. SMS/Text Messaging Policy

By providing your mobile number, you consent to receive SMS/text messages from us, including appointment reminders, service confirmations, and important updates. Message frequency

varies based on your bookings. Message and data rates may apply. You may opt out at any time by replying **STOP**. For help, reply **HELP** or contact us at [aslinpandoras@gmail.com](mailto:aslinpandoras@gmail.com).

## 5. Legal Bases for Processing

We process your data with your consent, to perform a contract (provide services you requested), and for our legitimate interests (such as improving services and ensuring security).

## 6. Sharing Your Information

We do not sell or rent your personal information. We may share limited data with trusted service providers (e.g., payment processors, scheduling and messaging platforms) solely to perform services on our behalf, under confidentiality obligations, and in accordance with law.

## 7. Data Security & Retention

We use reasonable administrative, technical, and physical safeguards to protect your information and retain it only as long as necessary to provide services and meet legal obligations.

## 8. Your Choices & Rights

- Access, correct, or delete your information by contacting us
- Opt out of SMS by replying **STOP**
- Adjust cookie preferences in your browser settings

## 9. Children's Privacy

Our services are not directed to children under 13, and we do not knowingly collect personal information from children.

## 10. Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with a new effective date.

## 11. Contact Us

If you have questions about this Privacy Policy or our data practices, contact us:

- Email: [aslinpandoras@gmail.com](mailto:aslinpandoras@gmail.com)
- Phone: 717-802-9399
- As Linpadoras Cleaning Team LLC