

Grass Hopper Lawn Care of Alexandria, LLC



"We Handle it All, just give us a call!"



Plant Warranty

Your success in growing landscape plants is going to depend largely on the care they receive. At the time of installation we use quality soil and give plants sufficient amount of water. We also make sure of proper drainage at that time in order for your plants to thrive. It is the customer's responsibility to make sure plants get proper nutrition and water on a consistent basis to keep them healthy thru the growing season of (May thru Oct).

Newly installed landscape plants will suffer transplant shock, particularly during the hot summer months. It is imperative that plants receive proper care, so as to minimize stress. Grass Hopper will warranty all plants at the time of installation and through the first month provided that they have been properly cared for during the transplant shock. Quality Control will make periodic visits during this time to follow up and it is up to their Professional Observation if a plant is being taken care of properly to insure warranty if needed.

Grass Hopper assumes no liability for replacement of plants killed or damaged by pests, insect infestation, abnormal weather conditions, lack of service, or other conditions beyond our control. Nor will we replace plants experiencing "seasonal die-back", when pruning and proper care will restore them to health. Moving landscape plants from their original location will void the warranty. Also we cannot warrant against weed growth in mulch or topsoil beds, due to the germination of dormant seeds prevalent in the soil.

If you should keep Grass Hopper as your scheduled monthly maintenance, we are able to monitor your investment to maximize its Quality into Mature Healthy Thriving Beauty. It is through our Professionalism, Nurturing and Quality Control that we will guarantee any further warranty that may be given. This is the only way of knowing that the proper care has been given at all times.

To file a request for replacement under this Warranty Policy, please visit our web site (www.LawnCareByGrassHopper.com) and submit it there.

Please feel free to contact Grass Hopper Lawn Care of Alexandria, LLC, with any questions regarding plant care.

Respectfully submitted,

Owner / Operator

Grass Hopper Lawn Care of Alexandria, LLC