TEAM



BED BUGS 101

(ALL ABOUT BED BUGS THAT YOU NEED TO KNOW)









Bed Bugs' Bites on Arm

Bites on Back

Full Meal Bed Bug

Nymph or Baby

BED BUG ELIMINATION PLAN

WE KNOW WHAT YOU HAVE TO GO THROUGH DAILY WITH BED BUGS. THIS PLAN IS DESIGNED WITH ELIMINATION IN MIND. WE HAVE A GOOD TRACK RECORD OF UP TO 95% ELIMINATION AND CUSTOMER SATIFACTION ON THE FIRST VISIT. WE ALSO OFFER A 30 DAY WARRANTY (INDUSTRY'S FIRST AND ONLY WARRANTY).

BED BUGS ARE MAKING A COME BACK IN OUR COUNTRY FROM ELSEWHERE. ONCE INFESTED, THEY CAN BE EXTREMELY TROUBLESOME. YOU WILL NEED EXPERT ADVICE FROM A PROFFESSIONAL AND KNOWDLEDGABLE COMPANY LIKE OURS.

THEY WILL NEST AND FEED ON ALL OBJECTS SUCH AS: THE BED THAT YOU ARE SLEEPING ON, THE SOFA THAT YOU ARE SITTING ON, THE CLOTHES THAT YOU ARE WEARING, THE TOYS THAT YOUR KIDS ARE PLAYING WITH, THE DOG HOUSE OR BLANKETS THAT YOUR PETS LAY ON, ETC. BASICALLY THEY ARE FOLLOWING YOUR TRAIL (BODY'S ODOR).

WHEN OVER POPULATED, THEY WILL SPILL OVER INTO OTHER OBJECTS SUCH AS: PICTURE FRAMES ON WALLS, CLOCKS, OTHER HANGING OBJECTS, CROWN MOLDING, WALL SOCKETS, DRAPERIES & BELOW THE CARPET.

OTHER COMPANIES WILL NOT OFFER YOU ANY WARRANTY AT ALL. OTHERS MAY SELL YOU AN EXPENSIVE HEAT TREATMENT WITH NO WARRANTY AND MAY MAKE YOU SIGN LIBILITIES ON SIDE EFFECTS SUCH AS: WALL FLAKING, BUCKLED MOLDING & DOORS. IN ADDITION SOME TREATMENTS COULD SOFTEN OR MELT DOWN ELECTRONIC EQUIPMENT.

JUST FOLLOW OUR PLAN OF TREAMENT IF YOU ARE TIRED OF FIGHTING WITH THESE PESKY BED BUGS. WE PROMISE TO ELIMINATE THEM ONCE AND FOR ALL. THE PLAN WILL FOCUS HEAVILY ON THE PREPARATION, THE PREPARATION IS KEY SINCE CHEMICALS HARDLY AFFECT BED BUGS.

+ REMOVE ALL BEDDING, CLOTHES, BLANKETS, THROW INS, STUFFED TOYS, DRAPERIES & WALL HAINGING OBJECTS. BED BUGS SENSE THE OCCUPANTS BODY ODOR (CO2) & THEY CAN SURVIVE IN CLOTHING AND BEDDING FOR UP TO 6 MONTHS WITHOUT BLOOD MEALS.



Bed bugs' life Cycles: Eggs, Nymph (small babies), Instars (young males) and Adults.

Bed bugs can hide behind or under these objects below. Can you help us to identify your problem areas?













THE PREPARATION
\Box REMOVE THE BEDDING ITEMS AND HANGING WALL OBJECTS, TAKE OUTSIDE TO SHAKE THEM OFF ONE BY ONE (THE HIGH HEAT/SUN WILL KILL THEM).
\Box DO THE FOLLOWING WITH CLOTHING: HOT WASH & PREPARE ALL ITEMS FOR OUR TECHNICIAN(S) TO TAKE OUTSIDE TO THE SUN/HEAT TO PLACE IN BLACK/DARK PLASTIC SHEETING.
\Box TAKE THE SOFA(S), THE HEAD BOARDS, METAL FRAMES, MATRESSES AND BOX SPRINGS OUTSIDE IN THE SUN FOR UP TO 2 DAYS. ITEMS THAT CAN NOT BE WASHEDIN HOT WATER, SUCH AS WOOLS & CASHMERE, USE A HAND HELD PORTABLE STEAMER (AT LEAST 1500WATTS). SANITIZE ALL BEDDING AND OBJECTS ABOVE.
\Box REMOVE ALL CHILDRENS TOYS AND OTHER PET BEDDINGS & PLACE IN BLACK PLASTIC BAGS. SUMMER SUN IS DEADLY TO BED BUGS JUST BY DEHYDRATING/COOKING THEM TO ENSURE THEY'RE DEAD INSIDE THESE BAGS.
\Box VACUUM THE EMPTY ROOMS (ANY TYPE OF FLOORING) FROM THE TOP TRIM (MOULDING) TO THE BASE MOLDING AND ALL GAPS AND CRACKS IN BETWEEN. BE SURE TO EMPTY YOUR VACUUM BAG INTO A LARGE BUCKET OR TUB OF HOT WATER THIS WILL DROWN THEM AND PREVENT FUTURE INFESTATIONS FROM RETURNING.
NOTES: IF YOU LIVE IN SOUTHERN CALIFORNIA, MOVING THE BAGGED ITEMS OUT TO THE SUN/HEAT WILL WORK, ALMOST YEARLY EXCEPT WHEN TEMPERATURES FALL BELOW 75F. WE CAN ASSIST WITH FOGGING THESE BAGS AS WELL.
IF YOU ARE TOO BUSY, WE CAN HANDLE THE PREPARATIONS FOR YOU, CAREFULLY AND DILLIGENTLY. (AN EXTRA CHARGE WILL APPLY).
THE ACTUAL TREATMENT:
WHEN WE ARRIVE, OUR TECHNICIANS WILL DO THE FOLLOWING:
□ CHECK YOUR PREPARATIONS AND ASSIST IF NEEDED. WE WILL VACUMM ONE MORE TIME. IF PREPARATIONS ARE NOT COMPLETED CORRECTLY WE MAY NEED TO RESCHEDULE OR ADDITIONAL FEES MAY INCUR.
$\hfill \Box$ OPEN THE WALL ELECTRICAL OUTLETS, VACUUM, DUST AND FOG THE EXPOSED WALL VOIDS THEN CLOSE OFF THE OUTLETS.
□ VACUUM ALL SURFACES ONE MORE TIME IN ALL ROOMS.
□ STEAM CLEAN ALL REMOVED AND DISCONNECTED ITEMS IN THE YARD: TOYS, STUFFED ITEMS, BEDS, MATRESSES, BOX SPRINGS, SOFAS, CUSIONED CHAIRS, DRAPERIES, BED FRAMES, HEAD BOARDS, BAGS OF CLOTHES ETC. WE MAY ALSO FOG/FLUSH THOSE ITEMS WITH ORGANIC FOGGERS. YOU CAN BRING THESE ITEMS IN AFTER 24 HOURS.
$\hfill \square$ WE MAY ALSO STEAM OTHER INFESTED SURFACES, CRACKS OR OTHER OBJECTS.
$\hfill \square$ APPLY INORGANIC DUST UNDER THE CARPETS AND THROW-INS WHICH WILL PREVENT FUTURE INFESTATION.
☐ TREAT ALL SURFACES WITH AN ORGANIC IGR (INSECT GROWTH REGULATOR) FOR ALL REMAINING BED BUGS. THE TREATMENT WILL ALSO INCLUDE ALL BEDDING AND OBJECTS OUT IN THE SUN.

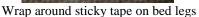
- □ APPLY MONITORING STICKY TAPE ON THE BOTTOM LEGS OF ALL FURNUTURE AND BEDDING.
- □ FOG CLOSETS. BEDROOMS AND LIVING ROOMS WITH A NON-RESIDUAL SPRAY.
- $\hfill \square$ UPON REQUEST, WE CAN ALSO TREAT/FOG YOUR CARS WITH THE WINDOWS CLOSED. (THERE MAY BE AN EXTRA CHARGE).

FOLLOW UP

WE WILL FOLLOW UP ON A WEEKLY BASIS FOR UP TO 1 MONTH <u>IF NEEDED</u> TO MAINTAIN THE WARRANTY. DURING THE WARRANTY, THE OCCUPANTS ARE REQUIRED TO PULL THE BEDS & SOFAS AT LEAST 8 INCHES FROM WALLS AND DRAPERIES. REMOVE ALL STORED ITEMS FROM THE SPACE BELOW THE BEDS. THIS ACTION WILL FORCE ANY REMAINING OR NEW BED BUGS TO CRAWL UP ON THE STICKY LEGS ONLY.

PLEASE CALL US RIGHT AWAY IF YOU SPOT ANY ACTIVITY. WE WILL MONITOR ALL SOFAS AND BED LEGS WITH STICKY TAPE OR BAIT TRAPS.







No mattress on floors



No storage under beds

TIPS TO PREVENT FUTURE INFESTATIONS OF BED BUGS:

- BED BUGS ARE OFTEN CARRIED IN BY THE OCCUPANTS ON LUGGAGE, CLOTHINGS, SUIT CASES, ETC. FROM THE INFESTED SOURCE (NEIGHBORS, RELATIVES AND THEIR HOMES) OR HOTELS FOR TRAVELLERS BEFORE RETURNING HOME OR UPON ARRIVAL, OPEN THE LUGGAGE, CLOTHING BAGS, SUIT CASES AT ANY EXTERIOR AREA & SHAKE THEM OUT, ONE BY ONE.
- IF POSSIBLE, PUT THEM BACK IN STORAGE BAGS AND LEAVE IN THE HOT SUN FOR AT LEAST 1 DAY BEFORE BRINGING IN THE HOME.
- NEVER LEAVE YOUR LUGGAGE ON HOTEL FLOORS (ALWAYS USE THE RAISED LUGGAGE RACK)
- THERE ARE BED RISERS WHICH ARE AVAILABLE FROM STORES LIKE BED, BATH AND BEYOND. WHEN INSTALLING THESE RISERS, THE BED BUGS ARE UNABLE TO CRAWL UP THE SMOOTH SURFACE.
- INSTALL PLASTIC CASING (ZIP COVER) FOR THE BOX SPRINGS, MATTRESSES AND THE PILLOWS WHICH ARE ALSO AVAILABLE AT STORES LIKE BED, BATH AND BEYOND. THIS WILL ENSURE THAT THE BED SPREAD WILL NOT TOUCH THE GROUND. THESE COVERS ARE ALSO GOOD FOR ALLERGY SUFFERERS BECAUSE THEY PROTECT AGAINEST DUST MITES, MOLD AND OTHER MICROBES WHICH MAY DWELL ON MATTRESSES.
- ALWAYS KEEP THE BED FRAMES AT LEAST 8 INCHES AWAY FROM WALLS AND DRAPERIES.
- ABSOLUTELY NO STORAGE UNDER THE BEDS.
- NEVER PLACE ANY MATRESS DIRECTLY ON THE FLOOR.
- YOU SHOULD INSPECT THE SEATS ON AIRLINES OR PUBLIC BUSES PRIOR TO SITTING DOWN FOR LIVE BED BUGS WITH SIMPLE TOOLS: A 3x MAGNIFIER, A SMALL L.E.D FLASH LIGHT. LIFT THE CUSHION OR PILLOW AND LOOK BEHIND AND UNDER THE SEAT AS WELL.
- IN A LOCKER ROOM, REMOVE ALL ITEMS FROM YOUR BACK PACK OR PURSE, SHAKE EVERYTHING WELL.
- IDENTIFY WHERE THEY ORIGINALLY CAME FROM IF POSSIBLE AND ELIMINATE THE SOURCE OF THE PROBLEM.