

Heart and Sole Dance Studio Policies

1. Classes start at age 3. All young dancers need to be potty trained before starting classes with us.
2. No parents allowed inside the studios unless invited in for special occasions. There are viewing windows to each studio for parents to watch their children.
3. Dancers in the young dancer classes will not be dismissed from their room without a parent in the lobby. If a dancer is picked up late without communication, there will be a \$15 late pick up fee.
4. Dancers ages 3 - 10 need to have a parent pick them up in the lobby. It's too dangerous to send young dancers out into the parking lot.
5. All parents are required to set up an autopay account. Tuition will be billed on the first off each month and will be charged automatically via the autopay account.
6. The studio needs 30 days notice if a dancer chooses to stop dancing in order to stop autopay payments.
7. Snow days are inevitable. Refunds will not be given due to snow days. If multiple snow days happen in a month, dancers may take a suitable make up class that will be suggested by the staff.
8. Dress code needs to be followed and is in place to set dancers up for success.
9. If someone other than a parent is picking up your dancer, that needs to be communicated with the front desk ahead of time. Safety is always our biggest priority.
10. All fees need to be paid in order to participate in our Christmas show or end of year show.
11. Costume rentals and new tights are required for each show.
12. The studio has an app that is available in both Google and the Apple Store.
13. We do supply dancewear for purchase in house. However, if you choose to shop elsewhere, discount dance is a great place to shop. If you purchase something from this site, please use our studio code when checking out. It helps offset the costs for the studio. The code is: 142741 Thanks in advance!
14. Please arrive ready for class in a timely manner so as to not disrupt the flow of the class. Arriving a few minutes early to get appropriate attire and shoes on is best.
15. Bullying will not be tolerated and is taken seriously. We have worked very hard to foster a safe dance environment for all students.