

ENGINE TRANSMISSION WAREHOUSE – WARRANTY POLICY

Standard Coverage

All parts include a **60-day parts-only warranty** (no labor) unless a **6-month** or **12-month parts & labor warranty** is purchased.

No exceptions.

Extended Warranty Options

6-Month Parts & Labor:

Covers replacement of defective parts plus labor reimbursement up to **\$50/hour** based on Mitchell labor time (not to exceed the original part price). Includes up to **\$100 allowance for fluids**.

12-Month Parts & Labor:

Same coverage and terms as above, extended to twelve months.

Warranty Terms & Conditions

- Defective parts will be replaced within 60 days of invoice date.
 - If a replacement is unavailable, a refund will be issued by company check or credit card only.
 - **Standard 60-day coverage includes parts only – no labor reimbursement.**
 - All claims must be filed in **Wayne County, NY**.
 - **Core returns accepted up to 45 days** from invoice date.
 - Warranty is valid **only when installed by a licensed mechanic**.
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Engines

- Covered for cracked heads/blocks, rod knock, excessive smoking, and internal mechanical failure.
 - **Gaskets, seals, timing belts, filters, sensors, pans, hoses, and fluids are not covered.**
 - Engines are sold as **long blocks only**; attached accessories (manifolds, sensors, pumps, etc.) are for convenience and **not warranted**.
 - **Timing belt, seals, and gaskets must be replaced** prior to installation.
 - **Cooling system, oil cooler, and transmission cooler must be flushed or replaced.**
 - **OEM fluids only** – incorrect fluid use voids warranty.
 - **Oil and filter must be changed at installation and every 3,000 miles thereafter.**
 - **Overheating, dry starts, or improper installation void all coverage.**
 - **Heat tab removal or melting voids warranty.**
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Transmissions

- Must be installed with **new OEM fluid, filter, and seals**, and **coolers must be flushed or replaced** prior to operation.
 - Transmission must be filled to proper level before starting the engine.
 - **Dealer programming is required** on all electronic transmissions and control modules.
 - Units damaged by improper fluid, installation, or programming are **not warranted**.
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General Conditions

- Warranty is void if part is damaged, altered, misused, or operated under improper conditions.
 - **No coverage for consequential loss, rental, towing, downtime, or labor not pre-approved.**
 - Suitability of part for a specific application is the buyer's responsibility.
 - All returns must include the original invoice and be in the same condition as sold.
 - Returns deemed "not needed" or "ordered in error" are subject to a **25% restocking fee**.
 - Company reserves the right to **replace, repair, or refund** the original purchase price at its discretion.
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Engine Transmission Warehouse – Quality Used Engines & Transmissions

All warranty claims and disputes are governed under the laws of Wayne County, New York.

