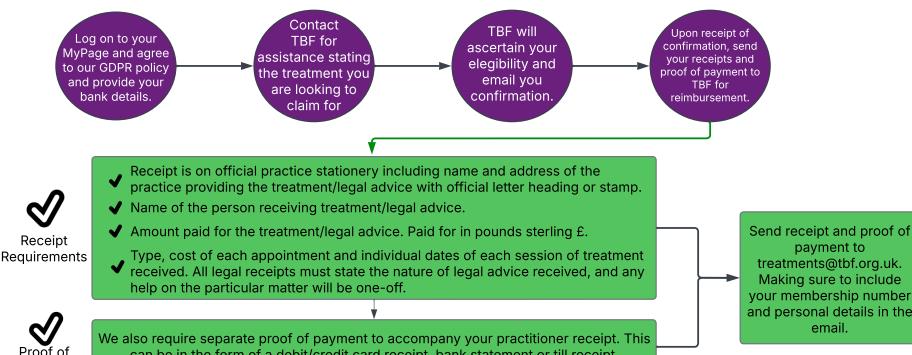


Requesting assistance for treatment reimbursement for the first time?





can be in the form of a debit/credit card receipt, bank statement or till receipt.





- Appointments dated before your membership began.
- 💢 Appointments or receipts for treatment/legal advice gained outside Great Britain.
- Treatments that take place at a spa, or form part of a spa visit, or any wowcher/groupon-type receipts, including those paid for by Glft Cards.
- Receipts for treatments dated older than 6 months at time of submittance.
- Business cards, compliment slips and appointment cards.
- Treatment conducted by therapists not trained or registered with the relevant professional body.



Receipts emailed to you by your practitioner can be forwarded to us but please ensure they show they have come from the original practitioner's email account.

We are only able to accept block bookings once you have attended the appointments, and the receipt must state the dates and costs thereof. We are unable to reimburse the cost of a block booking before all treatments have taken place.