



*If your dog is in need of a groom*  
**we have an A-P-P for that!**

Anne C. Johnson, Owner

Please complete the information below so that we can get to know your pup, and your preferences.

Pup's Parent Name(s): \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Cell Phone \_\_\_\_\_ Other Phone \_\_\_\_\_

Pup's Parent Email \_\_\_\_\_

Emergency Contact: Name \_\_\_\_\_ Phone \_\_\_\_\_

Pup's Name \_\_\_\_\_

Pup's Nickname(s) \_\_\_\_\_

Breed \_\_\_\_\_

Birthdate/Age \_\_\_\_\_

Male      Neutered       Yes    No

Female      Spayed       Yes    No

Has your pup been to a Groomer before?    Yes    No

If yes, how was his/her experience?    Very Good    Good    Shy    Stressed    May Bite

Other, please explain

Please check all health concerns that apply:

Blind    Deaf    Pregnant    Epileptic    Diabetic    Arthritic Heart Condition

Ear Infection    Food Allergy    Skin Allergy    Flea Allergy    Clipper Burns Easily

Do Not Express Anal Glands

Warts    Moles    Tumors      If yes, please point out the location for the Groomer

Other

Veterinarian/Clinic Name \_\_\_\_\_

Phone \_\_\_\_\_

Is your pup on a monthly flea preventative?    Yes    No

Any skin/food allergies?    Yes    No      Is a special shampoo required?    Yes    No

While your dog is visiting Anne's Pretty Pups: Are dog treats allowed?    Yes    No

Finishing Touches: Would you like spritzes of cologne?    Yes    No

Which would you prefer:    Hair Bow    Collar Bow    Bandana    Bow Tie    None

Please list any special grooming requests, concerns, or comments here: \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

A-P-P loves sharing photos of your pretty pup via social media. Please let us know if you DO NOT want your Pup's photo shared.



## Client Grooming Agreement

**Current Vaccinations/Veterinarian Information:** Anne's Pretty Pups requires owners to provide proof of current vaccinations (Rabies (1-3 year), DA2PP (1-2 years) and Bordetella (a 6-month vaccine is preferred, however a year vaccine will be allowed. Please note that your Pup is at a higher risk of contracting an illness) prior to each grooming appointment. Special circumstances will be taken into consideration. By signing you also state that your pup has never previously bitten a groomer or other human. A \$25.00 fee will be applied for expired or no vaccines upon appointment arrival.

**Health or Medical Problems & Senior Pups:** Grooming procedures can sometimes be stressful, especially for a senior pup or pup with health problems, and can expose hidden medical problems or aggravate a current one during or after the groom. In the best interest of your pup this contract/agreement will give Anne's Pretty Pups permission to obtain immediate Veterinary treatment for your pup should it be deemed necessary by Anne's Pretty Pups. We will do our best to contact you first, then take your pup to a local veterinarian. It is agreed that the pup's owner upon signing this contract/agreement will cover all expenses for Veterinary care.

**Fleas:** Anne's Pretty Pups strives to be a flea-free salon. We do not offer chemical flea dips or sprays. If your pup has a flea infestation we will ask that you pick up a Capstar at your Veterinarians office and then reschedule your grooming appointment. Once the flea problem is under control we will be happy to groom your pup.

**Accidents:** There is always the possibility an accident could occur. Grooming equipment is sharp, even though we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quicking of nails, etc. In most cases this can happen when a pup is wiggling or moving around. If you arrive to pick up your pup and he/she is still being groomed, please do NOT talk to your pup. Once they see you, he/she will be anxious to go home. It would be best to step outside, or sit in your car for a few minutes while I finish up. If you arrive early to pick up your pup while it is being groomed, please do not tap or wave at the window.

**Matted Coats:** Pups with severely matted coats need extra attention. In this case a Matting Waiver will need to be signed. Anne's Pretty Pups will not cause serious or undue stress to your pup by de-matting. Mats can be very difficult to remove, and may require the pup to be shaved and additional fees will apply. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles or skin folds trapped in the mats. If your pup needs to be shaved to remove matting, by signing below you acknowledge that you agree to this procedure, and any risk.

**Hold Harmless Agreement:** By signing this contract you (or your Agent) agree to hold Anne's Pretty Pups, it's owner, employees, officers and directors harmless from any damage, loss, or claim arising from any condition or illness of the undersigned pup, either known or unknown to Anne's Pretty Pups. It is also further understood and agreed the terms of this agreement can change at any time, without notice, and will overwrite any and all prior signed contracts or releases. It is further understood this clause applies to any and all pups groomed.

**Cancellations, No Shows and Late Pick-ups:** We book by appointment so it is very important that you arrive on time for your appointment. If you are going to be late please give us a call and let us know. In order to keep the low stress environment, we ask that you pickup your pup within 1 hour of completion call. For no shows, same day cancellations or less than 12-hour notice a \$25.00 fee per pup will be applied to your next visit. APP asks that all Pups be picked up by closing time. If you are 15 minutes late or more you may be asked to reschedule, if so the \$25 cancellation fee will be applied. For pickup after closing hours there will be a 10 minute grace period. After 10 minutes there will be a \$10 fee and a \$1 per minute following.

**Pup's Name:** \_\_\_\_\_ **Pup's Parent Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_