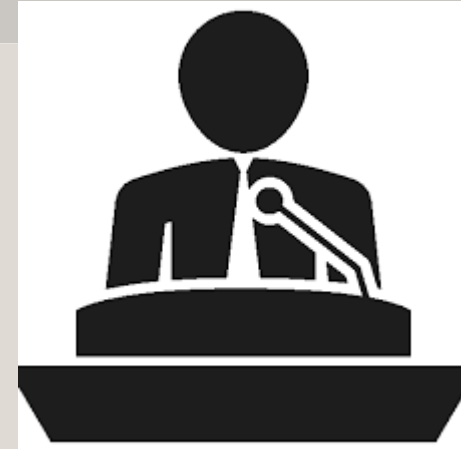# Logic Systech Private Limited

## Corporate Presentation 2024-25

# Agenda :

- ❑ LVM
- ❑ Brief Introduction
- ❑ Offerings
- ❑ Services
- ❑ Partnership
- ❑ Customers
- ❑ Core Strengths
- ❑ Appreciation Letter
- ❑ Why We
- ❑ Team at LSPL
- ❑ Financial Of LSPL
- ❑ Quality Assurances
- ❑ VoT

# LVM :

## Our Mission :

To be recognized as a one of the top 50 Information technology companies in India through " We engage Program "

## Our Vision :

To be meaningful and trusted partner for our customers, employee, associates and society to offer good quality and timely Business Solutions using latest technologies from our OEMs and partners.


Logic Systech Pvt Ltd
We Engage

# Brief Introduction :

- ❑ Mumbai based ISO Certified IT Company.
- ❑ Setup @ Mumbai, Delhi, Pune, Jaipur. Chennai, Bengaluru,
- ❑ Professionally manage company by group of executives.
- ❑ Total 900+ years of experience in team of 90+ Executives.
- ❑ Partnership with Many OEMs
- ❑ Technology driven by certified executives on board.
- ❑ 100 % GoI Compliance company.
- ❑ Strong customer base of 200+ across country.
- ❑ All India Support and Services using Service Portal.
- ❑ 24 * 7 services on demand or on through SLA.

# Offerings :



| IT Infrastructure | IT Service | business partnership | AUDIT |
|---|---|---|---|
| Servers/Storage | AMC Service | Co Location | Data Center |
| Routers / Switches | FM Services | Cloud Services | Security |
| Wifi | NOC Services | DR Services | Netwrok |
| Software | 24*7 on demand | Connectivity | IT Asset |
| Firewall | Cabling | Managed Securities | Disaster Recovery |
| End Points Scanning | RTGS / NEFT / SFMS | VC on Cloud | Process Audits |
| Printing | CCIL / Paymento | VPN Services | Software Compliance |
| Power solution | Migration Services | Managed | |
| CCTV | Integration Services | Connectivity | |
| Bio Metric | DC Services | | |
| Fire Alarm system | DB Services | | |

# Annual Maintenance Contract Service :

❑ Our Call Management process based on ITIL  Standard.

❑ We offer services for all brands and models of IT infrastructure.

❑ We have enough stocks of spares to support different hardware like Router, Firewall , High end servers, storage etc.

# Facility Management Services :

❑ The objective of ITIL facilities Management is to manage the physical environment where the IT infrastructure is located.

❑ IT facilities Management includes all aspects of managing the physical environment, for example power & cooling,building access management and environmental monitoring.
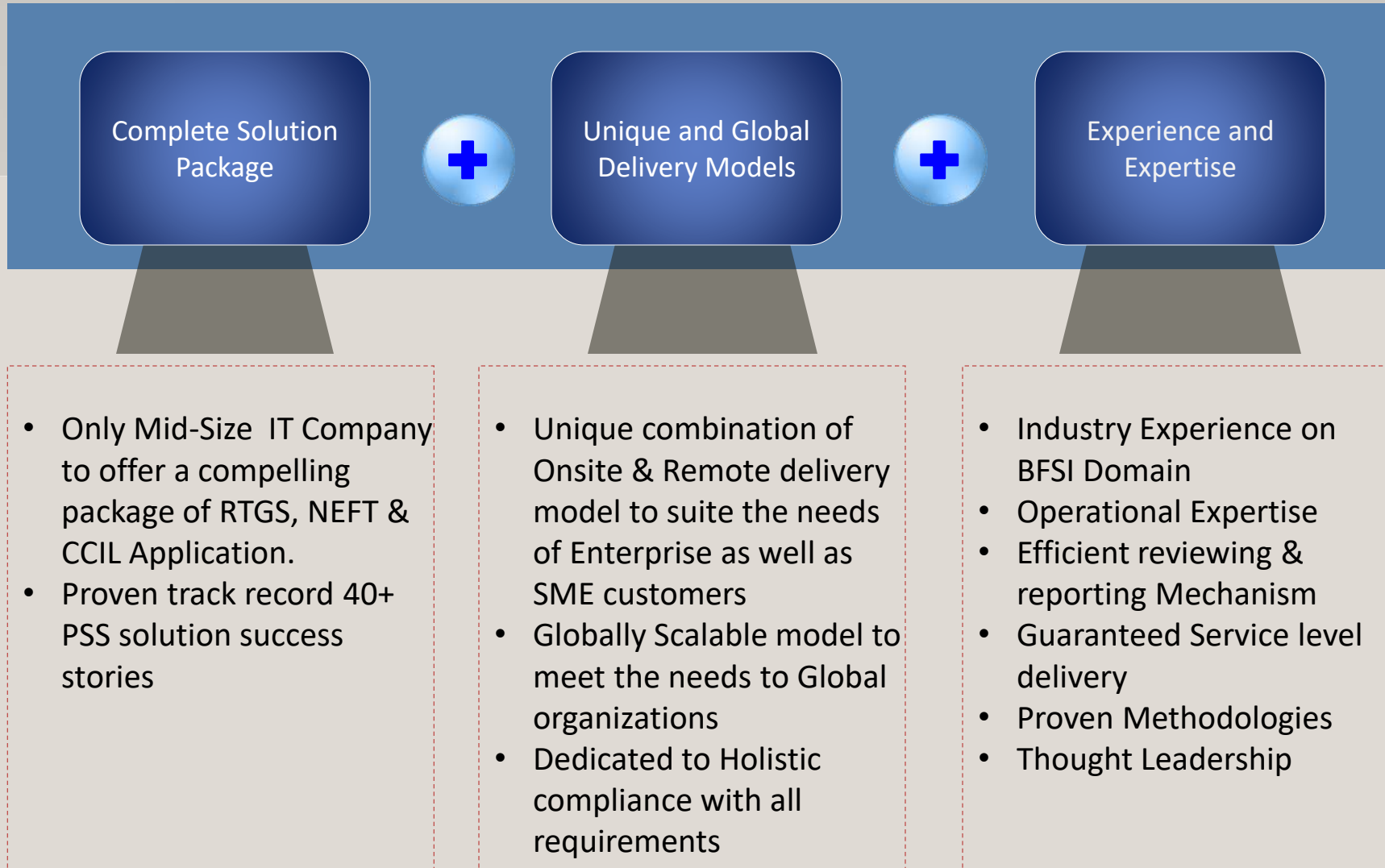
# PHMS Service :

❑Implementation for bank's own NEFT/RTGS/CCIL/SFMS infrastructure as per RBI guidelines and future  needs like SFMS 6, New NDS CALL.  Our team of experts carry out the DR  drills along with customer and  participate in RBI drills.

# Advantage LSPL PHMS SERVICES

| Complete Solution Package | + | Unique and Global Delivery Models | + | Experience and Expertise |
|---|---|---|---|---|

- Only Mid-Size IT Company to offer a compelling package of RTGS, NEFT & CCIL Application.
- Proven track record 40+ PSS solution success stories

- Unique combination of Onsite & Remote delivery model to suite the needs of Enterprise as well as SME customers
- Globally Scalable model to meet the needs to Global organizations
- Dedicated to Holistic compliance with all requirements

- Industry Experience on BFSI Domain
- Operational Expertise
- Efficient reviewing & reporting Mechanism
- Guaranteed Service level delivery
- Proven Methodologies
- Thought Leadership

# LSPL PAYMENTO

RTGS & NEFT AUTO Sign

Bulk File Upload

LC-BG messages Sign with STP

NEFT ISO Converter

Graphical representation RTGS & NEFT Reconciliation

Centralize System & User Certificate

# Resource offer :

❑ Logic Systech Pvt Ltd also active in supporting customers for short term (3 months), Mid term(1 year), Long term(3 years +)

❖ Projects for Software

❖ Consulting for Hardware

❖ Application Development

❖ Data Security activities

❖ Data availability Services

❖ DBA for Oracle and SQL

# Data Center Service :

❑ Our team of experts can offer complete management of Data center.

❑ We offer services for Large / Medium sized Data Center.

❑ We cover IT/Non IT / Security /IP Migration/Data Recovery and DB Services for Data Center across India.

# Our Partners

## Our Customers

# Our Customers

# Core Strengths :

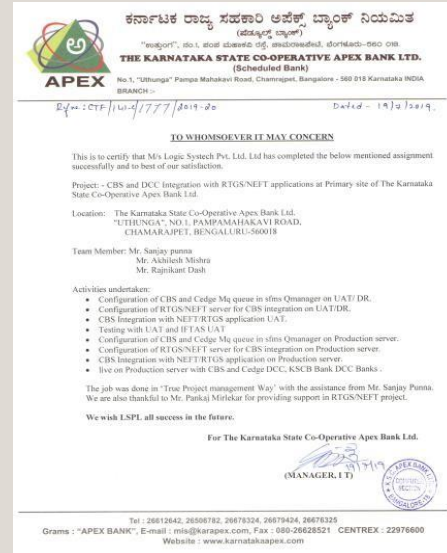| | | |
|---|---|---|
| Ability to provide end to end solutions | Established Client Relationships | Innovative IP based products and services |
| Committed Delivery of services across India | Technology driven and focused Management | Multiple Success Storeis |
| Pool of Highly Skilled and Competent People | Business relationship with Global IT companies | Unique & Flexible Delivery Models |

# Appreciation Letters :

**Janakalyan Sahakari Bank Ltd**



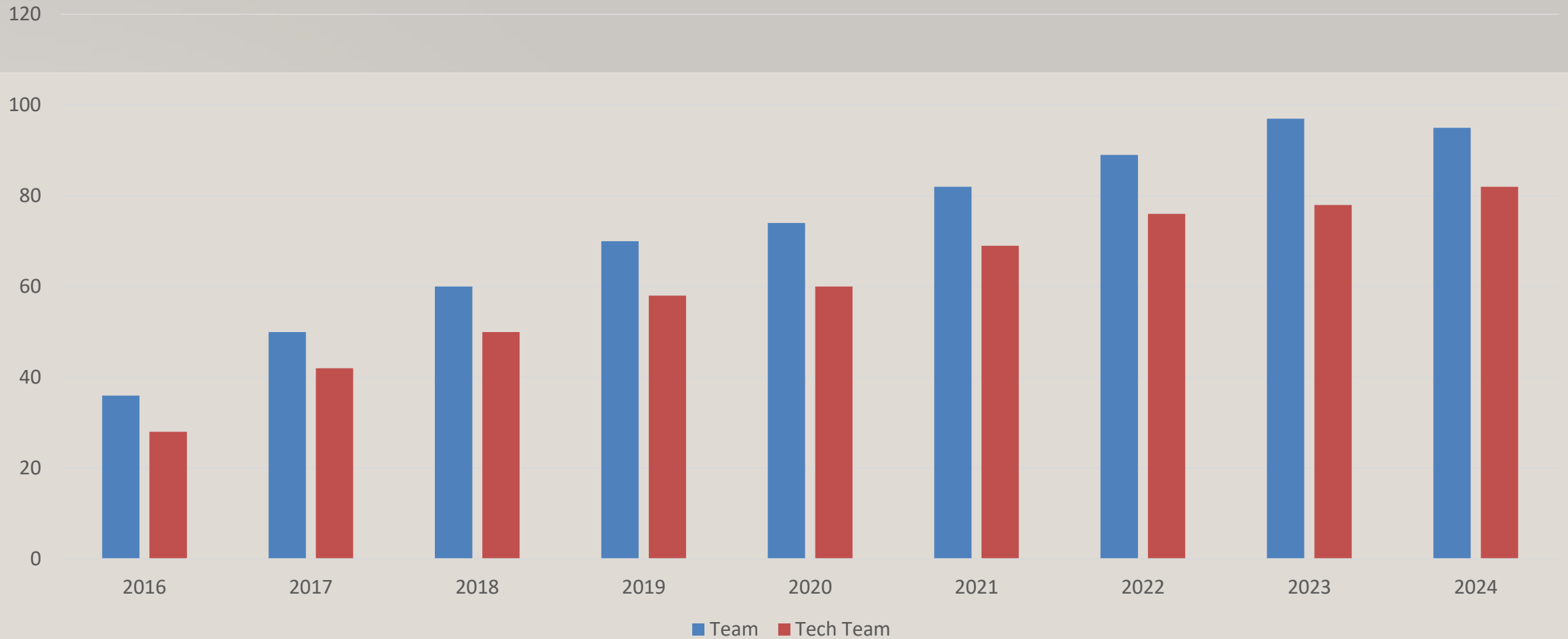**Karnataka State Co-Op Apex Bank Ltd**
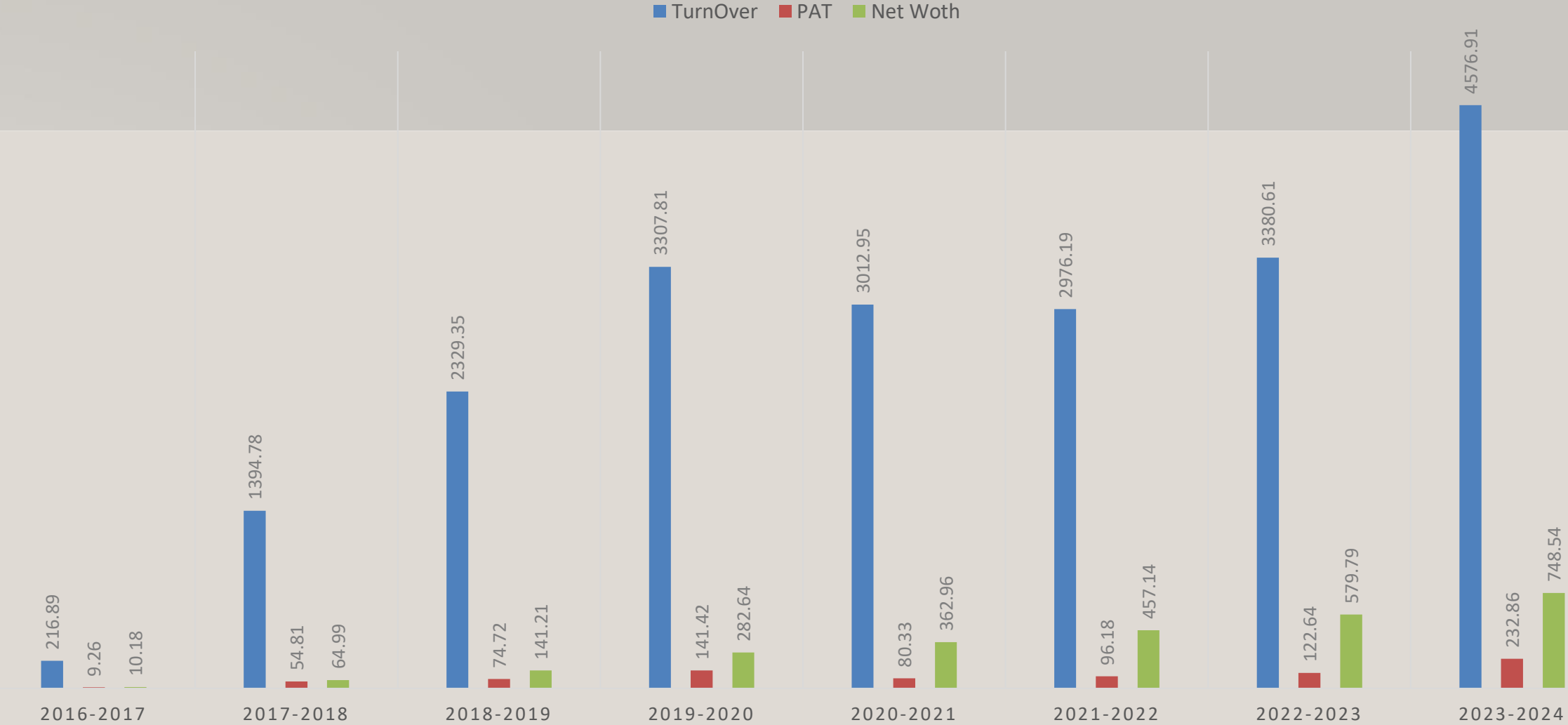


**Trill Urban Transport Pvt Ltd.**

# Why LSPL ?

- ❑ We believe in Total IT Solution for Business

- ❑ We design the Solutions based on Customer needs

- ❑ Single point of contact for escalation Management

- ❑ Dedicated and committed internal team for execution

- ❑ Multi Location and Multi Year Support based on SLA

- ❑ Multiple OEMs – Right one or multiple for each solution

- ❑ Value for money for customers

- ❑ Transparency with  Customers and  OEMs

- ❑ Ethical management @ OEM and Clients level

- ❑ We Deliver Excellent experience (Excellence)

- ❑ We keep our promises (Accountability)

- ❑ 100 % GoI compliance Company

# Team at LSPL

FINANCIAL FOR LSPL

# Quality Assurances :

**ISO 9001 based audits for Quality of operations in people & Processes**

**Customer Satisfaction Survey**

**Trend Analysis for Service Improvement Planning**

**Quality Assurance Management Strategies**

**Performance base rewards & Recognitions**

## Quality Assurance Management

- Service Call report analysis
- Customer Satisfaction survey analysis
- SLA parameter Monitoring
- Service improvement areas identification
- Document change management
- Delivery team rewards & recognition management

## Results

- Reduction in the incidences reported
- Higher Uptime and Reliability
- Better customer satisfaction

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