

STARTING STRONG & FINISHING STRONG

Working with International Hotel Renovations is the best way to insure your project goes smoothly, stays on schedule and comes in on budget. We have the knowledge, expertise and commitment to get the job done right. Our company is devoted to starting every project aggressively and finishing even stronger, to deliver every project as promised.



*The KEY to a
successful project.*

INTERNATIONAL
HOTEL RENOVATIONS

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**INTERNATIONAL
HOTEL RENOVATIONS**

*Specializing in FF&E
Warehousing and Installation.*

International Hotel Renovations sets the standard for the hospitality industry in North America with the planning and execution of all activities required to properly equip your property following new construction or renovation. We provide a host of services exclusive to the hospitality industry. With our expertise in furnishings and operating supplies, from the shipping to the installation, we excel in the execution of the complex management required to successfully acquire, stage and install the fixtures and equipment necessary to get your property back to producing revenue as quickly as possible. Our professional services include:

- Project Management**
- Logistic Management**
- Inventory Control**
- Local Secure Warehousing**
- New Professional Installation**
- Removal/Liquidation**
- On-Site Furniture Refinishing**

“IHR handled the full 550 rooms’ renovation of the Fairmont Hotel in Dallas... provided a secured storage facility for the new FF&E, carpets, linens and lighting. They removed and installed all 550 rooms. The schedule for this eleven-month project was very stringent. They not only maintained the schedule, but worked with the other construction, flooring, and paint contractors to keep the project running smoothly.”

**Cyril Isnard
General Manager
The Fairmont Hotel Dallas**



Project Management Approach

Our Project Management Team provides you with a comprehensive, single-source FF&E / OS&E management solution that puts you in the driver’s seat during your new construction or renovation projects. Among the most important considerations in any successful FF&E / OS&E project is the development of a sound strategy for implementing a smooth transition for completion of construction, creating a realistic schedule for turnover and installation. Managing the process between construction completion and installation requires participation of an experienced project management team that is able to develop solid plans and contingencies from project inception. Our experienced Project Management Team participates in developing and implementing a realistic turnover plan to properly schedule the staging and delivery of the FF&E / OS&E. Our process includes integrating purchasing requirements; tracking inbound/outbound freight; creating and maintaining complete product inventory; providing secure warehouse storage; managing real time freight claim reporting and tracking; and handling staging fixtures, furnishings and equipment locally. By managing all of these activities with a single point of control, we provide the most cost efficient and effective schedule management to insure your project stays on budget and on time.

Logistic Management

IHR provides comprehensive logistics management as part of a complete industry solution for FF&E / OS&E project requirements. We take an experienced approach to the management of inbound/outbound freight tracking and inventory, beginning with a thorough evaluation of your project. Based on the results of our evaluation, we then establish processes that will be used to track, inventory and control all furnishings, fixtures, operating supplies and

equipment for the project. Whether the items are being purchased new from manufacturers or are being removed from the property, we set up the necessary management process to control everything. For a snapshot of the logistics management solutions that we provide, a list has been provided for your review:

- Project Plan
- Custom Project Protocol Manual
- Custom Barcode Inventory Tracking
- 24/7 Response
- Real-Time Freight Claim Reporting and Tracking
- Management Reporting

Inventory Control

Inventory control is crucial to the successful completion of any FF&E / OS&E project, whether the project is new construction or a renovation. Our inventory control solution encompasses both newly purchased goods as well as retiring assets and uses a comprehensive bar code technology to inventory every item that will be warehoused, transported, installed, removed or liquidated. We also have the ability to scan and manage new items with existing barcode labeling coming from manufacturers or to create custom barcode labels for items that must be inventoried at the project location for removal and warehousing. Our ability to track each and every item that we touch provides accurate and up to the minute reporting that allows us to respond to even the most urgent adjustment in schedule.

Local Secure Warehousing

It is of the outmost importance to aggregate all furniture, fixtures, furnishings, operating supplies and equipment as close to the project site as possible to allow for the most efficient management of the installation schedule, which is why IHR provides local secure warehousing for all our projects. Our warehouse solutions provide all of the services

and processes required to ensure that the removal and installation portion of your project goes smoothly, stays on time and on budget. By keeping track of everything in a single inventory system, we can identify discrepancies immediately and take the necessary steps to correct the problem before it affects the installation schedule.

This includes:

- Secured Manned Warehouse Facility
- Evaluation/Planning Report
- Project Specific Bar Code System
- Strict Inventory Control Protocol
- Company Owned/ Operated Delivery Trucks
- Management Warehouse Inventory Reporting

New Professional Installation

IHR sets the benchmark for the hospitality industry in professional installation of new furnishing, fixtures, operation supplies and equipment. Drawing upon the expertise of our professional project managers, who have more than two decades of successful installation experience, we employ the latest techniques and technologies the industry has to offer when meeting the demanding challenges of modern installation. Unlike most moving and storage companies, we use professional installers to handle the installation of your expensive furnishings. We consider professional installation to be the last opportunity to guarantee that the goals set forth at the beginning of your project are attained and the project is deemed a success.

Removal / Liquidation

Projects involving renovations require the removal of furniture, fixtures, furnishings and equipment. In many cases, the removal and liquidation of retiring assets is more of a nuisance than a key milestone for the renovation project. We work very hard to remove the nuisance and deliver a professional suite of services that complement the renovation plan.

By inventorying items prior to removal, we are always ready to report the status of removal or the quantity of items removed in the event that these items become necessary as part of a short-term solution to furnish guest rooms during the renovation. Our experience has provided us with a number of ‘contingency-ready’ solutions that serve to insure your renovation project is completed on time and on budget.

On-Site Furniture Refinishing

When appropriate, our clients are able to make the most of their budgetary dollars to deliver high standards of excellence to their guests while utilizing creative solutions like ‘On-Site Furniture Refinishing’ as a competitive edge that is often overlooked. We have the knowledge and expertise to evaluate the condition of the existing furnishings and to determine a course of action that yields the proper results when the renovation is complete. While there are certain items that cannot be successfully refurbished, our initial evaluation will provide you with the necessary information to make a competent decision prior to beginning the project. Our services include:

- Project Planning and Evaluation
- Furnishing and Equipment Inventory Report
- New vs. Refinish Cost Analysis
- Project Planning With Timeline
- Project Management and Status Reporting

“IHR should be commended on the tremendous effort and professionalism displayed while providing FF&E installation services for the 800 room Austin Hilton. IHR did not hesitate to perform admirably working long hours in order for us to achieve substantial completion on the hotel ahead of schedule.”

**Richard Holliday
Director of Purchasing
Faulkner USA**