Employee Productivity Services

Change Council – Primer

January 2017
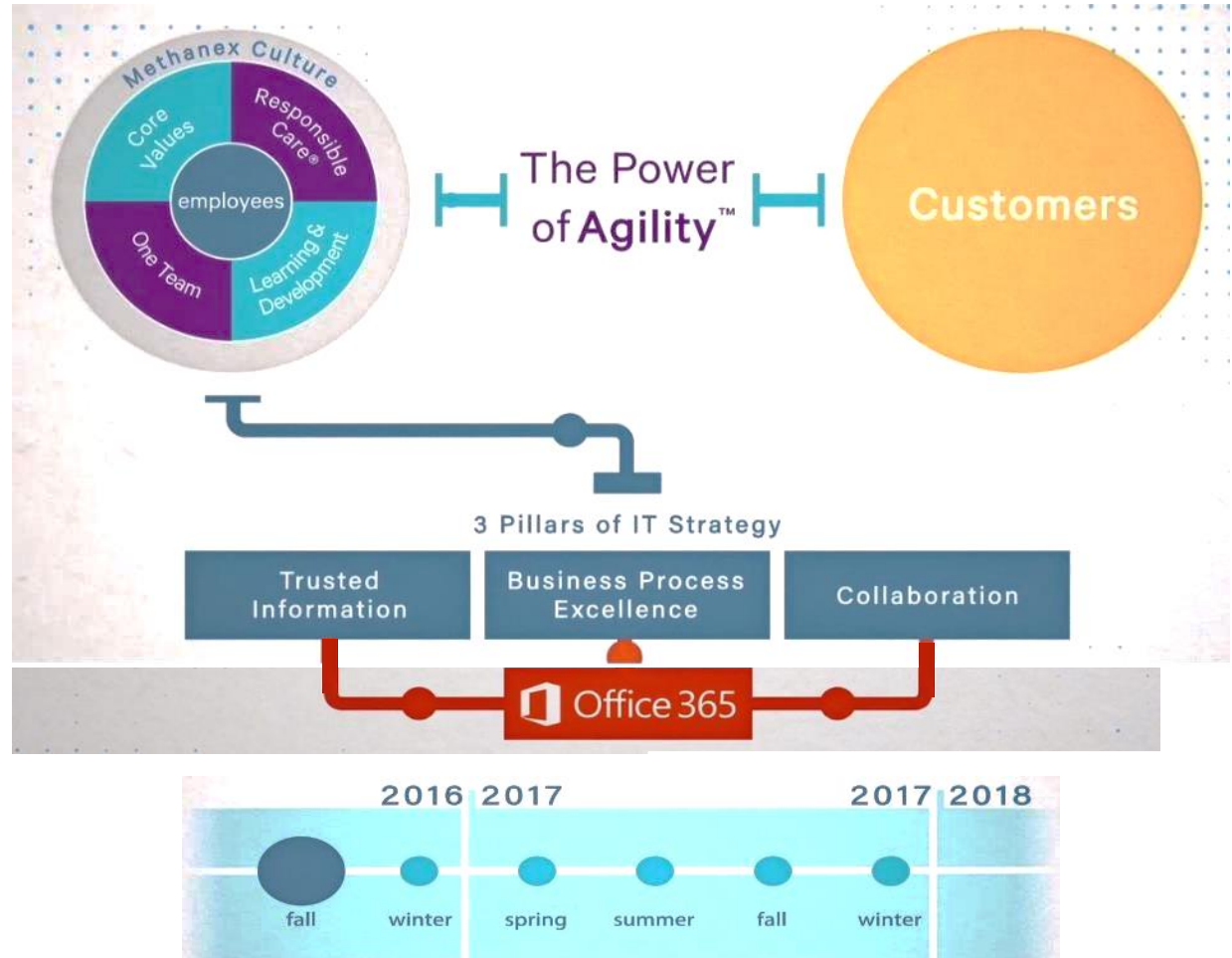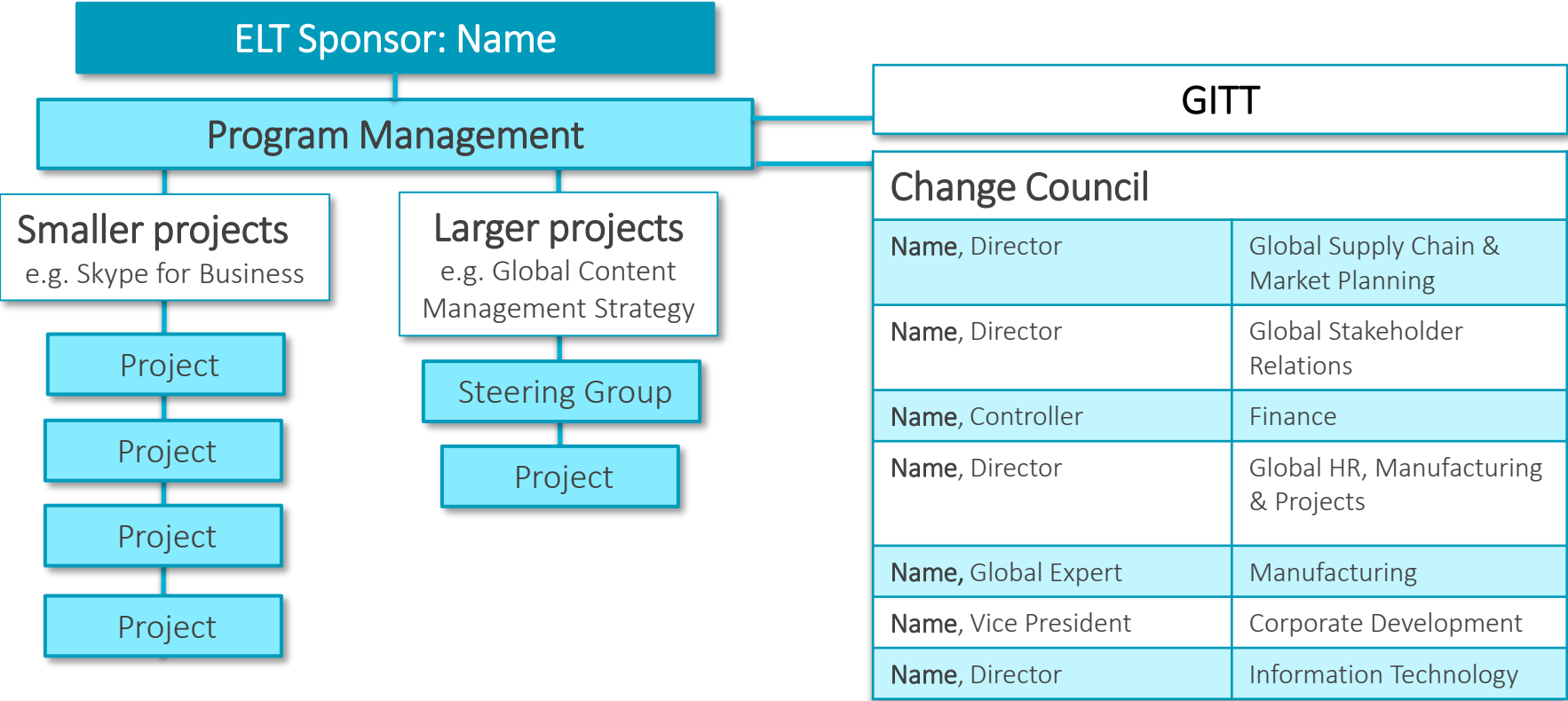
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Agenda

1. IT Strategy Recap

2. The role of the Change Council

3. EPS Program Overview

4. Taste of the Future

Program Governance

ELT Sponsor: Name

Program Management

GITT

Change Council

Name, Director	Global Supply Chain & Market Planning
Name, Director	Global Stakeholder Relations
Name, Controller	Finance
Name, Director	Global HR, Manufacturing & Projects
Name, Global Expert	Manufacturing
Name, Vice President	Corporate Development
Name, Director	Information Technology

Smaller projects
e.g. Skype for Business

Project

Project

Project

Project

Larger projects
e.g. Global Content Management Strategy

Steering Group

Project

DECISION RIGHTS

ADVISORY & SUPPORT TEAMS

The Crazy House Analogy

To support a **Culture of Reliability** and
to create future business value, we need to
drive for simplification

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Why a 'Change Council'?
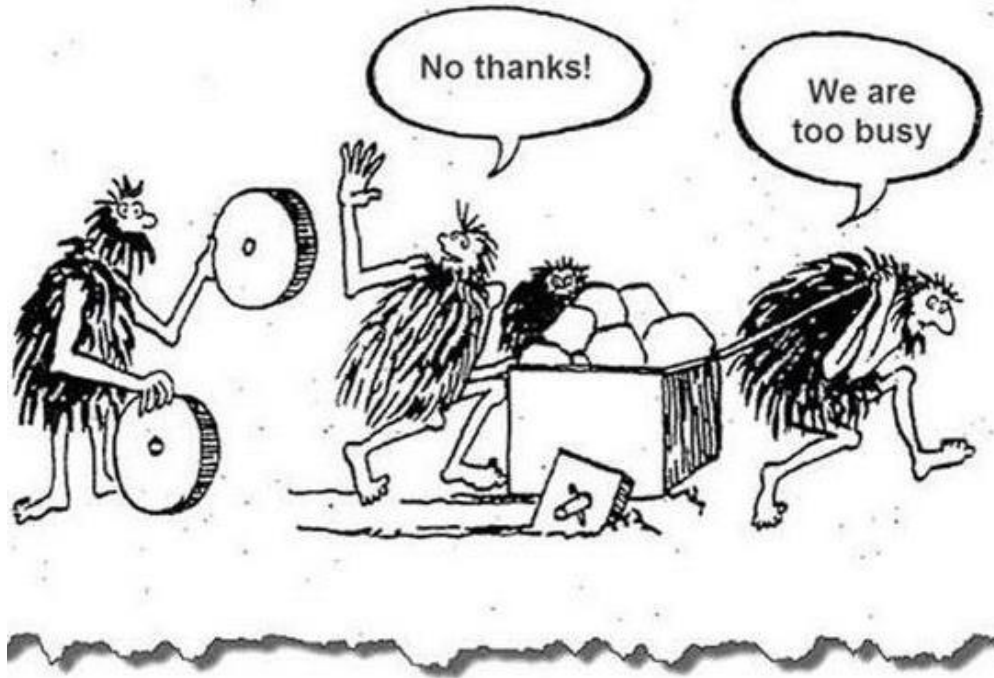
- O365 will cost about the same, and be modern – there are **weekly** updates

- **Value** comes from **adoption** of functionality - we need your help to:

  - Drive adoption

  - Change our culture to one of 'embracing change'

  - Identify what is useful & what is distracting

How can you support the change?

EPS Program Overview

Employee Productivity Services (EPS)

Will support corporate objectives & allow us to

GLOBAL METHANOL LEADERSHIP

EPS Components

Global Content Mgt Strategy
- Leveraging Microsoft SharePoint Online & OneDrive

2017 : Continuing to build foundation

Microsoft Office 365
- Regular, constant updates
- Windows 10 update will ensure more integrated experience

Additional features that will be enabled - e.g.

- Co-authoring
- Surface Hubs
- Power BI
- Federation
- etc.

Videoconferencing
- High quality videoconferencing with internal and external participants

Skype for Business
- Instant messaging
- Desktop collaboration & meetings

NEW!
We can now measure usage. Will use this tool to help drive adoption.

Improved mobile security
- File encryption
- Identity & access management
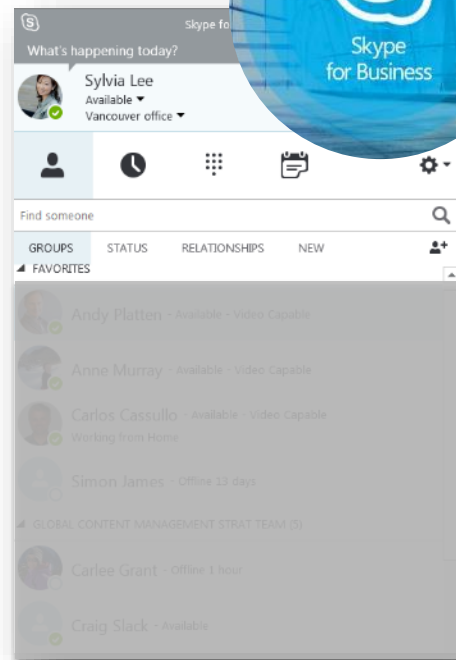
Collaboration: Skype for Business

Phase I	**SfB basic functions:** instant messaging, file transfer, desktop sharing, internal calling, presence
Phase II	**SfB conferencing:** February 15, 2017
Phase III	**SfB video conference room integration**

| I | | II | III |
| October | November | December 2016 | 1st half 2017 |

SfB internal promotional video

Collaboration: Videoconferencing

- Videoconferencing rooms/equipment available in:
  - ✓ Medicine Hat
  - ✓ Dallas
  - ✓ New Zealand (Auckland & Motunui*)
  - ✓ Brussels
  - ✓ Vancouver

- Usage is growing
  - Jan 2016: 28 vs Nov 2016: 185 (Dec 2016: 108)
  - To date 1,947 videoconferences hosted with 3,451 participants

- 2017 Plans
  - 6 additional locations planned (fixed & portable)
  - High definition SfB one button videoconferences

- Future vision
  - Simple, accessible videoconferencing for everyone at Methanex

* expected completion Q1 2017

Microsoft Office

- Excel, PowerPoint, Word, Outlook
- Evergreen – always working on latest version
- Updates released regularly > incremental, constant change
- Office suite available in cloud
- Enables online editing & data manipulation
- 2016: IT users testing
- 1st half 2017: Rollout to global teams
- 2nd half 2017: Rollout to rest of organization (based on usage)

Collaboration: Global Content Management Strategy

- 45+ technologies used globally*

- 63% of employees have difficulties finding information*

- GCMS is developing strategy & framework to enable:
  - Access to files from any device, anywhere & anytime
  - Real time co-editing
  - Version control

- Pilot with Corporate Development – wraps up early 2017

- Build out collaboration sites on SharePoint through 2017

- Due to scope of project, project is also governed by a steering committee

* Results from 47 discovery workshops hosted with over 80 people from across organization

Improved mobile security

- Sign on once & access all Microsoft applications – seamlessly while ensuring security

- Improved integration with Office suite

- Richer, more seamless experience

Taste of the Future

Taste of the future

O365: OneDrive ignites productivity

Taste of the future
What is Microsoft Teams

What's next?

- Feedback on GCMS roadmap

- Meeting frequency – as needed

- Early adopter opportunities

- Monthly new capability highlights – need your feedback (e.g. What's useful? How to we manage change?)

Questions?

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Thank you

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