



23rd July 2025

Dear Guests, Volunteers and Supporters,

As many of you are aware, Haven has not been open since 16th June 2025. The traumatic incident which initially prevented us from opening meant that the Trustees felt compelled to review our ability to ensure the safety of all concerned, without which it would be irresponsible to open.

The four week period that elapsed before a full Trustees meeting could be held gave time for profound reflection. That meeting, held yesterday, was thorough and considered many questions and opinions received.

It is with the deepest sadness, however, that we report our conclusion that Haven cannot reopen in its current format. The needs of the community we've been privileged to serve now present challenges that we are no longer able to meet safely or responsibly.

We are actively exploring a promising partnership with a respected organisation that will hopefully carry forward Haven's legacy and continue to have a positive impact in our town. Should this partnership come to fruition, we will be eager to share the news with you all and it is our hope that Haven's charitable assets may ultimately support this new chapter. In the meantime, Haven charity will remain officially dormant.

There will be a time to honour and celebrate all that Haven has achieved since it began in 2016, but the time for that is not now, when the overwhelming emotion is sadness and regret that we cannot currently continue to serve our beloved guests and be certain we can keep them and our team safe.

Blessings,

The Trustees of Haven