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## **FAQ – Impact Soccer Match Analysis**

### **Getting Started**

Log in with your Gmail account and upload your first full match for free — no credit card needed. After that, you can purchase individual match credits or buy in bulk for better value.

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### **1. What does this app do?**

Our app automatically analyzes full soccer matches — no manual tagging required. Just upload a game or paste a link, and we'll break it down for you using AI and provide you with a minimum of 15 stats per team!

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### **2. What kind of analysis do I get?**

We detect key match events and generate insights like goals, passes, ball possession, and more — all in a clean, easy-to-understand format that you can download, keep and share, forever once analyzed.

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### **3. How do I upload a match?**

You've got a few options:

- **Drag and drop** a full match video file
  - **Paste a public Vimeo link**
  - **Paste a public YouTube link**
  - **Paste a public VEO camera link**
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### **4. How long does it take to process a match?**

Most already-filmed matches are processed in **4–6 hours** depending on the file size and length of the game. Some happen faster! After it's completed, you'll get an email from our system (so check your spam folder) when it's ready to view.

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## 5. Do I need to tag anything manually?

Nope! Everything is fully automated. Just upload your match and let the system do the work. There is nothing to learn!

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## 6. What types of files and links are supported?

We support:

- Standard video files (MP4, MOV, etc.)
- **Vimeo links**
- **Public YouTube links**
- **VEO camera links**

More sources coming soon!

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## 7. Is this for teams, coaches, or fans?

All of the above. Whether you're coaching, scouting, analyzing your own performance, or just love digging into the game — this tool is for you. We also have a note taking area under the where you can view the film so if you want to write any specific notes that is now an option.

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## 8. Is my video data secure?

Yes. All uploads are securely stored and only accessible by you (unless you choose to share them). We're also **fully GDPR compliant**, so your data stays private and protected.

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## **9. Can I share my match results?**

Absolutely. You can generate a shareable link or download a report to send to players, staff, or teammates.

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## **10. I need help. How do I contact support?**

We've got you! Reach out anytime via **[info@mpact.ai](mailto:info@mpact.ai)** or use the in-app chat to get in touch.

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