

Holger Pokrandt

PMP/ PMO Professional

Banking Finance Degree

Bentonville Arkansas



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PMP, PMI – ACP, Prosci Change

Mgmt, SAFe LPM, CSM, CSPO, Six

Sigma, ITIL V3, OKR

PASSION

PMO, Health & Wellness, Data
Sustainability, Process Improvement,
Analytics, Product Management,
Change Agent

TRAINING

Project Management Professional
PMP, Change Management certified
Six Sigma Yellow / Black Belt
Continuous Improvement
Dale Carnegie, OKR certified, Archer
(RSA)

TOOLS

Lean Kit, Tableau, Power BI, Alteryx,
Office Suite, One Note, Jira

COMPETENCIES

Decision making, C-Level
Communication, Judgement,
Teamwork, Analytical, Problem
Solving, Process Development,
Customer Centered

STRENGTH FINDER

Restorative, Analytical,
Individualization, Relator,
Deliberative

VOLUNTEER

Community: Running Festival,
Cycling Networking Group
Animal Welfare: Local Shelter,
Animal Rescue Member



SUMMARY

A positive, hands-on, goal-oriented business professional with 15 years of outstanding leadership and organizational skills, domestic and over 10 years of progressive expertise in technical project management, PMO administration, business process improvement, governance, standards, strategy development, change management, team mentoring, risk mitigation, product management, and vendor contract negotiation.



BACKGROUND / EXPERIENCE

Director, Program Management, Health & Wellness

Walmart, May 2022 – Present

Accountable and responsible for developing and implementing strategies through chief of staff, Office of Strategy Management, and PMO functions for Walmart's Specialty Healthcare services.

- Directing the prioritization, scoping, evaluation, and feasibility assessment of multiple, competing, and enterprise-wide programs containing multiple products
- Leading program and product management process improvement by overseeing intake and strategy alignment
- Development and leverage of internal and external partnerships and networks to maximize business goals
- Driving informed decision making and ensuring resolution of critical issues through educating key stakeholders and implement program management life cycles

Director, Product Portfolio Management, Program Enablement

Walmart, June 2020 – April 2022

Responsible and accountable for strategy development and execution of governance & value enablement for Chief Product Officer and executive team including leading a team of five Senior Managers to provide program support and PMO functions for horizontal and cross collaborative product support.

- Enabling Executive Intake management and readout to and with business partners
- C-Level product reviews to accelerate decision making
- Chief of Staff portfolio management strategy & management support (agile/traditional)
- Driving alignment through Objectives & Key Results (OKR) to measure what matters most

Director, Digital Product Operations, Customer Product

Walmart, October 2019 – June 2020

Responsible for establishing and maintaining program management governance, product operations, portfolio strategy development, execution and reporting for Walmart's Digital Online Grocery Pickup and Delivery Operations.

Accountable for establishing and executing enterprise Steering Committee meetings including content management and value enabling action item delivery. Performing chief of staff functions for special events including planning, negotiating and vendor management processes.

- Grew team headcount and value proposition from one to four team members providing increased support through on target project delivery execution
- Planned and executed over 5 key executive leadership visits and events and offsite resulting in successful partnership or strategy roadmap outcome
- Established on time portfolio reporting & governance resulting in decrease of 25% admin time for subject matter experts

Senior Program Lead, Sustainability and Corporate Responsibility

Walmart, June 2017 – September 2019

Responsible and accountable for strategy, design, governance, change management and technical program/project (agile) implementation of corporate Sustainability programs by developing new capabilities that allow to effectively leverage scale and impact to improve business decisions by key organizational stakeholders leading to informed purchase decisions and increase reputation as well as consumer insight including financial budget responsibilities and technology platform transformation. Selected as Top performer through evaluation process.

- Reduced budget by 40% while increasing data quality in responses by 5% and scaling program to additional geographical locations
- Decreased lead time for data analysis from 3 months to 2 weeks by utilizing Tableau and shifted accessibility to 24/7 through digital mobile access

Director, IT PMO

Walmart, January 2013 – May 2017

Responsible for planning, organizing, and execution of IT functions within Global Back Office with directing all IT and SAP ERP operations to meet business requirements as well as the support and maintenance of existing applications and implementation of new technical solutions. Facilitated demand in take, established strategy, roadmaps, and internal communications for global back office. Supervised team of three senior managers and two communication project managers and led department through transformation efforts such as digital and agile. Defined and communicated strategic direction for systems and programs for global back office by analyzing trends, opportunities, and project performance.

- Built and grew PMO governance for 450 associates with over 100 projects in portfolio and over \$250M budget
- Established VMO processes & negotiated contracts for > 250 vendors + \$300M spend
- Led over 100 medium to large projects in various sectors with varying methodologies
- Decreased headcount turnover within last eight years & increased associate engagement through empowerment
- Selected as top performer in 2016 in peer group of 25 supervising directors

Various:

Senior Manager, Systems Compliance and Analytics

Walmart, November 2008 – January 2013

Program Manager, Health IT

Walmart, May 2007 – November 2008

Senior Business Analyst

Walmart International, January 2000 – May 2007