



Subject:Liscott Homes Converstaion

Date:Fri, 26 Aug 2022 12:02:08 -0600

From:MJ Doors & More LLC <mjdoorsandmorellc@gmail.com>

To:Ben Smith <ben@firesmithtools.com>

To WHom It May Concern

On the 18th of April, 2022 I Garrett Spiker with MJ Doors & More LLC sent a text message to Mr. Jon Reid with Liscott Homes regarding significant issues (the house being severely out of level) at which time he advised me to call Rob with Liscott homes (please see the attached Screen shots). From there I made contact Rob, explained to him that the floors were 1 3/4 inches out of level, diving in towards the center. Rob expressed to me that this was not possible. I then explained to rob that I was looking at it with both a bubble level and a laser level along with a tape measure to verify how far out of level that the floor actually was. I then stated to Rob that completeing the installation was not possible due to the irregularity. Rob responded with "the floor could not be more then a 16th of an inch out of level across the entire span". He then instructed me to do whatever we needed to do to get the Panoramic Doors installed and they would take care of trimming them out. I told him that it would not work, it would not be right and that it would compromise the functionality of the systems.. Rob then instructed me to just worry about getting the doors installed and that he would worry about trimming the doors out to make them look good.

This led to our having to completely remove the two four panel Panoramic Door systems and our having to reinstall them (without compensation). While so doing and nearing the end of the reinstall Mr. Smith arrived on site and we immediately addressed the situation with him. We set up a laser level to show him that while our doors were level the floor was in fact extremely out of level with a severe slope leading to the center beam of the house in both directions.

Thanks

Ernest and Garrett

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Panoramic Certified

Installation & Service Technicians

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