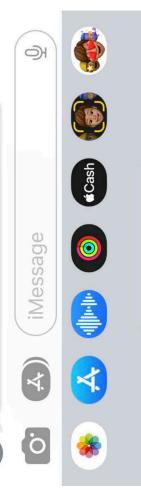
9:33



() |

know what they are doing on site hardware to be installed properly And again, we expect crews who and without damage. We expect continuously until this project is siding and the like done with an doors that aren't broken (either installation). Those that are will floors that aren't buckling and attention to quality and detail. expect exterior trim, framing, You will do that. We expect scratched everywhere. We be replaced. We expect as supplied or during done. Looking at the work done thus far on site, I can't imagine either of you would find any of it acceptable in you own homes, let alone one that represents your company. Again, I need to stress that errors thus far during the on site work are of incredible significance and this is your final opportunity to finish this home to our standards and make this situation right by us.

This is a text string between us and Liscott. It outlines are extreme disappointment in the quality of their work. Aside from raising the home with hydraulics, Liscott didn't complete any of the repairs or work outlined in this communication.



BS

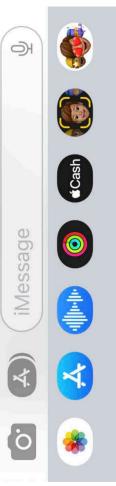
LISCOTT 02541

EXHIBIT 161



delays.

We expect crews on site constantly. We expect those crews to produce quality work. We expect management and oversight to ensure these standards and timelines are being met. We expect a job site that doesn't have piles of trash that doesn't have piles of trash everywhere that blow into our neighbors property. We expect as home that is structurally sound, level and true. It goes without saying (and I can't believe I even have to type the following), we expect walls that are square and true. If this means you have to rip out certain sections of walls along the marriage line and reframe or shim them, that will be done. We expect trim done properly. That means most of the trim installed on site will need to be redone. You will do that. We expect doors that aren't broken (either as supplied or during



LISCOTT 02542

EXHIBIT 161



Good Morning,

Heritage yesterday. I'm also sure you've seen the documentation I planned on Thursday. We will be thus far and the reasons we are put together outlining the build amount of time speaking with authorized to lift the home as As I'm sure you're both well aware, I spent a significant extremely upset. You are on site as well.

to make this situation right by us. finished by a crew from the front modular home, you can certainly more excuses and unacceptable that this is your final opportunity more terrible craftsmanship and I need to stress to both of you delays. If the stick built home lack of attention to detail. No No more major mistakes. No next door can be completely complete our home without range in less time than our delavs



LISCOTT 02543

EXHIBIT 161