Update Safari

Make sure that you are using the latest versions of Safari. Since Safari is a part of the macOS software, <u>updating your Mac's software</u> will also update Safari. Here is how:

- Open System Preferences.
- Click Software Update.
- This will check for updates. If your Mac says that your Mac is up to date then Safari is up to date too. If not, click the Update Now button and then follow the onscreen instructions.

If you are running macOS High Sierra or earlier, you will need to open the App Store app on your Mac.



Remove cookies, cache, and other data

When you visit a website, Safari saves some information from the website in its cache and cookies. <u>Removing them</u> may resolve this issue. Here is how:

- 1. In Safari, click Safari and Preferences.
- 2. Click Privacy.
- 3. Click the Manage Website Data... button.
- 4. A new window will appear saying Loading Website Data. This may take a few minutes. Wait for Safari to load website data.
- 5. Then you have two options:
 - If you are having this problem with specific websites, you can remove their data individually. In the search

field, enter the name of the website, then select the website and then click the Remove button.

- If you want, you can also remove all website data, if you are having this problem with a lot of websites, and removing them individually may be difficult. You may try this option instead. Click the Remove All button.
- 6. Then click Done and exit Preferences.



Please note that when you remove this, some of your site settings will be deleted. Also if you were signed in, you may also need to re-sign in again.