

# FIA'S FINDS

## IS FIA'S FINDS THE RIGHT CONSIGNMENT PARTNER FOR YOU?

Fia's Finds is incredibly thankful for the trust our growing community of consignors has placed in us. Our goal, however, has never been simply to have the highest number of consignors. We value professional, respectful, and mutually beneficial business relationships and want to devote our time and energy to consignors who are well aligned with the way we do business. Consignment is open to the public, but Fia's Finds may not be the right partner for everyone.

Before entering into the Consignment Agreement that follows, please review the information below to make sure our process and expectations are a good fit for you.

### **What is consignment at Fia's Finds?**

A professional partnership built on mutual respect, trust, and transparency. You supply inventory for our consideration; we handle the work involved in preparing accepted merchandise for sale, including authentication when applicable, pricing, staging, merchandising, and selling.

### **Who is this service for?**

Consignors who want a quick, easy, and safe way to sell high-quality items they are ready to part with without the hassle of selling the items themselves.

### **What are the expectations of the partnership?**

Customers come first. We expect kindness and respect toward our staff and customers. Items are offered to Fia's Finds for review and are not guaranteed to be accepted. Graciousness when merchandise is declined is an important part of maintaining a healthy business relationship.

### **How does walk-in intake work?**

Items may be brought in anytime we are open. Our goal is to have you checked in and on your way in approximately 10-15 minutes while you browse. To keep the process moving, we do not review items individually with consignors or provide individual feedback on declined pieces. Make us your first stop and give us the opportunity to select the strongest pieces.

### **Why does processing take time?**

Accepted merchandise may require authentication, research, pricing, preparation, staging, and merchandising. Our walk-in system creates a constant processing queue, and floor inventory is carefully controlled. Items are placed for sale according to store and inventory needs rather than arrival order.

### **How do we grow together?**

Our strongest consignors support the shop by sharing our posts, bringing in friends and family, and championing the business. A stronger store creates greater opportunity for consignors, too.

### **Before You Sign**

Fia's Finds may not be the best fit for consignors who are emotionally attached to specific merchandise or a particular selling price, require individual explanations for acceptance or decline decisions, expect immediate processing or floor placement, or prefer to personally control pricing, merchandising, or the timing of a sale.

**If this partnership and process work for you, please continue to the Consignment Agreement on the following page. By signing the Agreement, you acknowledge that you have reviewed these partnership expectations along with the terms of the Agreement.**

## Consignment Agreement

This Consignment Agreement (“Agreement”) is entered into on this \_\_\_\_\_ day of \_\_\_\_\_, 2026 by Fia’s Finds LLLP (“Company”) and \_\_\_\_\_ (“Supplier/Consignor”).

Supplier agrees all consigned items are owned by them and may legally be sold. Fia’s Finds reserves the right to accept or reject items at its discretion. Both parties agree to comply with all applicable laws related to consignment and resale.

All consigned merchandise remains property of the consignor until sold. Fia’s Finds will exercise reasonable care but is not responsible for lost, stolen, damaged, or destroyed items. Consignors assume all risk of loss. Policies, procedures, markdown schedules, and payout structures are subject to change at the discretion of Fia’s Finds.

Clothing, shoes, and apparel accessories pay 40% to consignor. General merchandise and qualifying non-apparel items pay 50% for the first 30 days, then 40% until expiration. Luxury category items receive 50% for the first 30 days. 60/40 split percentages apply after 30 days until expiration. Luxury qualification is determined at the discretion of Fia’s Finds. A buyer’s fee is included in the item purchase price and is paid by the customer to offset expenses.

Items may be discounted according to store markdown schedules, sales, promotions, coupons, or store specials at the discretion of Fia’s Finds. Most standard merchandise expires after 90 days. Luxury category items may remain on the sales floor up to 120 days at the discretion of Fia’s Finds. Fia’s Finds reserves the right to remove items from inventory at any time. An expired item becomes property of Fia’s Finds and may be donated, sold, or otherwise disposed of at store discretion.

Funds become available 7 days after sale. Payments may be issued in cash, check, and/or store credit at store discretion. Only individuals listed on the account may access consignor funds. A valid photo ID is required for payouts. Consignors have 2 years from sale date to claim funds. Mailed checks incur a \$1.50 fee and are valid for 90 days. Payouts \$1,000+ require one week processing time. Consignors choosing nonprofit donation accounts understand funds are paid directly to the nonprofit.

A one-time \$5 account setup fee will be charged upon the consignor’s first sale. Reasonable fees may be charged for cleaning, repair, assembly, maintenance, transport, or disposal of items if necessary.

Pricing is determined at the discretion of Fia’s Finds, though consignor input is welcome. Active inventory picked up prior to expiration will incur a 10% warehousing fee based on the item’s original price.

Consignors are responsible for properly labeling totes, bags, and boxes with their consignor number. Items not accepted during intake must be picked up the same business day unless marked “donate all.” Items must be clean, odor-free, free of sale stickers, and in current or upcoming seasonal styles.

Either party may terminate this agreement at any time. Early pickup fees still apply to active inventory removed by consignor. If company chooses to terminate the agreement, any product belonging to the supplier and held by the company, will be returned to the supplier at no cost to the supplier.

By signing below, *consignor acknowledges they have read and agree to the terms above.*

Fia’s Finds Representative: \_\_\_\_\_ Date: \_\_\_\_\_

Supplier/Consignor: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

Consignor Account #: \_\_\_\_\_ (Staff Use)