

## Hospice Level of Care:

**ROUTINE HOME CARE:** provided in your home but has established contractual relationships with long-term care facilities and nursing homes, assisted living facilities and residential care facilities for the elderly (Board and Care).

**CONTINUOUS CARE** (Intensive Comfort Care): shifts of hospice staff are provided for a brief period to help the patient remain at home through a difficult time rather than transferring the patient to the hospital.

**IN PATIENT UNIT:** special arrangements with hospitals and other facilities where patients may receive necessary and appropriate inpatient care to address the needs beyond what can be safely managed in the home.

**RESPIRE CARE:** limited to five consecutive days to provide brief respite to the primary caregiver by admitting the patient to a skilled nursing facility or an institutional setting.

**Advancing the science of comfort  
affirming the art of caring.**



**“Restoring comfort, dignity  
and control of your life”**

**800 MAGNOLIA AVE. STE. 105  
CORONA, CA 92879  
TEL: 951.735.3485 / FAX: 951.753.0900  
arborvitaehospice@gmail.com  
www.arborvitaehospice.com  
TOLL FREE: 1.855.900.2842**

**Accredit by:**



**CHAP HOTLINE: 1-(800) 656-9656  
By E-mail: [complaints@chapinc.org](mailto:complaints@chapinc.org)**

### **NON DISCRIMINATION POLICY**

Pursuant to Title VI of the Civil Right Act of 1964, Section 504 of the Rehabilitation Act of 1973, and Age Discrimination Act of 1975, and their implementing regulations ARBOR VITAE HOSPICE CARE, INC. does not discriminate in the provision of services and employment because of race, color, creed, religion, sex, sexual preferences, national origin, disability, and age.

In case of questions, please contact :  
Elmer Macatula at 951.735.3485 / 1.855.900.2842



**Life-limiting illness can erode a person’s  
comfort, dignity and control.**

A Hospice and palliative medicine physician, working together with a team of experienced healthcare professionals, can help you and those you care about regain these qualities and rekindle your hope. Working together with the team, the hospice and palliative medicine physician provide:

- Expert relief of pain (Palliative Care)
- Treatment for a broad spectrum of other symptoms, such as fatigue, breathlessness, nausea, and anxiety
- Help in setting goals for care
- Guidance making complex treatment choices
- Coordination with other healthcare providers, including the primary care physician and specialists such as oncologists, surgeons, and cardiologists

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## **Hospice Overview**

Hospice is a program of health care designed to meet the special needs of patients who are facing a life limiting illness. We provide personalized care in the patient's own environment, be it their home, nursing home, board and care or assisted living. Our team assists family members to care for their loved ones in the comfort of their own home when the patient has been diagnosed with a disease for which they do not elect aggressive treatment. The goal of hospice is to empower the patients and their family members by providing education about their care.

## **Patient Eligibility**

Patients are eligible for hospice when:

- They have a life-threatening illness and seek medical, spiritual, psychological, and personal support
- Aggressive treatments are no longer sought and the focus is now on palliation, pain control, spiritual and emotional support.
- Have a primary care physician authorizing hospice care.

## **Hospice Coverage**

- Medicare
- Medical
- And Most Private Health Insurance

## **OUR CORE VALUES**

**COMPASSION** - The capacity to enter into another's joy and sorrow

**EXCELLENCE** - Becoming our personal and professional best

**INTEGRITY** - Doing what is right: ethically, legally and morally

**RESPECT** - Profound veneration for all God's Creation

## **Nursing Services– RN's LVN's**

Arbor Vitae Hospice Care, Inc. clinical staff makes regularly scheduled visits to patients to provide palliative and comfort care.

- Complete spectrum of skilled nursing care
- On-call nursing services available 24 hours per day, 7 days a week

## **Hospice Aide**

Hospice Aide to assist with the personal care of patient and light house keeping.

## **Medical Doctor**

Hospice Physician of Medical Director will certify that you are terminally ill and have six months or less to live if your illness runs its normal course. Even if you live longer than six months, you can get hospice care as long as your doctor recertifies that you are terminally ill. Accessible 24/7 for any medical needs.

## **Social Worker**

Social workers provide emotional support for patient and family, counseling in end-of-life issues, and help with advance directives. Social workers provide assistance with practical and financial concerns as well as emotional support, counseling and bereavement follow-up. Social Workers provide assistance with funeral planning and assistance with legal issues and advanced directives.

## **Spiritual Support**

Chaplains provide non-denominational spiritual support to patients and families, and assist with memorial services and funeral arrangements. Arbor Vitae Hospice Care, Inc. values the diverse spiritual needs of those we care for.

## **Bereavement**

Our support does not end with the patient's death. We know that the stress of dealing with a terminal illness, followed by the loss of the loved one, can be devastating. In order to help the family deal with the emotional impact of the death, we provide bereavement care for as long as a year.

## **OTHER SERVICES**

- Volunteer Services
- Durable Medical Equipment and Medical Supplies
- Dietary counseling

## **Our Hospice Team**

Our highly qualified, specialty trained team of hospice professionals and volunteers are trained to provide a sensitive support system that assists patients and their families to cope with physical, spiritual and emotional factors related to the patient's terminal condition.

- Medical Doctor
- Registered Nurse
- Licensed Vocational Nurse
- Licensed Clinical Social Worker
- PT, OT & ST
- Registered Dietitian
- Spiritual Counselor
- Hospice Aide
- Volunteers

Our team works together to develop a plan of care to provide services that will maximize the patient's comfort and enhance their quality of life during the terminal illness.

**We service patients  
in the following counties:**

**Los Angeles, Orange, San Bernardino, and Riverside**

**STATE RELAY NUMBER:**

1-800-735-2922

( For Persons who are Deaf and Hard of Hearing )