



OC House Cleaning – Service Contract Acknowledgment

Business License & Insurance: OC House Cleaning is a licensed and insured cleaning service operating in compliance with California law, including the California Business and Professions Code and all applicable health and safety regulations.

Client Name: _____

Service Address: _____

City/State/ZIP: _____

Phone Number: _____

Email Address: _____

Service Date(s): _____

Service Type: (check all that apply)

- ☐ Residential Cleaning
- ☐ Commercial Cleaning
- ☐ Post-Construction Cleanup
- ☐ Office Cleaning
- ☐ Gym Cleaning
- ☐ School Cleaning
- ☐ Medical Clinic Cleaning
- ☐ Hourly Residential Cleaning
- ☐ Deep Spring Cleaning
- ☐ Eco-Friendly Cleaning
- ☐ Contract Cleaning

Acknowledgment of Terms

By signing this acknowledgment, the Client agrees to the following:

1. **Acceptance of Terms** – I have received, read, and understand the OC House Cleaning Terms and Conditions, which form part of this contract. I agree to be bound by those terms in their entirety.

2. **Inspection & Acceptance** – I understand it is my responsibility to inspect the completed work before OC House Cleaning staff leave the premises. Any concerns must be reported immediately so they can be addressed on-site. Failure to do so constitutes acceptance that the work is satisfactory.
3. **No Refund Policy** – I understand that cleaning is a labor-based service, not a tangible product. Once services are completed and accepted, no refunds will be issued. The sole remedy for any dissatisfaction is for the Company to correct the work during the final inspection.
4. **Access & Safety** – I agree to provide safe, reasonable access to the property and to ensure that the premises are free from hazards. I understand OC House Cleaning may refuse or reschedule services if unsafe conditions are present.
5. **Payment Terms** – I agree to pay the full amount due upon completion of services, unless otherwise agreed in writing, and understand that late fees may apply in accordance with California law.
6. **Liability Limitation** – I understand that OC House Cleaning is not responsible for pre-existing damage, wear and tear, or deterioration discovered during cleaning. I agree to hold harmless OC House Cleaning and its employees from any claims arising from my failure to fulfill my responsibilities under the Terms and Conditions.
7. **Governing Law** – I agree that this agreement is governed by the laws of the State of California and that any disputes will be resolved as outlined in the Terms and Conditions.

Notice of Cancellation Rights (California Civil Code §1689.6)

If this agreement is signed at your residence or a location that is not the primary place of business of OC House Cleaning, you have the legal right to cancel this transaction without penalty or obligation within **three (3) business days** from the date you sign this contract.

If you cancel, any payments made must be returned to you within 10 days following receipt by OC House Cleaning of your cancellation notice.

To cancel, you must send a signed and dated written notice of cancellation to:
OC House Cleaning, [Mailing Address], Lake Forest, CA [ZIP]

Waiver of Cancellation Period

By signing below, I **voluntarily waive** my right to the three (3) business day cancellation period under California Civil Code §1689.6 so that OC House Cleaning may begin work immediately as scheduled. I understand that by waiving this right, I cannot later cancel the service without being subject to the company's cancellation fees as described in the Terms and Conditions.

☐ I choose to waive my 3-day cancellation right and authorize work to begin immediately.

Service Fee: \$ _____

Deposit (if applicable): \$ _____

Balance Due Upon Completion: \$ _____

Client Signature: _____ **Date:** _____

Company Representative Signature: _____ **Date:** _____

For Office Use Only

Job Completed By: _____

Completion Date: _____