



The Genic Group
ISO & Quality Product Solutions

Top 10 Operational System Failures

Prepared by The Genic Group — ISO & Quality Product Solutions. This resource is designed to support prevention-driven operational systems, quality improvement, and sustainable manufacturing performance.

Most Common Failures

- Reactive firefighting culture
 - Weak process ownership
 - Lack of accountability
 - Ineffective corrective actions
 - Tribal knowledge dependency
 - Poor communication between departments
 - Inconsistent leadership engagement
 - Weak supplier controls
 - Unclear process expectations
 - Failure to prevent recurring issues
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Effective systems should improve operations — not simply satisfy auditors.