



Instrument Trial Policy

We offer a one-week trial for instruments. Trial period extensions are sometimes possible if you are having trouble making a final decision. Extensions are granted based on any waitlists for instruments that are in high demand. Decisions on trial extensions will be made at the end of the original trial period.

Up to three oboes, three English horns, or four bocals can be tried at one time, in order to compare different models or to pick the best particular instrument of one model.

All instrument sales are final. Please make good use of the trial period and select your instrument carefully. Please schedule your trial period when you are able to properly evaluate the instrument, especially if this means scheduling the trial around your lesson or orchestra rehearsal schedule.

We do not require any down payment or deposit on the instruments. A valid credit card is needed to secure the trial. We will charge initial shipping and insurance charges to your credit card.

If you purchase an instrument, we will cover the return shipping charges for the other instrument(s). If you decide not to buy an instrument, you will be responsible for all return shipping and insurance costs.

You are responsible for all instruments and included accessories sent to you on trial. Any accessories included with an instrument must be returned unused, and any missing or damaged accessories will be charged to your card. Returned trial instruments must be returned in the same condition as when you received them, and will be thoroughly inspected upon arrival back at River City Reeds.

Trial customers are responsible for contacting River City Reeds on or before the 7th day of the trial to give their decision regarding the purchase and/or return of trial items. Trial customers must provide proof of return shipment of all items that are not purchased. Failure to return promptly return any items that are will not be purchased will result in a \$25 charge per trial item per day.

Customer Name (printed): _____

Customer Signature: _____



Credit Card Authorization Form

CARDHOLDER- PLEASE COMPLETE THE FOLLOWING SECTION AND SIGN/DATE BELOW

Cardholder Names as it Appears on Credit Card: _____

Cardholder Billing Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Secondary phone: _____

Credit Card Number: _____

Expiration Date: _____ CVC Code: _____

Credit Card Issuing Bank Name: _____

Bank Phone Number: _____

I agree to the terms and conditions of the 7-day trial as outlined above including all additional charges and penalties.

Signature: _____ Date: _____

Please Return Complete Form to gillian@rivercityreeds.com.

River City Reeds Use:

Trial Instrument 1:

Serial Number: _____ Description: _____

Trial Instrument 2:

Serial Number: _____ Description: _____

Trial Instrument 3:

Serial Number: _____ Description: _____