



### Fossati Instrument Warranty Policy

All new Fossati and Tiery instruments are covered by a one-year warranty for cracking and mechanical defects. This warranty does not cover damage due to use.

The Fossati Company will repair cracks free of charges within one year following purchase from River City Reeds for the registered purchaser. Customer's cost is limited to shipping and insurance charges, if applicable.

This limited warranty is void if crack repairs have been made or attempted by others, and it is not offered to institutional users (schools, colleges, military, etc.).

The Fossati repair technicians will determine the type and manner of repair. If it is determined that the severity of the crack necessitates joint replacement the keywork from the original joint will be transferred to a new joint. If the joint is replaced the instrument may not play exactly as you remember it.

### Instrument Warranty Procedure

All instruments must be returned to River City Reeds for warranty work.

A Credit Card Authorization Form will be sent to the customer to cover any shipping charges to and from the Fossati Company. No warranty work will proceed until the authorization form is returned.

The Fossati Company will provide a time estimate once the joint is received. The repair time will be based on the repair workload at the time of receipt.

Customers will be offered a temporary ABS resin top joint to use while repairs are being completed. The oboe will be fitted with the replacement joint and returned to the customer. Shipping and insurance charges for this process are the responsibility of the customer.