



Integrity Pool Builders

"OUR PASSION, YOUR PLEASURE"

Welcome To Your Integrity Pool Builders Above Ground Pool Information Package

This package contains all the essential information you need to understand the process, requirements, and expectations involved in the installation of your new above ground pool.



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Above Ground Pool Installation Information

Included In Installation Pricing:

Pool installation includes leveling within 6 inches of grade, ½ inch foam bottom and cove, j-bead, leveling stones, a 2x4 patio stone equipment pad, and screenings for the pool base. The service also covers plumbing up to 5 feet from the skimmer. Pricing applies within Simcoe County limits. A one-year warranty is provided on pool installations.

Not Included In Installation Pricing:

The following services are not included and may require additional charges: sod disposal, water for pool filling, grading adjustments exceeding 6 inches, retention of the limestone base for significant build-ups, electrical work, and gas hookups for heaters, poured concrete pads, any bonding of pool & electrical elements (this must be done by an electrician)

Extra Charges To Consider When Planning For Your Above Ground Pool:

As you prepare for your pool installation, please be aware that there may be additional costs not included in the base installation. The following items are not covered by Integrity Pool Builders Inc. and require separate arrangements:

- **Electrical work and outlets** required to operate pool equipment
- **Gas line installation** for pool heaters
- **Poured concrete pad** for gas heaters, as required by building code
- **Sod removal** from the installation area
- **Retaining walls** for installations involving significant grade build-up
- **Excavation with heavy machinery**

We encourage all customers to review these potential extras in advance to avoid unexpected costs and to ensure a smooth installation process.

Trip Charges:

There are no additional trip charges for locations within Simcoe County. For destinations outside Simcoe County or beyond a 30-minute drive from Barrie, a trip charge will be evaluated and quoted accordingly.



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Plumbing Process For Your Above Ground Pool

1. Once your above ground pool installation is complete and the installation team has departed, the base of the pool will be filled with water, and the liner will be properly set and prepared for filling. Please note that plumbing is not completed at this stage.
2. We recommend filling your pool using a garden hose rather than a water delivery truck. Gradually filling the pool with hose water allows the liner to stretch and settle evenly, reducing the risk of damage.
3. Continue filling the pool during the day and turn off the water overnight. Continue this process until the water level reaches approximately two inches below the circular jet cutout on the pool wall.
4. Once the water reaches this level, please contact your pool supplier to schedule the plumbing. The time required to fill your pool will vary based on its size and your home's water pressure, but typically takes several days.
5. Plumbing appointments are scheduled in the order that pools were completed and not based on urgency or preference. Pools installed on Mondays or Tuesdays are generally plumbed by the end of the same week. Pools installed later in the week (Wednesday through Friday) are usually plumbed the following week, although this may vary.
6. Prior to the plumbing appointment, your pool equipment will be placed on the designated equipment pad. If you have a gas heater, a concrete pad (minimum 6 ft x 3 ft) is required to meet code, which the customer is responsible for having poured. For systems without a heater, our installers will prepare a 2 ft x 4 ft pad using patio stones.
7. During the plumbing visit, the technician will connect the skimmer, return jet, and all essential equipment components such as the pump, filter, chlorinator, salt system, and heater (if applicable). Please note: we do not perform gas line or electrical connections. Our service is limited to plumbing the water-side components only.
8. Once plumbing is complete, the technician will test-run the system and provide a full overview of your pool equipment, including operational guidance. At this point, your plumbing setup is considered complete.



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Extra Grading Charges

Round Pools	6" Grade	6"-9" Grade	9"-12" Grade	12"+ Grade
12	Included	\$200	\$400	Quoted
15	Included	\$250	\$450	Quoted
18	Included	\$300	\$600	Quoted
21	Included	\$400	\$800	Quoted
24	Included	\$450	\$850	Quoted
27	Included	\$500	\$900	Quoted
30	Included	\$550	\$950	Quoted
Oval Pools	6" Grade	6"-9" Grade	9"-12" Grade	12"+ Grade
12x18	Included	\$200	\$400	Quoted
12x24	Included	\$250	\$450	Quoted
13x20	Included	\$250	\$450	Quoted
15x24	Included	\$400	\$600	Quoted
15x26	Included	\$400	\$600	Quoted
16x26	Included	\$450	\$650	Quoted
15x30	Included	\$500	\$950	Quoted
18x33	Included	\$600	\$1100	Quoted
19x33	Included	\$600	\$1100	Quoted

*Taxes not included



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Integrity Pool Builders Warranty Policy

We provide a **one-year warranty** on all our pool builds, covering any installation errors, sinking, or reasonable issues resulting from our workmanship. However, we are not responsible for water drainage issues on the customer's property that may cause backwash, sinking, or liner disruption.

Additionally, our warranty **does not** cover:

- Water loss due to liner defects, minor wrinkles, or the cost to refill the pool.
- Damage resulting from severe winter conditions, which may affect the pool, liner, or equipment. While we ensure professional and thorough pool openings and closings, we cannot be held liable for winter-related damages.

For **used pool builds**, some components may show signs of wear or structural weakness. While we complete the build to the best of our ability, we cannot guarantee the lifespan of the pool or its equipment. However, we stand behind any issues that arise due to our workmanship.

We strongly recommend retaining any pool build-up of **six inches or higher** to prevent sinking or material runoff. If the customer opts not to take this precaution, we are not responsible for any resulting damage. **Retaining walls can be built at an additional cost** for those interested in added stability.

If a service call is requested for equipment the customer believes to be faulty, a thorough inspection will be conducted to determine whether the issue is covered under warranty. If the problem is found to be the result of user error or misuse, a service call fee will apply.

Cancellations of above ground pool orders made within two weeks of the scheduled installation date will be subject to a \$500 restocking fee