



PNW Machine Repair

Rate Sheet



**Keeping America's CNC Machines In
Production**

**Preventative Maintenance – Troubleshooting – Repair – Axis Alignments
Okuma – Makino – DMG Mori – Hardinge – Ganesh
Fanuc – OSP – Pro Series – Celos
Lathe – Mill – Horizontal**

	<u>(Net-15)</u>	<u>(Net-30)</u>
PM Labor:	\$125 / HR	\$145 / HR
General Labor:	\$185 / HR	\$200 / HR
Travel:	\$100 / HR	\$100 / HR
Miles:	\$0.70 / Mile	\$0.70 / Mile

PM Contract Discount:

Schedule 2 annual PM services with me and get 10% off all repairs

Serving Oregon & Washington!
Megan Hall - Owner
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**Scan Me
For Contact
Info**

Terms

All terms are applicable unless otherwise agreed upon between PNW Machine Repair and the customer with documentation as proof

- Rate Sheet:** This rate sheet is not a quote, invoice or final report. This document is to be used as a point of reference for rates and terms.
- Quotes:** Are provided upon request.
- 3 Hour Min. Show Up Fee:** There is a 3-hour minimum general labor show up fee if I am traveling to the job or onsite and the job gets canceled or rescheduled. Associated travel costs will be charged as well.
- Sales Tax:** If applicable, sales tax will be included on the invoice total.
- Down Payment:** 20% down on purchase orders with a total of \$15,000.00 or more.
- Travel Expenses:** Travel expenses such as flight, hotel, and rental car costs will be included in the invoice total if applicable.
- General Labor Invoices:** An invoice will be provided within 3 business days of job completion and is expected to be paid according to the terms agreed upon which are either Net-15 or Net-30.
- Paying your invoice:** An online Quickbooks payment link will be on the invoice sent to the customer via email which will provide multiple different payment methods to choose from such as bank account or credit card.
- Late Payments:** If any invoice associated with your account is not paid in full by the due date on the invoice the invoice is then marked as late. All work scheduled for your company will be put on hold until all invoices marked as late are paid in full. A late fee of 2% of the original total will be charged weekly and sent on a separate invoice.
- PM Labor:** Includes any preventative maintenance task on your machine tool, except coolant tank cleanings, and tasks I deem a repair. All terms apply including travel fees and the 3 Hour Min. show up fee.
- General Labor Parts:** If parts are needed to repair your machine, PNW Machine Repair will provide a quote for the parts. The customer is responsible for ordering the parts and confirming the parts are onsite before scheduling a return visit.
- PM Parts and Supplies:** PM parts and supplies are expected to be onsite at the time of the scheduled service. Please make sure to request an assessment of your equipment first if a quote for supplies and parts are needed. The assessment will be charged at the same rate as the PM and all associated costs will apply.
- Annual PM Customer Discounts:** All customers who have a signed annual PM contract with me get a 10% discount on all repair invoices.
- Final Report:** You will receive a final report detailing the work performed within 7 business days of the job completion date or you get \$100 of your next service. The final report includes a detailed job report, all associated quotes, invoices and pictures.
- Sub-contractors:** As of now I can suggest a sub-contractor to use for repairs I am not qualified to complete, and I can assist with vendor management. I cannot directly pay or request the contractor to do work at your facility.
- 1 Year Warranty:** If the work I performed fails within a year due to my workmanship, I will repair it again at no charge to you or apply a credit to your next bill. A decision will be made on which route to take on a case-by-case basis. **PARTS ARE NOT COVERED UNDER WARRANTY.**
- Certifications:** I follow the OSHA standard for the control of Hazardous Energy (Lockout / Tagout) (29 CFR 1910.147) 1910.147 - The control of hazardous energy (lockout/tagout). | Occupational Safety and Health Administration (osha.gov). Documentation of my understanding of LOTO, PPE, HAZCOM/GHS, Bloodborne Pathogens and fall protection are available upon request.
- Business registration:** Oregon REG. # 2206023-95 / Washington UBI # 605 381 732
- Insurance:** Proof of General Liability, Professional Liability and Commercial Auto will be provided upon request.