- 1 Deductible Amount
- 2 Coinsurance Amount
- 3 Co-payment Amount
- 4 The procedure code is inconsistent with the modifier used or a required modifier is missing.
- 5 The procedure code/bill type is inconsistent with the place of service.
- **6** The procedure/revenue code is inconsistent with the patient's age. *Note: Changed as of 6/02*
- **7** The procedure/revenue code is inconsistent with the patient's gender. *Note: Changed as of 6/02*
- **8** The procedure code is inconsistent with the provider type/specialty (taxonomy). *Note: Changed as of 6/02*
- **9** The diagnosis is inconsistent with the patient's age.
- **10** The diagnosis is inconsistent with the patient's gender. *Note: Changed as of 2/00*
- **11** The diagnosis is inconsistent with the procedure.
- **12** The diagnosis is inconsistent with the provider type.
- 13 The date of death precedes the date of service.
- 14 The date of birth follows the date of service.
- 15 Payment adjusted because the submitted authorization number is missing, invalid, or does not apply to the billed se provider.

Note: Changed as of 2/01

- 16 Claim/service lacks information which is needed for adjudication. Additional information is supplied using remittance remarks codes whenever appropriate. This change to be effective 4/1/2007: At least one Remark Code must be proved (may be comprised of either the Remittance Advice Remark Code or NCPDP Reject Reason Code.)
  Note: Changed as of 2/02 and 6/06
- 17 Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional inform supplied using the remittance advice remarks codes whenever appropriate. This change to be effective 4/1/2007: At one Remark Code must be provided (may be comprised of either the Remittance Advice Remark Code or NCPDP Rej Reason Code.)

Note: Changed as of 2/02 and 6/06

- 18 Duplicate claim/service.
- 19 Claim denied because this is a work-related injury/illness and thus the liability of the Worker's Compensation Carrier
- 20 Claim denied because this injury/illness is covered by the liability carrier.
- 21 Claim denied because this injury/illness is the liability of the no-fault carrier.
- 22 Payment adjusted because this care may be covered by another payer per coordination of benefits. Note: Changed as of 2/01
- 23 Payment adjusted due to the impact of prior payer(s) adjudication including payments and/or adjustments Note: Changed as of 2/01, and 6/05
- 24 Payment for charges adjusted. Charges are covered under a capitation agreement/managed care plan. Note: Changed as of 6/00
- 25 Payment denied. Your Stop loss deductible has not been met.
- 26 Expenses incurred prior to coverage.
- 27 Expenses incurred after coverage terminated.
- 28 Coverage not in effect at the time the service was provided.

  Note: Inactive for 004010, since 6/98. Redundant to codes 26&27.
- 29 The time limit for filing has expired.
- **30** Payment adjusted because the patient has not met the required eligibility, spend down, waiting, or residency require *Note: Changed as of 2/01. This code will be deactivated on 2/1/2006.*
- **31** Claim denied as patient cannot be identified as our insured.
- 32 Our records indicate that this dependent is not an eligible dependent as defined.
- 33 Claim denied. Insured has no dependent coverage.
- **34** Claim denied. Insured has no coverage for newborns.
- **35** Lifetime benefit maximum has been reached. *Note: Changed as of 10/02*
- 36 Balance does not exceed co-payment amount.

Note: Inactive for 003040

37 Balance does not exceed deductible.

Note: Inactive for 003040

38 Services not provided or authorized by designated (network/primary care) providers. Note: Changed as of 6/03

- 39 Services denied at the time authorization/pre-certification was requested
- **40** Charges do not meet qualifications for emergent/urgent care.
- 41 Discount agreed to in Preferred Provider contract. Note: Inactive for 003040
- 42 Charges exceed our fee schedule or maximum allowable amount.
- 43 Gramm-Rudman reduction.

Note: Changed as of 6/06. This code will be deactivated on 7/1/2006.

- 44 Prompt-pay discount.
- 45 Charges exceed your contracted/legislated fee arrangement.
- 46 This (these) service(s) is (are) not covered. Note: Inactive for 004010, since 6/00. Use code 96.
- 47 This (these) diagnosis(es) is (are) not covered, missing, or are invalid. Note: Changed as of 6/00. This code will be deactivated on 2/1/2006.
- 48 This (these) procedure(s) is (are) not covered. Note: Inactive for 004010, since 6/00. Use code 96.
- 49 These are non-covered services because this is a routine exam or screening procedure done in conjunction with a ro exam
- 50 These are non-covered services because this is not deemed a `medical necessity' by the payer.
- **51** These are non-covered services because this is a pre-existing condition
- **52** The referring/prescribing/rendering provider is not eligible to refer/prescribe/order/perform the service billed. Note: Changed as of 10/98. This code will be deactivated on 2/1/2006.
- 53 Services by an immediate relative or a member of the same household are not covered.
- 54 Multiple physicians/assistants are not covered in this case .
- 55 Claim/service denied because procedure/treatment is deemed experimental/investigational by the payer.
- **56** Claim/service denied because procedure/treatment has not been deemed `proven to be effective' by the payer.
- 57 Payment denied/reduced because the payer deems the information submitted does not support this level of service, many services, this length of service, this dosage, or this day's supply. Note: Inactive for 004050. Split into codes 150, 151, 152, 153 and 154.

58 Payment adjusted because treatment was deemed by the payer to have been rendered in an inappropriate or invalid

service.

Note: Changed as of 2/01

- 59 Charges are adjusted based on multiple surgery rules or concurrent anesthesia rules. Note: Changed as of 6/00
- **60** Charges for outpatient services with this proximity to inpatient services are not covered.
- 61 Charges adjusted as penalty for failure to obtain second surgical opinion. Note: Changed as of 6/00
- **62** Payment denied/reduced for absence of, or exceeded, pre-certification/authorization. Note: Changed as of 2/01
- 63 Correction to a prior claim. Note: Inactive for 003040
- 64 Denial reversed per Medical Review.

Note: Inactive for 003040

- **65** Procedure code was incorrect. This payment reflects the correct code. Note: Inactive for 003040
- 66 Blood Deductible.
- 67 Lifetime reserve days. (Handled in QTY, QTY01=LA) Note: Inactive for 003040
- 68 DRG weight. (Handled in CLP12) Note: Inactive for 003040
- 69 Day outlier amount.

**70** Cost outlier - Adjustment to compensate for additional costs.

Note: Changed as of 6/01

71 Primary Payer amount.

Note: Deleted as of 6/00. Use code 23.

72 Coinsurance day. (Handled in QTY, QTY01=CD)

Note: Inactive for 003040

73 Administrative days.

Note: Inactive for 003050

- 74 Indirect Medical Education Adjustment.
- 75 Direct Medical Education Adjustment.
- **76** Disproportionate Share Adjustment.
- 77 Covered days. (Handled in QTY, QTY01=CA)

  Note: Inactive for 003040
- 78 Non-Covered days/Room charge adjustment.
- **79** Cost Report days. (Handled in MIA15) *Note: Inactive for 003050*
- **80** Outlier days. (Handled in QTY, QTY01=OU) *Note: Inactive for 003050*
- 81 Discharges.

Note: Inactive for 003040

82 PIP days.

Note: Inactive for 003040

83 Total visits.

Note: Inactive for 003040

84 Capital Adjustment. (Handled in MIA)

Note: Inactive for 003050

- 85 Interest amount.
- 86 Statutory Adjustment.

Note: Inactive for 004010, since 6/98. Duplicative of code 45.

- 87 Transfer amount.
- **88** Adjustment amount represents collection against receivable created in prior overpayment. *Note: Inactive for 004050.*
- 89 Professional fees removed from charges.
- 90 Ingredient cost adjustment.
- 91 Dispensing fee adjustment.
- 92 Claim Paid in full.

Note: Inactive for 003040

93 No Claim level Adjustments.

Note: Inactive for 004010, since 2/99. In 004010, CAS at the claim level is optional.

- 94 Processed in Excess of charges.
- 95 Benefits adjusted. Plan procedures not followed.

Note: Changed as of 6/00

**96** Non-covered charge(s). This change to be effective 4/1/2007: At least one Remark Code must be provided (may be comprised of either the Remittance Advice Remark Code or NCPDP Reject Reason Code.)

Note: Changed as of 6/06

97 Payment is included in the allowance for another service/procedure.

Note: Changed as of 2/99

**98** The hospital must file the Medicare claim for this inpatient non-physician service.

Note: Inactive for 003040

99 Medicare Secondary Payer Adjustment Amount.

Note: Inactive for 003040

- 100 Payment made to patient/insured/responsible party.
- **101** Predetermination: anticipated payment upon completion of services or claim adjudication. *Note: Changed as of 2/99*
- 102 Major Medical Adjustment.
- 103 Provider promotional discount (e.g., Senior citizen discount).

Note: Changed as of 6/01

104 Managed care withholding.

105 Tax withholding.

106 Patient payment option/election not in effect.

- 107 Claim/service denied because the related or qualifying claim/service was not previously paid or identified on this clain Note: Changed as of 6/03
- 108 Payment adjusted because rent/purchase guidelines were not met.

Note: Changed as of 6/02

- 109 Claim not covered by this payer/contractor. You must send the claim to the correct payer/contractor.
- 110 Billing date predates service date.
- 111 Not covered unless the provider accepts assignment.
- 112 Payment adjusted as not furnished directly to the patient and/or not documented. Note: Changed as of 2/01
- **113** Payment denied because service/procedure was provided outside the United States or as a result of war. *Note: Changed as of 2/01; Inactive for version 004060. Use Codes 157, 158 or 159.*
- 114 Procedure/product not approved by the Food and Drug Administration.
- 115 Payment adjusted as procedure postponed or canceled.

Note: Changed as of 2/01

- **116** Payment denied. The advance indemnification notice signed by the patient did not comply with requirements. *Note: Changed as of 2/01*
- Payment adjusted because transportation is only covered to the closest facility that can provide the necessary care.

  Note: Changed as of 2/01
- 118 Charges reduced for ESRD network support.
- 119 Benefit maximum for this time period or occurrence has been reached. Note: Changed as of 2/04
- **120** Patient is covered by a managed care plan.

  Note: Inactive for 004030, since 6/99. Use code 24.
- 121 Indemnification adjustment.
- **122** Psychiatric reduction.
- 123 Payer refund due to overpayment.

Note: Inactive for 004030, since 6/99. Refer to implementation guide for proper handling of reversals.

124 Payer refund amount - not our patient.

Note: Inactive for 004030, since 6/99. Refer to implementation guide for proper handling of reversals.

- 125 Payment adjusted due to a submission/billing error(s). Additional information is supplied using the remittance advice remarks codes whenever appropriate. This change to be effective 4/1/2007: At least one Remark Code must be proved (may be comprised of either the Remittance Advice Remark Code or NCPDP Reject Reason Code.)

  Note: Changed as of 2/02 and 6/06
- **126** Deductible -- Major Medical *Note: New as of 2/97*
- **127** Coinsurance -- Major Medical *Note: New as of 2/97*
- **128** Newborn's services are covered in the mother's Allowance. *Note: New as of 2/97*
- **129** Payment denied Prior processing information appears incorrect.

Note: Changed as of 2/01

130 Claim submission fee.

Note: Changed as of 6/01

131 Claim specific negotiated discount.

Note: New as of 2/97

**132** Prearranged demonstration project adjustment.

Note: New as of 2/97

- **133** The disposition of this claim/service is pending further review. *Note: Changed as of 10/99*
- **134** Technical fees removed from charges. *Note: New as of 10/98*
- 135 Claim denied. Interim bills cannot be processed.

Note: New as of 10/98

**136** Claim Adjusted. Plan procedures of a prior payer were not followed.

Note: Changed as of 6/00

137 Payment/Reduction for Regulatory Surcharges, Assessments, Allowances or Health Related Taxes.

Note: New as of 2/99

138 Claim/service denied. Appeal procedures not followed or time limits not met.

Note: New as of 6/99

139 Contracted funding agreement - Subscriber is employed by the provider of services.

Note: New as of 6/99

**140** Patient/Insured health identification number and name do not match.

Note: New as of 6/99

141 Claim adjustment because the claim spans eligible and ineligible periods of coverage.

Note: Changed as of 6/00

142 Claim adjusted by the monthly Medicaid patient liability amount.

Note: New as of 6/00

143 Portion of payment deferred.

Note: New as of 2/01

**144** Incentive adjustment, e.g. preferred product/service.

Note: New as of 6/01

145 Premium payment withholding

Note: New as of 6/02

146 Payment denied because the diagnosis was invalid for the date(s) of service reported.

Note: New as of 6/02

**147** Provider contracted/negotiated rate expired or not on file.

Note: New as of 6/02

**148** Claim/service rejected at this time because information from another provider was not provided or was insufficient/incomplete.

Note: New as of 6/02

149 Lifetime benefit maximum has been reached for this service/benefit category.

Note: New as of 10/02

150 Payment adjusted because the payer deems the information submitted does not support this level of service.

Note: New as of 10/02

**151** Payment adjusted because the payer deems the information submitted does not support this many services.

Note: New as of 10/02

**152** Payment adjusted because the payer deems the information submitted does not support this length of service.

Note: New as of 10/02

**153** Payment adjusted because the payer deems the information submitted does not support this dosage.

Note: New as of 10/02

154 Payment adjusted because the payer deems the information submitted does not support this day's supply.

Note: New as of 10/02

**155** This claim is denied because the patient refused the service/procedure.

Note: New as of 6/03

156 Flexible spending account payments

Note: New as of 9/03

157 Payment denied/reduced because service/procedure was provided as a result of an act of war.

Note: New as of 9/03

158 Payment denied/reduced because the service/procedure was provided outside of the United States.

Note: New as of 9/03

**159** Payment denied/reduced because the service/procedure was provided as a result of terrorism.

Note: New as of 9/03

160 Payment denied/reduced because injury/illness was the result of an activity that is a benefit exclusion.

Note: New as of 9/03

161 Provider performance bonus

Note: New as of 2/04

162 State-mandated Requirement for Property and Casualty, see Claim Payment Remarks Code for specific explanation.

Note: New as of 2/04

163 Claim/Service adjusted because the attachment referenced on the claim was not received.

Note: New as of 6/04

**164** Claim/Service adjusted because the attachment referenced on the claim was not received in a timely fashion. *Note: New as of 6/04* 

**165** Payment denied /reduced for absence of, or exceeded referral *Note: New as of 10/04* 

**166** These services were submitted after this payers responsibility for processing claims under this plan ended. *Note: New as of 2/05* 

**167** This (these) diagnosis(es) is (are) not covered.

Note: New as of 6/05

168 Payment denied as Service(s) have been considered under the patient's medical plan. Benefits are not available und dental plan

Note: New as of 6/05

**169** Payment adjusted because an alternate benefit has been provided *Note: New as of 6/05* 

**170** Payment is denied when performed/billed by this type of provider. *Note: New as of 6/05* 

**171** Payment is denied when performed/billed by this type of provider in this type of facility. *Note: New as of 6/05* 

172 Payment is adjusted when performed/billed by a provider of this specialty Note: New as of 6/05

173 Payment adjusted because this service was not prescribed by a physician Note: New as of 6/05

174 Payment denied because this service was not prescribed prior to delivery Note: New as of 6/05

**175** Payment denied because the prescription is incomplete *Note: New as of 6/05* 

**176** Payment denied because the prescription is not current *Note: New as of 6/05* 

177 Payment denied because the patient has not met the required eligibility requirements Note: New as of 6/05

178 Payment adjusted because the patient has not met the required spend down requirements. Note: New as of 6/05

**179** Payment adjusted because the patient has not met the required waiting requirements *Note: New as of 6/05* 

**180** Payment adjusted because the patient has not met the required residency requirements *Note: New as of 6/05* 

181 Payment adjusted because this procedure code was invalid on the date of service Note: New as of 6/05

**182** Payment adjusted because the procedure modifier was invalid on the date of service *Note: New as of 6/05. Modified on 8/8/2005* 

**183** The referring provider is not eligible to refer the service billed. *Note: New as of 6/05* 

**184** The prescribing/ordering provider is not eligible to prescribe/order the service billed. *Note: New as of 6/05* 

**185** The rendering provider is not eligible to perform the service billed. *Note: New as of 6/05* 

**186** Payment adjusted since the level of care changed *Note: New as of 6/05* 

Health Savings account payments

Note: New as of 6/05

**188** This product/procedure is only covered when used according to FDA recommendations.

Note: New as of 6/05

**189** "Not otherwise classified" or "unlisted" procedure code (CPT/HCPCS) was billed when there is a specific procedure code this procedure/service

Note: New as of 6/05

190 Payment is included in the allowance for a Skilled Nursing Facility (SNF) qualified stay. Note: New as of 10/05 191 Claim denied because this is not a work related injury/illness and thus not the liability of the workers' compensation Note: New as of 10/05

194 Payment adjusted when anesthesia is performed by the operating physician, the assistant surgeon or the attending

192 Non standard adjustment code from paper remittance advice.

Note: New as of 10/05

- **193** Original payment decision is being maintained. This claim was processed properly the first time. *Note: New as of 2/06*
- Note: New as of 2/06
- **195** Payment denied/reduced due to a refund issued to an erroneous priority payer for this claim/service *Note: New as of 2/06*
- 196 Claim/service denied based on prior payer's coverage determination.

Note: New as of 6/06

- AO Patient refund amount.
- A1 Claim denied charges.
- A2 Contractual adjustment.

Note: Inactive for version 004060. Use Code 45 with Group Code 'CO' or use another appropriate specific adjustmen

A3 Medicare Secondary Payer liability met.

Note: Inactive for 004010, since 6/98.

- A4 Medicare Claim PPS Capital Day Outlier Amount.
- A5 Medicare Claim PPS Capital Cost Outlier Amount.
- A6 Prior hospitalization or 30 day transfer requirement not met
- A7 Presumptive Payment Adjustment
- A8 Claim denied; ungroupable DRG
- **B1** Non-covered visits.
- B2 Covered visits.

Note: Inactive for 003040

B3 Covered charges.

Note: Inactive for 003040

- B4 Late filing penalty.
- **B5** Payment adjusted because coverage/program guidelines were not met or were exceeded.
- Note: Changed as of 2/01

  B6 This payment is adjusted when performed/billed by this type of provider, by this type of provider in this type of facil

a provider of this specialty.

Note: Changed as of 2/01. This code will be deactivated on 2/1/2006.

- **B7** This provider was not certified/eligible to be paid for this procedure/service on this date of service. *Note: Changed as of 10/98*
- B8 Claim/service not covered/reduced because alternative services were available, and should have been utilized.
- **B9** Services not covered because the patient is enrolled in a Hospice.
- **B10** Allowed amount has been reduced because a component of the basic procedure/test was paid. The beneficiary is no for more than the charge limit for the basic procedure/test.
- **B11** The claim/service has been transferred to the proper payer/processor for processing. Claim/service not covered by t payer/processor.
- B12 Services not documented in patients' medical records.
- **B13** Previously paid. Payment for this claim/service may have been provided in a previous payment.
- **B14** Payment denied because only one visit or consultation per physician per day is covered. *Note: Changed as of 2/01*
- **B15** Payment adjusted because this procedure/service is not paid separately. *Note: Changed as of 2/01*
- **B16** Payment adjusted because `New Patient' qualifications were not met. *Note: Changed as of 2/01*
- **B17** Payment adjusted because this service was not prescribed by a physician, not prescribed prior to delivery, the prescription is not current.

Note: Changed as of 2/01. This code will be deactivated on 2/1/2006.

- **B18** Payment adjusted because this procedure code and modifier were invalid on the date of service *Note: Changed as of 2/01, 6/05*
- B19 Claim/service adjusted because of the finding of a Review Organization.

Note: Inactive for 003070

- **B20** Payment adjusted because procedure/service was partially or fully furnished by another provider. *Note: Changed as of 2/01*
- **B21** The charges were reduced because the service/care was partially furnished by another physician. *Note: Inactive for 003040*
- **B22** This payment is adjusted based on the diagnosis. *Note: Changed as of 2/01*
- **B23** Payment denied because this provider has failed an aspect of a proficiency testing program. *Note: Changed as of 2/01*
- **D1** Claim/service denied. Level of subluxation is missing or inadequate. Note: Inactive for 004010, since 2/99. Use code 16 and remark codes if necessary.
- **D2** Claim lacks the name, strength, or dosage of the drug furnished.

  Note: Inactive for 004010, since 2/99. Use code 16 and remark codes if necessary.
- D3 Claim/service denied because information to indicate if the patient owns the equipment that requires the part or supmissing.

Note: Inactive for 004010, since 2/99. Use code 16 and remark codes if necessary.

- **D4** Claim/service does not indicate the period of time for which this will be needed. *Note: Inactive for 004010, since 2/99. Use code 16 and remark codes if necessary.*
- **D5** Claim/service denied. Claim lacks individual lab codes included in the test.

  Note: Inactive for 004010, since 2/99. Use code 16 and remark codes if necessary.
- **D6** Claim/service denied. Claim did not include patient's medical record for the service. Note: Inactive for 004010, since 2/99. Use code 16 and remark codes if necessary.
- **D7** Claim/service denied. Claim lacks date of patient's most recent physician visit. Note: Inactive for 004010, since 2/99. Use code 16 and remark codes if necessary.
- **D8** Claim/service denied. Claim lacks indicator that `x-ray is available for review.' Note: Inactive for 004010, since 2/99. Use code 16 and remark codes if necessary.
- D9 Claim/service denied. Claim lacks invoice or statement certifying the actual cost of the lens, less discounts or the typintraocular lens used.

Note: Inactive for 004010, since 2/99. Use code 16 and remark codes if necessary.

- **D10** Claim/service denied. Completed physician financial relationship form not on file. *Note: Inactive for 003070, since 8/97. Use code 17.*
- **D11** Claim lacks completed pacemaker registration form. Note: Inactive for 003070, since 8/97. Use code 17.
- **D12** Claim/service denied. Claim does not identify who performed the purchased diagnostic test or the amount you were for the test.

Note: Inactive for 003070, since 8/97. Use code 17.

- **D13** Claim/service denied. Performed by a facility/supplier in which the ordering/referring physician has a financial intere *Note: Inactive for 003070, since 8/97. Use code 17.*
- **D14** Claim lacks indication that plan of treatment is on file. *Note: Inactive for 003070, since 8/97. Use code 17.*
- D15 Claim lacks indication that service was supervised or evaluated by a physician. Note: Inactive for 003070, since 8/97. Use code 17.
- D16 Claim lacks prior payer payment information.

  Note: Inactive as of version 5010. Use code 16 with appropriate claim payment remark code [N4].
- D17 Claim/Service has invalid non-covered days.

  Note: Inactive as of version 5010. Use code 16 with appropriate claim payment remark code [M32, M33].
- D18 Claim/Service has missing diagnosis information.

  Note: Inactive as of version 5010. Use code 16 with appropriate claim payment remark code [MA63] MA65.
- Note: Inactive as of version 5010. Use code 16 with appropriate claim payment remark code [MA63, MA65].

  D19 Claim/Service lacks Physician/Operative or other supporting documentation
- Note: Inactive as of version 5010. Use code 16 with appropriate claim payment remark code [M29, M30, M35, M66] **D20** Claim/Service missing service/product information.

Note: Inactive as of version 5010. Use code 16 with appropriate claim payment remark code [M20, M67, M19, MA67,

- **D21** This (these) diagnosis(es) is (are) missing or are invalid *Note: New as of 6/05*
- **W1** Workers Compensation State Fee Schedule Adjustment *Note: New as of 2/00*