

TEXTING AND CMS



You already knew (or should have known) that normal emailing is not HIPAA compliant. Many have thought that texting is, but CMS recently clarified their thoughts on this.

- Texting of patient orders is prohibited regardless of the platform utilized.
- Texting patient information among members of the health care team is permissible if accomplished through a secure platform.
- Computerized Provider Order Entry (CPOE) is the preferred method of order entry by a provider.

We recommend that hospitals and other health care providers review their policies to ensure they are meeting the CMS guidance.