

Ohio Business Gateway Guide for Ohio DC Users

Table of Contents

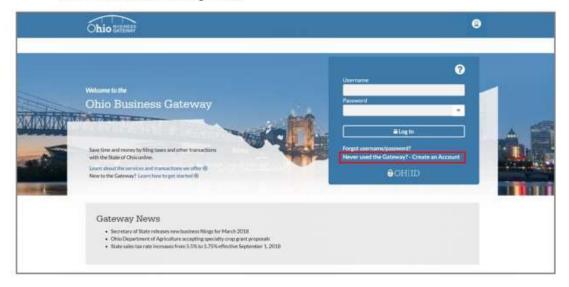
1. Create an Account	p.1
2. Enable Ohio Deferred Compensation Access	p.10
3. Reconcile Your Bill	p.15
4. Checkout and Bill Payment – Pay with ACH Debit	p.19
5. Bill Reconciliation for Large Employers	p.22
6. Contact Information	p.23

1. Create an Account

The Ohio Business Gateway requires you to establish a personal OH|ID account with your individual SSN. This individual OH|ID account is then linked to your organization's account.

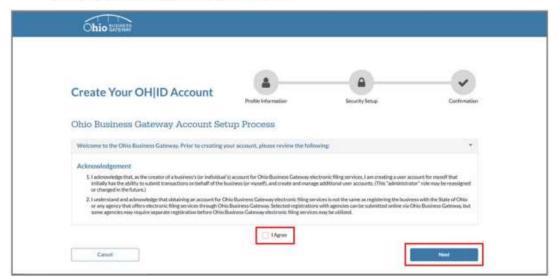
Visit gateway.ohio.gov

The first step to getting started using the Gateway is creating an OH|ID account. Visit <u>gateway.ohio.gov</u> and click the *Never used the Gateway? – Create an Account* hyperlink near the bottom of the login box.



Acknowledge Gateway Account Creation Statements

Read the statements regarding creating an Ohio Business Gateway account. Check the box next to "I Agree" if you agree with to statements and, then, click the "Next" button to continue with the account creation process.



Complete OH|ID Profile Information Page

On the OH ID Profile Information page:

- 1. Enter your contact and demographic information.
- 2. Answer the verification question.
- Read and accept the OH|ID terms and conditions by checking the box next to "I Agree."

Once you have entered all the necessary information and accepted the terms and conditions, click the "Next" button to continue.

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Create Your OH ID Account	tofic Information Secu	PySetus Confermation
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Terms and Conditions In socials corpresent and condition required, proceeding are so the functioning service and By clicking "Fagure" and conditing an CHED Citizer, Business, or Warkford pr interferent from		the State of Ohio and measure communications in
Provide this site, you are responsible for maintaining the confidentiality of you adopt responsibility for all addivides that occur under you CHIO according territorial accords, remove or with sension, or cannot transaction.	ar OHUD accessible and provisioning and his rest or passionable. The Ohio Department of Administr	initing access to your computes, and your agree to above Services reserves the right to refuse service.

Create OH ID Username and Password Page

On the **Create OHID Username and Password** page, create your OH**ID** username and password following the password guidelines on the right-hand side of the page.

	-	-	
Create Your OH ID Account	Profile Information	Security Setup	Carbonation
You are alread fielded creating your OH(ID account and are used frish new or.	step closer to using the Gateway. You will use the s	aternane and personnel you create belo	er to log in to the Gateway
Create OHID Username and Passwo	ord		
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Then, select your preferred password recovery method. The options are:

- A temporary PIN that is sent to your email address
- A temporary PIN that is sent via text message, or
- · Answering pre-selected security questions.

Click on the corresponding tile under the "Choose Password Recovery Methods" header to choose your preferred option. Selecting one option is required, but selecting multiple options is encouraged to provide a more flexible password recovery experience in the future.

Once you have entered all the required information, click the "Create Account" button to continue.

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Sensetly Queerine 42			
Please Select Question #2	~	Enter security answer	
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Please Select Question #3	*	Enter sociarity answer	
Security Question #4		-	
Phrase Select Question #4	4	firther sociarity arrower	

Input Validation Code (if necessary)

If you chose the "Email" or "Mobile Number" password recovery methods, a temporary PIN will be emailed or texted to you. Enter the temporary PIN and click the "Validate Code" button to confirm your selected password recovery method.

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Continue to the Ohio Business Gateway

After you have successfully created your OHID account, click on the "Continue to the Ohio Business Gateway" button to be directed to the Gateway.

€OH ID	
Successi You have successfully linked your Gateway and OHIID accounts.	
From now on, you will use your OHJID username and password to log in to the Gateway.	
Continue to the Ohio Business Gateway	

Create a New Gateway Business Account

You will then begin the Gateway's onboarding process. First, enter the Federal Employer Identification Number (FEIN) or Social Security Number associated with your business and click the "Next" button.

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Important Note: Please avoid using the back button on your browver.	Welcarre Phil?	ħ	Π	?	₽	
Hello Phil Filer We need to writy proc Company, process ratio a 8 stage FENA of Social Society, Number one Galdway for your company, and Millert. FEIX or SSNE Contract	Pécet					

Existing Gateway Business Account

If the you enter a FEIN or Social Security Number that is already associated with a business account in the Gateway, you will be asked to confirm the business account to which you are requesting access.

After you have confirmed the name of the business account, click the "Next" button.

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		Welcome 7	a 🏚	T	?	F
Important Note:	Please avoid using the lastk bulkon on your browser.					
Please co	nfirm your company is listed below and click r	next.				
The ID sumber or our helpdays at 8	repret almost weeks of the system. If this is not your company, please following an IIII. CHIC. GOV (388-644-68818) for assistance.	nt over the FEN or SSN again. For quantum, plan	contact			
	Confirm your company Buckeyet Eyewear					
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	Gandel					

You will then be asked to select your desired role on the business account, either Non-Filer, Filer or Filing Administrator. A description of each of the roles can be found under the "Desired Role" dropdown menu.

Once you have selected your desired role on the business account, click the "Next" button.

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Important Note: Please avoid using the bec	button on your browser.						
What is your desired role for Desired F Role Descriptions: Nam-Filer An employee or anaccular of the busine page, view height content, and sequet portmound Filer Any employee or associate of the business of social to share read socials in the business and content is social social to the business and the social read to the read social is the business and the social read to the read social is the business and the social read to the social social is social to the social to the social social social is social to the social to the social business to the social to the social to the social social social to the social to the social to the social business of the social to the social to the social to the social business of the social to the business and	Ide Hitry Administrator Filery Administrator Filer adverses transactions or administrators and bare adverse transactions or administrator function or participates in the transaction liking processes or participates in the transaction liking processes of the transaction pages. The topherski who can instance the business or the business who can instance the business or the business who can instance the business or the business.	ality for the business account(s is far. the business account but or submit twonactions). Note: count's occurity settings (r.e.) to which they have access does not manage the basis flux is the minimum sequind	-			
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	Cancel		1227				

You are then taken to a page that informs you that your request for access to the business account has been submitted and that you will be notified once the Filing Administrator on the business account approves your access request.

You will then click the "Finish" button to be taken to your Business Dashboard.

You will not be able to access any information related to the business account until the Filing Administrator on the business account has approved your access request.

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	Important Note: Please avoid using the back button on your browser.					
	Access to this account has been requested. You will receive notice when yo approved.	ou are				
		_	_			
		First				
	Cancel					

No Existing Gateway Business Account

If there is no existing Gateway business account associated with the FEIN or Social Security Number you entered, you must select whether you entered a FEIN or a Social Security Number using the dropdown menu. Then click the "Next" button.

Ohio SXTEXA		Seat			
Important Nuts: Plasse avoid us)	ing the back butteri an your browser. count with that FEIN or SSN.	Welcone Puil!	ÂΠ	?	[+
	nov prese rescan if var be using a Social Security Number of PEN is sently the Submer I am using a FEN • TUN Social Security Number				
	Canool	Providing	L		

Finally, enter the name of the business you are associated with and fill in the appropriate contact information. Then click the "Next" button to finish creating your Gateway business account.

		Welcame Phil?	n	ä	? [→
Important Note: Please avoid using th	e beck button on your browser.				
Please tell us a little abo	ut the account you wish to create.				
_	PERMINET 125400100				
Comp	phy Name				
Street	Address 1				
Street	Address 2				
	City				
	State				
	Zip Code				
	Phone				
		Trevina Treven			
	and the second se				
	Cancel				

Additional tips, tutorials, and videos from the Ohio Business Gateway can be found <u>here</u>. These include:

- Tips for Getting Started
- First Time Login for Existing Gateway Users
- Creating a New Gateway Account
- Orientation to the Gateway

2. Enable Ohio Deferred Compensation Access

Select the Account Access Management button (**lock button**) in the top right-hand corner of the home screen.

Please contact us at <u>finance@ohiodc.org</u> if you do not see this lock button OR have your filing administrator perform the following steps.

Ohio BUSINESS GATEWAY				Search	
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Contact Ir	formation			🖍 Edit	
First Na		Last N	×		
Title		Busin	441-0837		
Email	}ohiodc.org				
Please note that only the t User Account Manageme	title can be modified on this page. To edi nt - Update Profile	it other contact information, p	lease click the following link:		

Under *Service Areas / Available Service Areas* please select the blue radio button next to Ohio Deferred Compensation. Once you have selected this radio button, the Ohio Deferred Compensation should appear under *Authorized Service Areas*. Your screen should appear as follows once this is completed.

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		Welcome 🏫 👾 ?
My Business Acco	unt Access	s Management
ABC Organization	▼ Go	A 🚣 🔒
Cigarette Tax	•	Employer Withholding
Available Service Are		Authorized Service Areas
Cigarette Tax	•	Employer Withholding
Commercial Activity Tax	•	Ohio Deferred Compensation
	-	Unemployment Insurance Tax
Equal Opportunity Division	•	
Equal Opportunity Division Financial Institutions Tax	⊕	
Financial Institutions Tax	•	
Financial Institutions Tax Gross Casino Revenue Tax	•	
Financial Institutions Tax Gross Casino Revenue Tax Horse Racing Tax	• •	

Under *Transaction Types / Available Transaction Types* please select the blue radio buttons next to all options under the Ohio Deferred Compensation heading. Once you have selected these radio buttons, they should appear under *Authorized Transaction Types*. Your screen should appear as follows once this is completed.

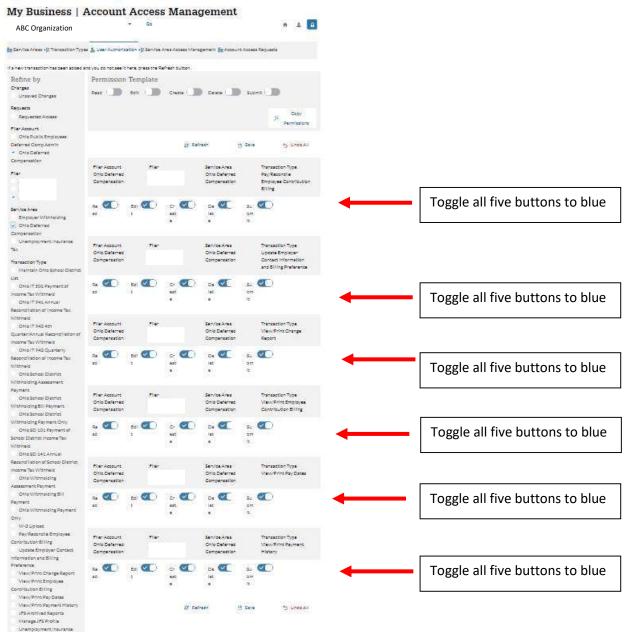
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ABC Organization	▼ Go	Ĥ	± 8	
Service Areas + F Transaction Types	Service Area Ac	cess Management 🕅 Account Access Requests		
Available Transaction Typ		Authorized Transaction Types		-
Employer Withholding		Employer Withholding		
Ohio Withholding Registration	V	faintain Ohio School District List		
		hio IT 501 Payment of Income Tax Withheld	-	
	c	Nio IT 941 Annual Reconciliation of Income Tax Withheld	•	
		hio IT 942 4th Quarter/Annual Reconciliation of Income Vithheld	Tax 🔵	
	c	thio IT 942 Quarterly Reconciliation of Income Tax Withh	eld 🔵	
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		Ohio Deferred Compensation		
	P	ay/Reconcile Employee Contribution Billing	•	
	ų	pdate Employer Contact Information and Billing Preferen	nce 🔵 🗲	
	V	iew/Print Change Report	•	
	V	iew/Print Employee Contribution Billing	•	
	V	iew/Print Pay Dates	۵ ┥	
		iew/Print Payment History		

Under User Authorization, in the menu on the left-hand side of the page please select:

- Filer = your name
- Service Area = Ohio Deferred Compensation.

My Business | Account Access Management ABC Organization w Go Reservice Areas - Transaction Types 🍰 User Authorization ccess Management 🙀 Account Access Requests If a new transaction has been added and you do not see it here, press the Refresh button. Refine by Permission Template Changes Edit (Read (Create (Delete Submit (Unsaved Changes Requests Copy Requested Access % Permissions Filer Account Ohio Public Employees Deferred Comp Admin 2 Refresh 💾 Save 5 Undo All Ohio Deferred Compensation Filer Filer Account Filer Service Area Transaction Type Your Name Ohio Public Employees Employer Withholding Maintain Ohio School Your Name Deferred Comp Admin District List Service Area ×) Rea 🗸 🔿 Edit Cre Del Sub Employer Withholding mit d ate ete Ohio Deferred Compensation Unemployment Insurance Tax

Now please select and toggle all toggle buttons to blue which remain on the screen. Then select save.



The .

Now navigate to the Ohio Business Gateway **home page**, you should have access to view your bills, change reports, reconcile your bill and make payment via the Ohio Business Gateway!

Your updated homepage should look something like the following:

BC Organization	Go	î ±
New Transaction E In Progress V Read	ly for Checkout 🗃 Recent 🛅 History 🧴 Payments 📷 Reminders 📢 Annound	cements
Quick Links	Ohio Deferred Compensation	
Has Something Changed?	View/Print Employee Contribution Billing	0
Request Business Access	View/Print Change Report	C
Y Clear Current Filters	Pay/Reconcile Employee Contribution Billing	C
Favorites Show Favorites	View/Print Pay Dates	C
Service Area	View/Print Payment History	C
Ohio Deferred Compensation Employer Withholding	Update Employer Contact Information and Billing Preference	-

3. Reconcile Your Bill

In order to reconcile your bill before you make payment, you should navigate to "Pay/Reconcile Employee Contribution Billing" in the Ohio Deferred Compensation section of your home page.

Ohio Deferred Compensation	
View/Print Employee Contribution Billing	0
View/Print Change Report	0
Pay/Reconcile Employee Contribution Billing	0
View/Print Pay Dates	0
View/Print Payment History	0
Update Employer Contact Information and Billing Preference	0

Step 1 of the payment reconciliation process will be to select your bill for payment. Billings are generated two weeks ahead of your payroll, so multiple bills may be available for payment. Please ensure you select the bill you intend to pay. If you wish to pay multiple bills, you can return to the other bills once you finish adding the first bill to your cart

Pay/Reconcile Employee Contribution Billing Company Name Company ID Account Number Reporting Period Due Date ABC Organization
Company Name Company ID Account Number Reporting Period Due Date ABC
Olganization
Step 1 of 3

Step 2 of the payment reconciliation process will be to review your bill and reconcile it to your payroll withholdings. If a billed amount for your employee does NOT match what you withheld, you can change the amount you remit for each employee by selecting the edit button next to the given participant. When editing an individual contribution amount you can choose from several categories for why the change is being made, such as termination of the employee (if the amount was changed to zero) or an employee is returning from leave (deferrals resumed after being paused in previous pay periods).

Note that changes to employee deferrals SHOULD be made by the employee by contacting our service center or through our participant website. Changes elected by participants will be reflected on the first bill generated one month after the request was made by your employee, in accordance with IRS rules. Increasing a contribution amount may result in those additional funds being refunded back to you.

					Search			
					Welcome Anne	A	Ħ	?
Pay/Reco	oncile Emp	loyee Co	ntribution	Billing				
Company Name ABC Organization	Company ID	Account Number 808000 - Regular	Reporting Period	Due Date				
Step 2 of 4			•					
Employee (Contribution	Billing						
Payroll Date					05/0	1/2020		
Payroll Frequency					Bi-	weekly		
Today's Date					04/16	5/2020		
					65.	260.50		
Balance Due					33	200.30		
Balance Due Billing Number						849048		
Billing Number The file upload function	nality below allows you to	upload a (bxt or csv) fi	le that includes your defe	rral data so you do not h:	1	849048		
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Edit		×
*Denotes a required field		
Participant Name	Employee Name 1	
*New Contribution Amount	\$	125.00
*Change Reason	Return from Leave	•
Cancel		Save

Step 3 of the payment reconciliation process is to review your summary after all your edits have been completed. If any changes are still needed you can select "Back" at the bottom of the screen. Once you are satisfied that your billing matches your planned remittance, you should check the box at the bottom of the screen acknowledging the type of payment you are making. Payment types can either be "Regular" transactions funded by your employee's pre-tax deferrals or "Roth" transactions funded by after-tax dollars. Once you have completed the affirmation for the type of contribution being remitted, you will select "Accept".

ABC Organizatio	808000 - Regular	Ing Period Due Date	
Step 3 of 4			
Summary			
Employee Contributio	Billing		
Payroll Date			5/1/2020
Payroll Frequency			El-weekly
Today's Date Salance Due			4/29/2020
510ng Number			1549045
Attention			
Address 1 Address 2			
Oty			
State			
zle Employee Contributio	Biller		
55N	Farticipant Name	Contribution Amount	Comments
111-11-1111	Employee Name 1	\$x.xx	
111-11-1111	Employee Name 2	\$x.xx	
111-11-1111	Employee Name 3	\$x.xx	
111-11-1111	Employee Name 4	\$x.xx	
111-11-1111	Employee Name 5	\$x.xx	
111-11-1111	Employee Name 6	\$x.xx	
111-11-1111	Employee Name 7	\$x.xx	
111-11-1111	Employee Name 8	\$x.xx	
111-11-1111	Employee Name 9	\$x.xx	
111-11-1111	Employee Name 10	\$x.xx	
111-11-1111	Employee Name 11	\$x.xx	
111-11-1111	Employee Name 12	\$x.xx	
111-11-1111	Employee Name 13	\$x.xx	

Pay/Reconcile Employee Contribut	ion Billing

Step 4 of the payment reconciliation process is to select how you make payment, either (1) Via the Gateway or (2) Not Via the Gateway. Ohio Deferred Compensation strongly recommends payment Via the Gateway to ensure timely processing and investment of your employee's contributions.

Company Name Company ID Reporting Period Due Date Account Number 808000 - Regular ABC Organization Step 4 of 4 **Payment Selection** Denotes a required field Payment Selection: Select a payment option from the dropdown to determine how and when you would like payment to be made Payment Amount \$5,260.50 * I would like to make a payment for this transaction: --Select--Back Exit

Pay/Reconcile Employee Contribution Billing

Via the Gateway

Payment will be made electronically within the Gateway. Funds will be withdrawn from your bank account and sent to Ohio DC by ACH.

Not via the Gateway

Payment will be remitted via check mailed to our office or through an ACH initiated by your organization separately outside of the Gateway.

Step 4 of 4			Step 4 of 4	
Payment Selection "Denotes a required field			Payment Selection "Denotes a required field	
Payment Selection: Select a payment option from the dropdown to determ	nine how and when you would like payment to be made.		Payment Selection: Select a payment option from the dropdown to determ	nine how and when you would like payment to be made.
Payment Amount	\$5,260.50		Payment Amount	\$5,260.50
*I would like to make a payment for this transaction:	Via the Gateway		*I would like to make a payment for this transaction:	Not Via the Gateway
"Payment Options "When would you like payment to be made?	ACH Debit Pay when I checkout	+	After I complete the checkout process, I will pay the amount due directly to e.g. ACH credit or paper check. Before choosing this option, please check to	
			I Acknowledge	
Back	Accept Payment Selections		Back	Accept Payment Selections

Payment option should be selected as ACH Debit Banking info will be requested in checkout.

The "When would you like payment to be made" option should be selected as "Pay when I checkout."

Select the acknowledgment of your understanding that payment must be remitted outside the Gateway.

4. Checkout and Bill Payment – Pay with ACH Debit

Once you have reconciled all bills you wish to pay, you should navigate to "Ready for Checkout" in the menu bar of your home page.



Select either an individual bill, or all bills, that you wish to pay. Select "Proceed To Cart" once your bills are selected.

Organi	usiness Dashboard	Go		↑ ± 4
Ū				
ew Tran	saction \equiv In Progress \checkmark Ready for Checkout (2)	Recent 🔚 History 👸	Payments 📸 Reminders 📢 Ar	nnouncements (1)
	ed a cart prior to 11:00 PM EST on today's date and c	lid not complete the c	heckout process, select the 'Pro	ceed To Cart' button to
you start	eu a care prior to 11.00 r M EST on touay suate and c			
ntinue w	ith that car. ne of nore transactions and then select the 'Proc		at the bottom of the page.	
ntinue w	ith that care. ne of more transactions and then select the 'Proc		at the bottom of the page.	
ntinue w oose or	ith that care. ne of more transactions and then select the 'Proc		at the bottom of the page. Payment Amount	
ntinue w oose or	ith that ord. he of nore transactions and then select the 'Proc II	eed To Cart' button		â
ntinue w 100se or	ith that cont. ne optimize transactions and then select the 'Proc II Transaction Pay/Reconcile Employee Contribution Billing -	eed To Cart' button	Payment Amount	亩

NOTE: If a payment is deleted from the "Ready for Checkout" cart the transaction will be fully deleted from the Ohio Business Gateway. You will not be able to complete the payment process. If you wish to make edits to a bill in your cart, please select the transaction type and return to the reconciliation process. If your bill is deleted, please contact us at <u>finance@ohiodc.org</u> so that a new bill can be generated for payment.

After you select your bills for checkout, you will be taken to **Step 1** of the Checkout process where Payment method is specificed by selecting "Select ACH Account."

Company Name Company ID	
ABC	
Irganization	
yment Information	1 of 3 steps
	Edit Transaction Payment Method
Paying By ACH Debit (2 transactions)	Edit Transaction Payment Method Select ACH Account
ransaction	
Paying By ACH Debit (2 transactions) Transaction [×] Pay-Pay/Reconcile Employee Contribution Billing	Select ACH Account
Transaction	Select ACH Account
Transaction X Pay-Pay/Reconcile Employee Contribution Billing	Select ACH Account Amount \$5,260.50

Ohio Business Gateway Checkout

You will then add a new account using your banking information or select an account that has been previously entered into the Gateway. Once your payment selection is confirmed you can move on to the next step of checkout.

	Select Acco	ount	
Select an existi	ng account from the followin	 Resident Descenter regelenter ander beveler bei 	ount
An existing ac	to use as your payment count may not be edited, it n account added.		new
	count may not be edited, it n		new
An existing account	count may not be edited, it n account added.	nust be deleted and a new	

Note on Debit Blocker

If your organization uses a debit blocker service on your bank account, you will need to provide the following information to your bank to allow an ACH Debit to be sent to us.

- Account receiving payment: Ohio Deferred Comp
- Debit blocker ID number: 9311284478

In **Step 2** of checkout you will review the bills you selected for payment and acknowledge your authorization for the ACH debit transaction to pay your bill. Once you select "I Acknowledge" you can then select "Complete Checkout."

Company Name Co	mpany ID			
ABC				
Organization				
Confirmation				2 of 3 steps
Paying By ACH Debit				
Transaction				Amount
Pay-Pay/Reconcile E	nployee Contribution Billing			\$5,260.50
Pay-Pay/Reconcile E	nployee Contribution Billing			\$687.00
Total ACH Debit	Payment			\$5,947.50
Payment Account	Information			
Account Name	ABC Organization (che	cking)		
Account Number	XXXXXXXXXXX			
Payments to separate agen	ies create distinct entries on your account state	ement. Please ensure	you have sufficient fund	s in your account(s).
instructions above. Once co Additionally, I verify that I a	(or agencies) being paid to initiate debit entries nfirmed, the Ohio Business Gateway cannot alt m authorized to submit the transaction(s) and I a fservice, including possible penalties of perjury	er, delete or stop a p acknowledge the Oh	ayment instruction. io Business Gateway	I Acknowledge

Step 3 of checkout provides your receipt and confirmation number.

Ohio Business Gateway Checkout

Company Name Company ID		
ABC		
Organization		
Receipt		3 of 3 step
Confirmation Number: 107752369	Paying By ACH Debit	
Payment Instructions Received	Transaction	Amount
Please note that this confirmation acknowledges that payment instructions have been received, but it does not	Pay-Pay/Reconcile Employee Contribution Billing	\$5,260.50
acknowledge that funds have been transferred from your account. Payment instructions may not be processed, or an	Pay-Pay/Reconcile Employee Contribution Billing	\$687.00
agency may charge you fees, for reasons that include insufficient funds and prohibited or blocked payments. You should review your	Total ACH Debit Payment	\$5,947.50
account statement to ensure that funds have been transferred (settled).	Payment Account Information	
Payment to Multiple Agencies Payments to separate agencies create distinct entries on your account statement.	Account Name ABC Organization (checking)	

Payment detail for a paid bill can also be accessed on the "History" tab of your home page.

My Business	Dashboar	d			
ABC Organization	•	Go		↑ ±	â
▶ New Transaction	ress 🗸 Ready for Checkout (2)	Recei	nt 🛅 History 👸 Payments 📸 Rem	inders <table-of-contents> Announcements (1)</table-of-contents>	

5. Bill Reconciliation for Large Employers

If you have a bill with a significant number of employees you may wish to upload a computer file into the Gateway instead of reconciling each individual manually. The "Upload" feature in Step 2 of the payment reconciliation process can be used to accomplish this. Ohio Deferred Compensation highly encourages using this feature for employers with greater than 100 employees remitting contributions.

Field Name	<u>Data Type</u>	<u>Start/E</u>	nd Pos.	<u>Contents</u>
Transaction Type	X(3)	1	3	'114'
Employer ID	X(6)	4	9	Ohio DC will assign this number
Pay Date*	9(8)	10	17	Your payroll date
Social Security5	9(5)	18	22	First 5 Digits of Social Security Number
Social Security4	9(4)	23	26	Last 4 Digits of Social Security Number
Termination Code	X(2)	27	28	Does Participant still work for You?
				Yes = SPACES
				No = 'TT'
Filler	X(8)	29	36	Spaces
Termination Date*	9(8)	37	44	Date Employee was terminated or zeros for current employees
Transaction Amount**	9(7)	45	51	Deferral/Contribution Amount 9999999
Name	X(25)	52	76	Participant Name
Filler	X(4)	77	80	Spaces

* All dates must use CCYYMMDD format (20191128)

** The transaction amount must <u>not</u> include the decimal point. For example, a \$125.00 deferral amount would be sent as 0012500.

Fields are **NOT** packed.

For <u>regular contributions</u> (pre-tax), the file must be named **defcomp.txt**.

For <u>Roth contributions</u> (post-tax), the file must be named **roth_defcomp.txt**

<u>Please note that regular deferrals and Roth contributions are on separate bills and cannot be</u> <u>combined in the same file</u>

If you need further information on file upload, please contact Doug Lepper at <u>dlepper@ohiodc.org</u> or (614) 466-7245.

<u>6. Contact Information</u>

For billing related questions, please contact the Ohio Deferred Compensation finance team at <u>finance@ohiodc.org</u> for assistance.

For technical issues, including password resets and service outages, please contact the Ohio Business Gateway Help Desk at 866-644-6468.