



Guardian IT Support

Remote IT & Cybersecurity Services

For Small Businesses, Startups, and Growing Teams

Location: Crandall, Texas

Website: <https://guardianitsupport.com>

Email: support@guardianitsupport.com

Book a Free Consultation: calendly.com/aaron-lopez-guardianitsupport

Guardian IT Support provides flexible, security-focused IT services backed by real-world experience. Whether you need user support, infrastructure help, or cybersecurity hardening, we scale with your needs - without the enterprise price tag.

Security-First. Small-Business Friendly. No BS.

Core Services Offerings

Flexible IT Solutions for Small Businesses

Staff Augmentation Services (Hourly Support)

Tier	Description	Starting Rate
Tier 1	Basic end-user support (password resets, printer/email issues)	\$35/hr
Tier 2	Endpoint + cloud admin (O365, device configs, user setup)	\$50/hr
Tier 3	Email security, SIEM, firewall, and project-level systems engineering	\$85/hr

Final rates depend on the complexity, urgency, and support volume required. Discounted pricing is available for monthly retainers or extended engagements.

Expanded Core Services:

Tier 1 Support – <i>Starting at \$35/hr</i> <i>Tier 1+ support (elevated access + direct escalation) available upon request.</i>	Tier 2 Support – <i>Starting at \$50/hr</i>	Tier 3 Support – <i>Starting at \$85/hr</i>
Password resets, MFA issues, account lockouts	New user onboarding (Azure AD, M365, device policy)	Email flow + security rules (SPF/DKIM/DMARC, Proofpoint, Mimecast)
Printer setup & basic network troubleshooting	O365 management (license allocation, Teams, Exchange)	Microsoft 365 Compliance & Purview configuration
Application support (O365, Zoom, browsers, etc.)	Endpoint maintenance (antivirus, disk cleanup, updates)	Azure AD Conditional Access & identity hardening
Device setup (Windows/macOS)	VPN support and basic firewall rule troubleshooting	Firewall and endpoint policy reviews
Ticket documentation and escalation	Intermediate troubleshooting of software/network issues	SIEM alert review, threat investigation, and remediation

Project-Based Services

Service	Description	Starting Rate
Email Migration	Migrate to M365, Google, or reconfigure DNS/SPF/Sendgrid	<i>Starting at \$2,000</i>
Security Hardening	CIS/NIST-based audit with system tuning and advisory	<i>Starting at \$1,500</i>
Vulnerability Report	Basic scanning + risk-based summary and executive recommendations	<i>Starting at \$1,000</i>
Firewall & M365 Audit	Review and recommend firewall and Microsoft 365 policy improvements	<i>Starting at \$100/hr</i>

All project services include discovery, planning, execution, and summary reporting. Rates may vary based on scope, urgency, and system complexity.

Project Services (Expanded Descriptions)

- **Email Migrations:**
Migrate mailboxes, calendar entries, contacts, and aliases. Includes DNS/SPF/DMARC reconfiguration, licensing prep, and Go-Live support.
- **Security Hardening:**
CIS/NIST-based configuration review of endpoints, cloud apps, MFA enforcement, and login/reporting policies.
- **Vulnerability Report:**
External/internal scan (OpenVAS/Nessus style), risk scoring, and actionable summary tailored to your environment.
- **Firewall & M365 Audit:**
Review of Fortinet or similar firewalls, Microsoft Secure Score review, and security recommendations for Teams, OneDrive, and SharePoint.

Why Choose Guardian IT Support?





We're not just another IT vendor — we're your **technology partner**. Guardian IT Support brings enterprise-grade experience to small business environments, with a focus on **security**, **transparency**, and **scalable solutions**.

What Sets Us Apart:

- Tier 3 Oversight on Every Ticket
- Security-First Mindset Across All Services
- Transparent, Human-Focused Support
- Flexible Support Models for Any Business Size
- Local Presence in Texas with Nationwide Remote Support

Guardian IT Support was built to bridge the gap between enterprise cybersecurity and small-business IT needs. Whether you need helpdesk support, infrastructure planning, or a trusted advisor for compliance and cloud projects — we're here to help.

Get in Touch

-  **Location:** Crandall, Texas
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-  **Book a Consult:** [Book a Free Consultation](#)