

Customer Lead and Copper Survey

Did you know that RWD #10 is required by the EPA to sample customers' homes for lead and copper every three years? participation is appreciated to help us comply with government regulations and monitor our water quality. While these contaminants are not in our source water, they can enter tap water through the corrosion of older household plumbing materials. Historically, our values for lead and copper are low and meet drinking water standards. However, our water system is now required under drinking water regulations to send surveys to all customers asking that they complete and return the survey form below.

1. Was your home built between 1982 and 1989?

- YES
 NO, built after 1989
 NO, built before 1982

1982-1989: Why this time frame?

The EPA focuses on these years because of the Lead and Copper Rule in the Code of Federal Regulations. However, if we do not have enough homes to inspect between 1982 and 1989, you may be contacted. If you don't know your home's age, check your property tax information or other documents.

2. Has your kitchen undergone a major remodel or do you plan on having one in the next 3 years?

- YES When was the remodel _____ What plumbing materials were used? _____
 NO UNSURE

3. Do you have a water filter installed in your house or kitchen? Samples on back side of paper.

- YES NO UNSURE

Note: Your RWD #10 water is safe to drink and meets EPA drinking water standards without filtering.

4. Do you have a water softener installed in your house or kitchen? Samples on back side of paper.

- YES NO UNSURE

Note: Softening is a matter of customer preference, not safety.

5. What type of plumbing materials are used for your outside water service line from your water meter to the point of entry into your home?

- Lead Pipe Copper Pipe with Lead Solder Plastic or PVC or PEX
 Galvanized Iron Cast Iron Steel Other _____

6. What type of pipe is your house plumbed with?

- Lead Pipe Copper Pipe with Lead Solder Plastic or PVC or PEX
 Galvanized Iron Cast Iron Steel Other _____

NAME: _____

ADDRESS: _____ CITY: _____ ZIP: _____

PHONE NUMBER(S): _____

RETURN THIS FORM TO: _____

Thank you for taking time out of your busy schedule to complete and return this survey!

