

**\*\*\*\*\*IMPORTANT RETURN/REPAIR INFORMATION\*\*\*\*\***

**NOTE: DO NOT SUBMERGE END OF POLYURETHANE JACKETED CABLE FOR CLEANING WITH CABLE CUT OR REMOVED. THIS WILL ALLOW CLEANING FLUID TO ENTER HOUSING, DAMAGING ELECTRONICS AND VOIDING THE WARRANTY. (SEE WARRANTY FOR FURTHER DETAILS.)**

**\*SENSORS AND CABLE THAT HAVE BEEN USED IN WASTEWATER OR HAZARDOUS LIQUIDS MUST BE THOROUGHLY CLEANED ACCORDING TO CDC GUIDELINES. EXAMPLES: LYSOL, VIREX, CLOROX, SURETOUCH, VICTOR, ETC. (PLEASE REFERENCE WEBPAGE BELOW)**  
<https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>

**\*\*\*\*\*\$150 FEE APPLIED TO TRANSDUCERS NOT CLEANED WITH CERTIFIED SOLUTIONS\*\*\*\*\***

**MUST FILL OUT FORM COMPLETELY (PRINT CLEARLY)**

User Company Name & Address:	Name & Phone # & EMAIL to contact for information:
BILL TO:	NAME:
	COMPANY:
SHIP TO:	PHONE #:
	EMAIL:

Reason for Return:	Possible Cause of Problem:
PART #:	
SERIAL #:	

If Sensor and Cable, specify material in which equipment was installed. (This will insure proper handling in case liquid has entered sensor body.)

Urgency of Repair:
Calibration desired for sensor or meter:
PO # for Non-Warranty Repairs:
M.S.D.S. if applicable: