

New Medicare Plan Finder

Questions & Answers for those Helping People with Medicare

- **Did Medicare.gov Plan Finder Change?**

Yes, the old familiar Medicare.gov plan finder is no longer available. 2020 Medicare plan information has launched on a new, very different version of Medicare.gov. Agents should expect a learning curve.

- **Will agents be able to make a new drug list and save it?**

The new Plan Finder still allows all users to search health and drug plans anonymously. To get the most personalized information and costs, agents can help beneficiaries create and use a MyMedicare.gov account to access additional features like creating a personal drug list and accessing low-income subsidy information.

- **If a beneficiary has used the Medicare Plan Finder in the past, and has an existing drug list created, will all of their information carry over into the new Plan Finder?**

If someone has already created an account on MyMedicare.gov, they will use that same username and password to log into the new Plan Finder – there is no need to create another account. However, if they have an existing drug list stored, they will need to create a new drug list in the new Plan Finder. Their old drug list won't be transferred to the new version of Plan Finder.

- **In the old Plan Finder, a user could sort plans available in the ZIP code by total cost. Is this feature included in the new Plan Finder?**

No, not currently, there are a lot of changes to the plan finder sort features. It will be more important than ever for agents to assist beneficiaries in finding plans best suited for their overall needs. Health plan ranking will not mean “*generally less expensive*” instead each plan option must be reviewed more closely to find the right fit. The new tool defaults to sorting by **premium only**. Agents can manually select additional sorting options including reviewing by **total drug costs**, or **plan deductible**. Additional sorting features are available when you expand filters. Agents can also more easily navigate the pricing for various zip codes by simply changing the location instead of starting over with a new search.

- **In the old Plan Finder, agents could easily print reports of the comparison and use them to help beneficiaries. These reports don't print well in the new Plan Finder, and don't work in some browsers (other than Chrome). Will this be fixed?**

Yes, CMS states that they are in the process of making adjustments to the printing capabilities in the new Plan Finder.

- **Does the new Plan Finder include Medigap policy information?**

The new Plan Finder better integrates Medigap into the step-by-step process that users follow. As an example, someone interested in Original Medicare with additional Part D and Medigap coverage will first be taken through the Plan Finder Part D comparison and enrollment section, and then directed to the Medigap tool. In the old Plan Finder, these were completely separate activities. Additionally, the Medigap tool has been redesigned and mobile optimized.

- **Will the new Plan Finder confirm a beneficiary's current coverage or low-income subsidy level?**

Only if a beneficiary uses the Plan Finder while logged in through their MyMedicare.gov account, then they will be able to see their current plan and subsidy information.

i You're previewing 2020 plans.
Starting October 15, you can enroll in 2020 plans. [Show me 2019 plans.](#)

There may be separate drug plans available with lower drug costs. [Tell me more.](#)

[View 28 available drug plans](#)

25 Medicare Advantage Plans available

Orangeburg, SC [Change location](#)

No filters selected

Change zip here

Filter plans here

Filter Plans



Defaults by premium

Lowest drug cost

FEEDBACK

Showing 10 of 25 Medicare Advantage Plans

[Add Special Needs Plans](#)

\$15.00
Medicare Advantage with drug coverage monthly premium

Doesn't include:
\$135.50 Standard Part B premium

Blue Cross Blue Shield of South Carolina
BlueCross Total (PPO)
Plan ID: H8003-002-0

\$0
Health plan deductible
The amount you must pay each year before your plan starts to pay for covered services.

\$70.00
Drug deductible
The amount you must pay each year before your plan starts to pay for covered drugs.

\$10,000 In and Out-of-network
\$6,700 In-network
Out-of-pocket max
Once you spend this amount for covered services in a year, your plan pays 100% for your care.

\$2,150.24
Estimated yearly drug costs
Based on the remainder of the year. This doesn't include your monthly plan premium.

Star rating: Coming Soon

Added to compare

Plan Details

Plans to compare (3)

BlueCross Total (PPO) x Cigna-HealthSpring Preferred (HMO) x BlueCross Total (PPO) x Compare

25 Medicare Advantage Plans available

Orangeburg, SC [Change location](#)

No filters selected

Additional Filters

Filter Plans



Plan and drug coverage options

- Vision coverage
- Dental coverage
- Hearing coverage
- Transportation
- Fitness benefits

Star ratings

Select star rating

Insurance carrier

Select preferred insurance carrier

Clear

Apply Filters

Showing 10 of 25 Medicare Advantage Plans

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Sort plans by

Lowest drug cost

Star rating: Coming Soon