

July 31, 2020

Hello Everyone.

First and foremost, thank you so much for your patience, support, positive energy, prayers and of course your business.

This has been an incredible journey and there has not been a point in any family that I have had any regrets.

I wanted to give an update to everyone and share that as of today, ALL OF MY CLIENTS, have an initial file to review and work from.

I want to first ask that if you are a new client or if you have been with me and found yourself super mad or frustrated because of speediness, read over the client information, updates and documents on the website. I do communicate updates periodically. I also over express that this is estimated. I also want to gently remind some that a full project with an aboriginal search is 6 months estimated. A half project is about 5 months with an aboriginal search and in the event I do have to locate an ancestor in any of these cases like a parent/grandparent it def takes a way from time allocation. I do not know how long this process will take definitively because everyone is different and I try to respect everyone's time and give a general idea but it could be less or more time.

As of July 27, 2020, If you have purchased a service, you should be able to log into Sharepoint and review your file.

File Instructions Retrieval:

Set up a Microsoft Password using the email address you provided

Click the Link for your family project in the email provided.

Enter your credentials that you set up for Microsoft

View the document section and view what we have been able to discover thus far

Share any corrections needed via the Conversation tab

Please note we do not manage passwords, log in or any technical difficulties with Microsoft. You would need to contact them for all password resets and setting this up

Going forward, I have decided to shorten the time for the Project and lengthen the time for the Aboriginal Search. Let me explain why:

We have revisited how we search and we have made it a focus to push ourselves and our clients to a deadline for review and finalization.

As our process states, we need to have corrections sent. While we trust our work, we also know that there is a margin of error. Going forward we will do the following:

- Require Birthdates/Locations
- Require Maiden names
- Enforce the fee for incorrect information
- Will not locate parents, grandparents that are blank (suggest the fee for the locator and enforce it)

We no longer want to spend a lot of time just trying to figure out who people are and less time on researching lineage that can be allocated to researching the genealogy of your family.

If you have joined with in the past 4 to 5 months and received your initial file, please fill in the gaps for us as much as you can. This is a perfect time to speak to family. We do our best but we are not psychic and we exhaust all of our resources trying to put this together for your family. We only ask that you do your part.

Again, the initial file is just an initial search. It is not final, please do not email asking if this is final.

Below is an update as to what everyone can expect now that we are back on track and no longer delayed with COVID.

For the new clients, I am going to ask for your patience, now that you have your initial files, We are going to redirect our full attention for the month of August to our clients that we with us Pre-Covid (Before April).

These clients have waited months. As we slowly turned around their files. We staffed up the past few weeks and ensured that our new clients were serviced with their initial file and we are going to back track to finalize the files of the clients that have been eagerly anticipating the final file.

<b>Client Timeline For Final File</b>	<b>Estimated Date of Completion</b>
2019-March	August
April-May	September
June-July	October
<b>Aboriginal Search</b>	<b>Estimated Date of Completion</b>
2019-March	September-October
April-May	October-November
June-July	November-December
<b>Book Order (2019 Clients)</b>	
June-July	August
August-September	September
October-November	October
December	November

Note: These files may be already completed or done sooner however we want to ensure that we are giving ourselves ample time. THESE ARE ESTIMATED time frames. I understand that everyone is super

excited and have their own agendas, however we center our work and services around the greater good of all clients not the rush of a few.

For the most part, everyone has been super patient, supportive and chimes in just to say hi and ask for a quick update. I decided to just give everyone an update and try to cover as much as possible.

Again, please bear with us this is an estimate.

On a personal note...

I want to express that per my close friends and family, I was working so much I was sick. I rarely visited anyone even before COVID and I worked 18-21 hours a day. At the moment, we have almost 150 clients ongoing and open for research of their family. Where I can definitely understand that I make myself accessible via social media (I have thought about setting to private), I only ask that as a client that we can collectively agree that it is okay for me to have time off (nights and weekends lol maybe even a few days), with my family and friends and actually post it. Yes, this is my passion and purpose but like most, I am not in a position to work 24 hours a day/7 days a week and not have a personal life that I am also allowed to share with those that are connected with me online no different than most. So often, I post and immediately I am bombarded with emails for updates. I can almost time it. Imagine that you are out with your family and friends and a coworker or someone from work messages you on Instagram about work related questions. I have no issues with emails especially if they align with our timeline and your project is past due (Please see COVID Update).

This is the lay out above and we are on target to meet it even exceed it. As long as you have it in writing above this should be an update for everyone that is a client as of July 31, 2020.

On and even personal note...

Recently, I addressed a situation that prompted me to refuse service. I tolerate a lot however going forward based on my social life with regards to activism and the world around us, I would like to address this. I acknowledge the deep and sinister workings in the world as well as around us in our community. Although, I do not have the time to post every single thing that goes wrong every day, I will not and I can not allow myself to be placed into a status of "perfection," a "spokesperson" or anyone that is judged and regarded as someone engulfed in the turmoil unable to stop and enjoy motherhood, adulthood and womanhood. I do not consider myself the leader of any movement. I am a woman that decided to create my own voice, using my purpose, my education, my experience to ignite a revolutionary concept that has been found to be overwhelmingly factual.

There are many people that are deserving of this admiration some of whom I admire but it is not my goal to be this. I am a genealogist, I do not seek to be a Messiah.

My goal is to service you as a client and ensure you have the best research done for you and your family. It is not my hope for you to agree with all of my thoughts, jokes, ideas, outfits, social media, appeal or anything. I only want to make sure you are aligned with your ancestors.

Thank you again for all of your love and support.

Jessica Danzey