

# Angelo Crespo

Dedicated person ready to utilize my significant amount of skills, education, experience and positive attitude to achieve mutual goals.

## EXPERIENCE

### **Autozone Inc, Danbury, CT — Store Manager**

May 2021 - PRESENT

First manager within the district to receive a Million-Dollar award in his first year by consistently meeting and exceeding sales goals by 22%.

### **Acrisure Inc, Harrison, NY - IT Assistant**

March 2018 - August 2019

Developed and executed a corporation-wide plan to update the company's workstations through hardware upgrades or replace office equipment, portable computers and peripherals. Supervised Major server relocation and wiring overhaul for better climate control.

### **ALTICE USA, Bronx, NY - Technical Support Lvl2ort Lvl2**

May 2016- March 2018

Employed advanced knowledge of hardware, software, internet communications and protocols to provide customers with the utmost customer service experience.

### **Synergies Services, Santiago, Dominican Republic**

May 2012- March 2016

Contributed to many of the company's sponsored, non-profit activities and organizations, like community and educational services for children and low-income families.

## EDUCATION

### **360Training.com — OSHA Certification**

arch 2020

OSHA Certification, 30hr Outreach Training Program - Construction

### **The Institutes — Associate's in Property and Liability Insurance**

April 2019

Property and Liability Insurance Principles (AINS-021).

### **CISCO/ITLA — CCNA Certification**

January 2014

### **CompTIA/PerScholas — CompTIA A+**

January 2008

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## SKILLS

Technical understanding.

Organization and project management.

Trustworthiness and respect.

Written communication.

Detail Oriented.

## AWARDS

**First Million-Dollar Store award** received at the current location (Main St, Danbury)

Recognized with **Extra miler awards** three times while working for Autozone, Inc.

Named **Employee of the month** multiple times while working for ALTICE USA (Formerly CABLEVISION).

Serve as an **integral member of numerous focus groups** with potential new clients while working for Synergies [First American Title Insurance Company]

## LANGUAGES

Spanish, (Native)

English, (Fluent)

Portuguese (Beginner)