The Silver Series

The Silver Series

Our most fundamental and popular group of basic management courses. These courses, delivered over 3 or 4 days, teach your managers how to manage the *right* way! We can tailor the Silver Series to your needs.

Our Silver Series Courses

- Step Up to Management
- Motivation and Recognition
- Introduction to Coaching
- Providing Constructive Feedback

Just imagine if your managers were better able to communicate expectations and hold their teams accountable. What if your managers were able to build the kind of work environment where team members were truly recognized for their contributions? And went home really feeling great about what they achieved? And what if your managers had great coaching skills to properly intervene, maybe showing a faster way to do the job? What if your managers recognized those opportunities to provide constructive feedback and expertly delivered that feedback? These are the basic yet critical management skills we build in our Silver Series.

Let us teach your managers how to make performance matter!

The Knock Group

Making Performance Matter
708.446.4650