



ALPINE  
HOME CLEANING

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## ALPINE HOME CLEANING Service Policies & Terms

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### Appointment Booking & Payment Policies

#### PAYMENT POLICY

- Payment is due at time of service
- If payment isn't received, services may need to be delayed or rescheduled
- I always aim to work with our customers and appreciate timely payment to keep scheduling running smoothly

#### PRICING DISCLAIMER

- All prices are flat-rate estimates based on typical home conditions
  - Pricing may be adjusted if additional time or labor is needed
- Any extra services requested outside the original scope may result in additional charges
  - Final pricing is confirmed once the appointment is completed

### Cleaning Service Booking Agreement

***By booking a cleaning appointment with Alpine Home Cleaning, you agree to the following terms:***

#### ***1. Services Provided***

- Services are completed based on the cleaning type you select
  - Only the services listed for that cleaning are included
- Additional services are always welcome and may result in added charges

#### ***2. Pricing & Estimates***

- Prices provided are estimates based on the information available at the time of booking
  - Final pricing may change depending on home condition or additional requests
  - Customers agree to pay the final invoiced amount after service is completed

#### ***3. Payments***

- Payment is due at time of service
- Outstanding balances may affect future scheduling

#### ***4. Cancellations & Rescheduling***

- Same-day cancellations are subject to a \$50 cancellation fee
- Rescheduling without a cancellation fee is available when same-day pre-payment is made
- If pre-payment is not made the same day, the cancellation fee and original service payment will apply
  - New appointments will be scheduled after payment is received

#### ***5. Access to the Home***

- Customers are responsible for providing access at the scheduled time
- If access cannot be provided, the appointment may be treated as a same-day cancellation

#### ***6. Agreement Acceptance***

- Booking or payment confirms acceptance of this agreement
- Policies may be updated occasionally to improve service quality

***Thank you for choosing Alpine Home Cleaning. We truly appreciate your business.***