

Tech Butlers LLC - Terms and Conditions

Effective Date: February 11, 2026

These Terms and Conditions ("Terms") govern your access to and use of Tech Butlers LLC services and website.

Scope of Services

Tech Butlers provides IT concierge, consulting, and support services. Website content is informational only and does not constitute a binding service agreement. Services are governed by separate written proposals, statements of work, or service agreements when applicable.

Paid Engagement Requirement

Tech Butlers assumes responsibility solely within the scope of a paid engagement. Informal guidance, unpaid consultations, or preliminary discussions do not create professional obligations or liability.

Client Responsibilities

Clients agree to provide accurate information, maintain properly licensed software, preserve independent backups, and ensure safe working environments.

Intellectual Property

All methodologies, frameworks, documentation, processes, templates, diagrams, branding, and deliverables developed by Tech Butlers remain the exclusive intellectual property of Tech Butlers LLC unless expressly assigned in writing. No license is granted beyond internal business use.

Payments

Fees are communicated separately. Payments are processed through third-party providers.

Acceptable Use

Clients may not misuse systems, attempt unauthorized access, interfere with operations, or provide misleading information.

Limitation of Liability

To the maximum extent permitted by law, Tech Butlers shall not be liable for indirect, incidental, consequential, special, or punitive damages. Tech Butlers total liability for any claim shall not exceed fees paid for the specific paid engagement giving rise to the claim.

Business Continuity Disclaimer

Tech Butlers does not guarantee uptime of client networks, third-party services, cloud platforms, or telecommunications providers. Clients remain responsible for disaster recovery planning and data redundancy.

Indemnification

You agree to indemnify and hold harmless Tech Butlers from claims arising from misuse of services, violation of these Terms, or third-party rights.

Arbitration

Any dispute arising out of these Terms or Tech Butlers services shall be resolved by binding arbitration in Santa Clara County, California, under the rules of the American Arbitration Association. Each party shall bear its own costs unless otherwise awarded by the arbitrator.

Privacy

Use of services is governed by our Privacy Policy.

Governing Law

These Terms are governed by the laws of the State of California.

Changes

Tech Butlers may update these Terms at any time.

Contact

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