

Stars Salon
1438 Easton Road, 104B
Warrington, Pa 18976

Keratin Treatment, Color Correction and Hair extensions services
Non-Refundable Deposit Policy

At our salon, we strive to provide our clients with the utmost time, attention, and service. That requires a commitment of time and focus on detail. Several of our services, such as keratin treatments, color corrections and hair extensions install, require our team to block out a large amount of time for a specific client. This is time that the team member is committed to that client and cannot schedule other clients. While we understand that scheduling changes can occur and that emergencies do happen, our salon needs to apply a consistent cancellation policy so that our staff are not adversely affected by no-shows and late cancellations. We also want our customers to have the opportunity to schedule appointments, and their ability to do so is hindered when our team members' limited schedules are booked with appointments that get canceled.

As of January 17, 2020, all keratin treatments, color correction and hair extensions install services at our salon will require a deposit of 50% of your service total at the time of booking your appointment. If the appointment is canceled or changed more than 72 hours in advance, you will receive a full refund of your deposit. For no shows and if the appointment is canceled or changed less than 72 hours in advance, then there will be no refund of the deposit.

We appreciate all of our customers and appreciate your understanding. Thank you!