

Sign Up Process

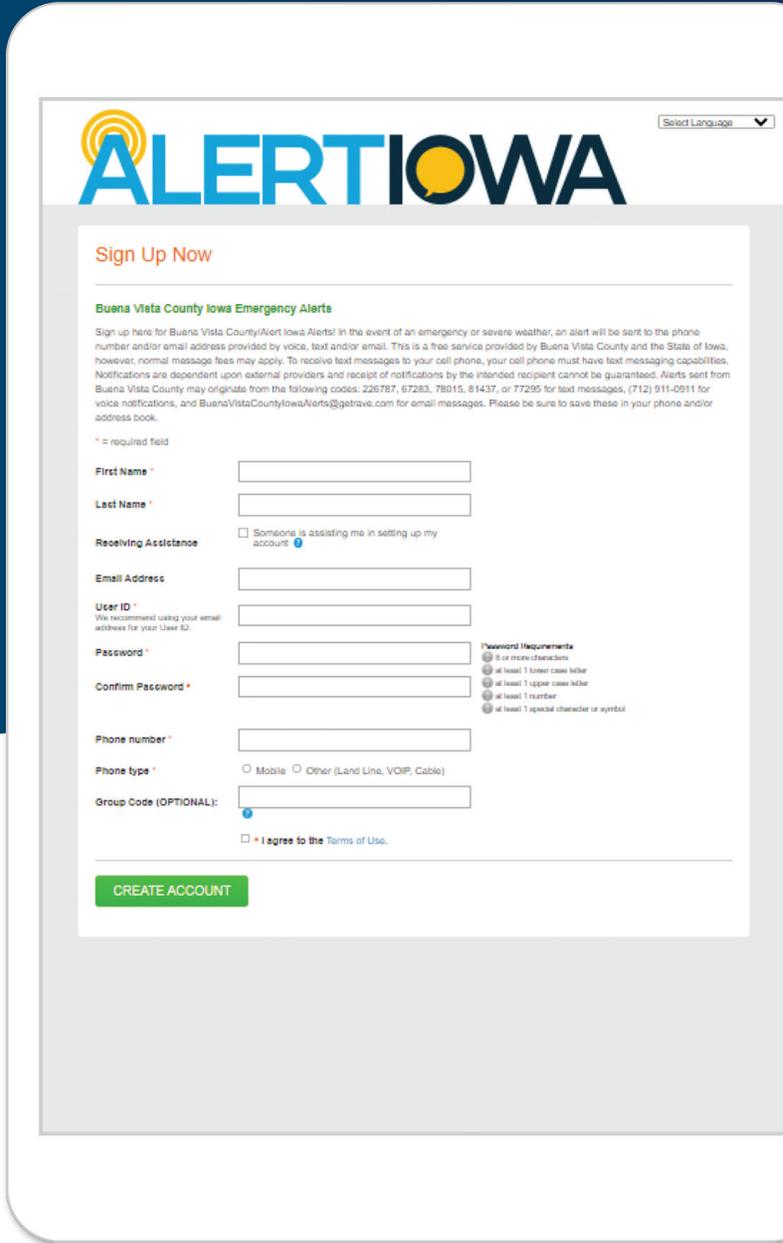
Residents can sign up for Alert Iowa online through by going to the [Pottawattamie County EMA](#) webpage.

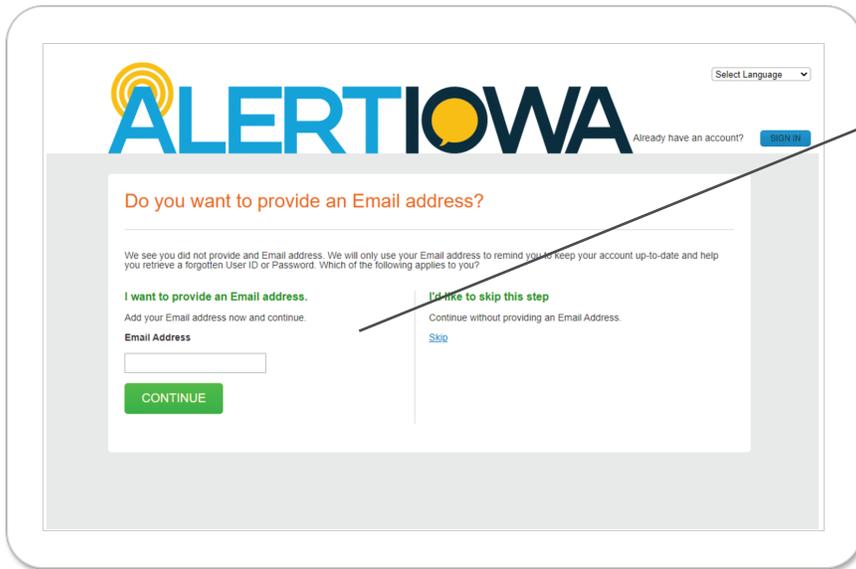
Once you are at the sign up page you will be asked to create an account.

You must provide:

- Your name
- Phone Number
- And create a username and password
- Your email address

If you are unable to do so, the system also allows you to designate someone who will provide assistance in setting you up and managing your account. If you choose this option the person assisting will get reminders to help update your information on an annual basis.





Adding an Email

Once you create your account the next few pages will review your personal information.

If you include an email you will be asked to verify, and if you entered in a mobile number you will be asked to verify the carrier by a call.

Adding an Address

You will then be asked to enter in an address. This is needed to confirm what alerts you will be offered.

Note: You can add multiple addresses (home, work, school, etc.) in your profile in a later step.

A screenshot of the ALERTIOWA registration process, specifically the 'Enter Address' step. The page features the ALERTIOWA logo at the top left and a 'Select Language' dropdown at the top right. Below the logo, there is a 'SIGN IN' button and the text 'Already have an account?'. The main heading is 'Enter Address'. Below this, there is a paragraph explaining the purpose of the address. A note indicates that asterisks denote required fields. The form includes: 'Address Type *' with a dropdown menu showing '- Select Address Type -'; 'Street *' with a text input field and a placeholder 'Street address only - no PO box.'; 'City *' with a text input field; 'State *' with a dropdown menu showing 'Select a State'; and 'Zip *' with a text input field. A green 'CONTINUE' button is located at the bottom left of the form area.



Alerts

Once you verify your address, the next screen will display the alerts available in Pottawattamie County.

Note: The system automatically subscribes you to all alerts. To opt out, you can click on the blue check box next to the alert you do not want.

Selecting Your Language

You can also choose the language of your choice for alerts. Pottawattamie County translates their messages and you can receive messages in your preferred language. By default, messages will be delivered in English unless a change is made here.



Refining Your Alerts

You can also uncheck the box next to the first alert category and it will deselect all at once, and you can select the alerts and modes you prefer.

People & Medical Information

You can add multiple people under one account, making this a great way to sign up a whole household. If you opt-in to provide your personal information, such as personal medical and access and functional needs information the emergency management agency can use information to better plan for special assistance and to send preemptive messaging to groups who may need extra time to evacuate, or rely on generators.

Account Settings

You can update your password, profile update reminders, and account assistant information in the Account Settings tab.

Select Your Preferred Language

The screenshot displays the ALERT IOWA user interface. At the top, the logo 'ALERT IOWA' is prominent, with a 'Select Language' dropdown menu to its right. A navigation bar includes 'Profile', 'Alerts', 'Account Settings', and 'FAQ'. The main content area shows a user profile for 'Hi, JANE' with a 'Profile Strength' of 66% and an 'IMPROVE PROFILE' button. Under 'People / Household', Jane Doe's details are listed: JaneDoe@email.com, Female, born in January 1979. Below this, the 'Addresses' section lists two locations: an apartment at 1234 Main Street and a single-family house at 4444 Sunny Drive. On the right, the 'Alerts' section shows 'You are currently opted into' three emergency notification services from Black Hawk, Clinton, and Scott counties, and 'You are eligible for' a list of locations including Dunkerton, Gilbertville, Hudson, La Porte City, Raymond, Waterloo, and various county alerts.

Addresses

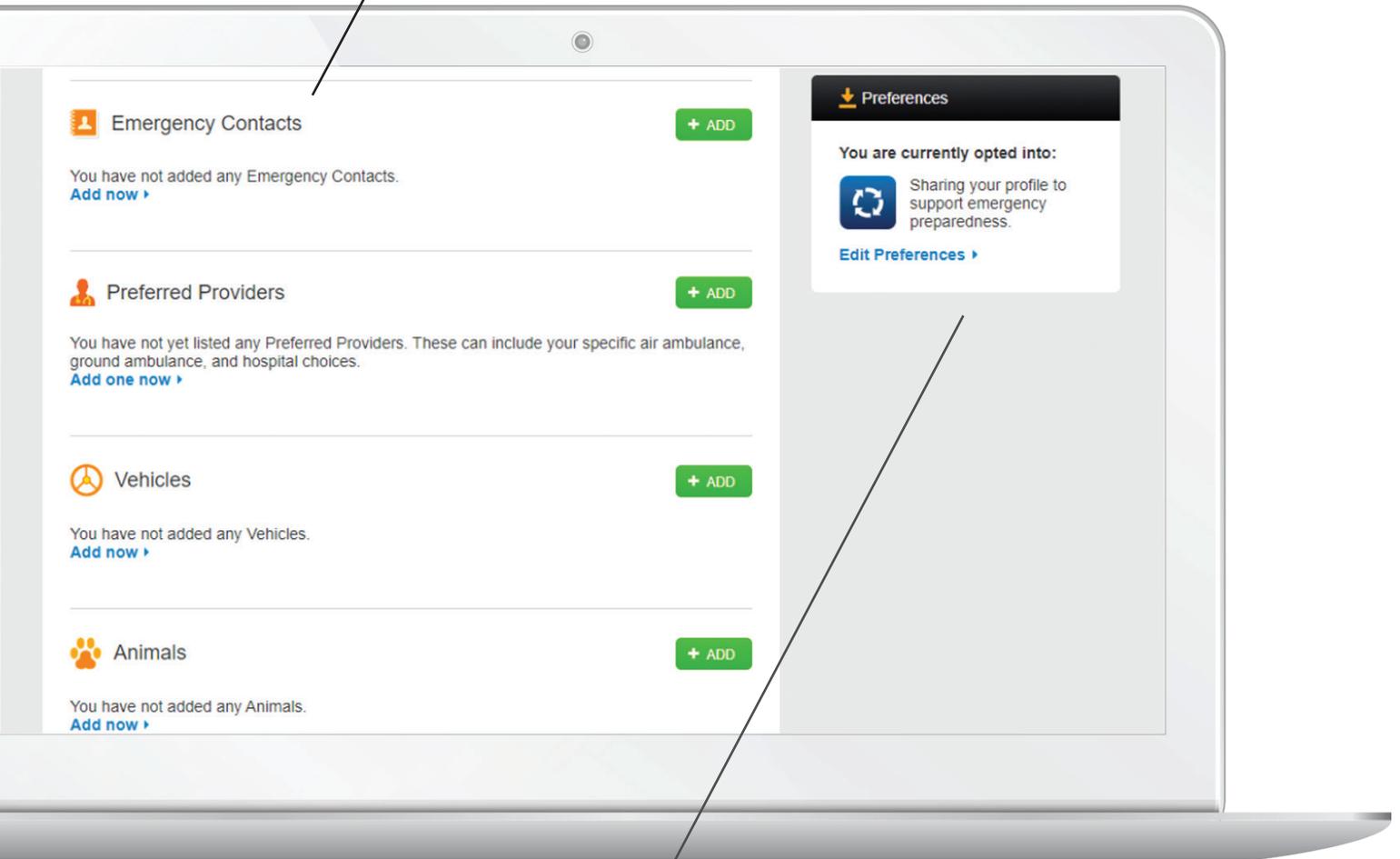
The system allows for multiple addresses for places such as home, work, or schools. They can span across different communities and counties. Addresses will activate which alerts you have the ability to opt into.

Alerts

Your main page also tells you what alerts you are currently subscribed to and what alerts you are eligible to subscribe to. Residents can update their preferences at any time through the Alerts Tab in the toolbar located at the top of the screen. You can also opt-in to provide personal information to assist in disaster response and first responders under preferences.

Other Account Information

You can populate information about emergency contacts, preferred providers, vehicles and animals in your household. This information can aid in response and recovery efforts across the county. A few counties can pull this information into their 911 dispatch centers when you place a call. *Note: At this time, Pottawattamie County EMA does not participate in transferring any provided data automatically into the 911 dispatch system.*



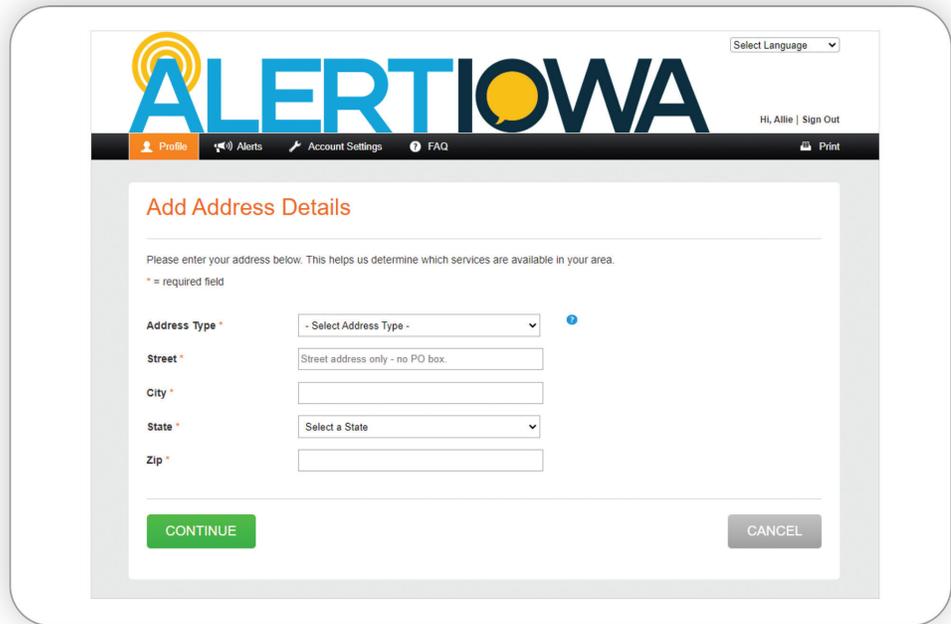
Preferences

You can manage the option to provide personal information to your local emergency management agency to assist them in preparedness, response, evacuation, and recovery efforts under "Preferences".

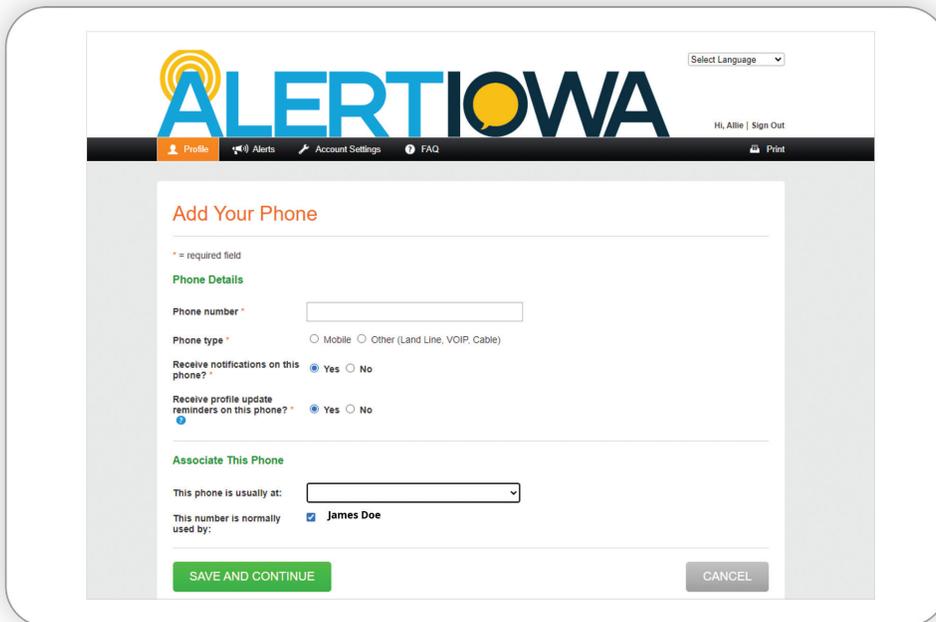


Additional Information

You can add additional addresses and phone numbers to your profile.



The screenshot shows the 'Add Address Details' form. At the top, the ALERT IOWA logo is displayed with a 'Select Language' dropdown menu. Below the logo is a navigation bar with links for Profile, Alerts, Account Settings, and FAQ. The main content area is titled 'Add Address Details' and includes a sub-header 'Please enter your address below. This helps us determine which services are available in your area.' and a note '* = required field'. The form fields are: Address Type (dropdown menu), Street (text input), City (text input), State (dropdown menu), and Zip (text input). At the bottom, there are 'CONTINUE' and 'CANCEL' buttons.



The screenshot shows the 'Add Your Phone' form. At the top, the ALERT IOWA logo is displayed with a 'Select Language' dropdown menu. Below the logo is a navigation bar with links for Profile, Alerts, Account Settings, and FAQ. The main content area is titled 'Add Your Phone' and includes a sub-header '* = required field'. The form is divided into two sections: 'Phone Details' and 'Associate This Phone'. The 'Phone Details' section includes: Phone number (text input), Phone type (radio buttons for Mobile and Other (Land Line, VOIP, Cable)), Receive notifications on this phone? (radio buttons for Yes and No), and Receive profile update reminders on this phone? (radio buttons for Yes and No). The 'Associate This Phone' section includes: This phone is usually at: (dropdown menu) and This number is normally used by: (checkbox for James Doe). At the bottom, there are 'SAVE AND CONTINUE' and 'CANCEL' buttons.