



## **Salon Policy**

Due to the recent Covid-19 pandemic we have reviewed and updated all of our salon policies and procedures.

As always the health and wellbeing of our clients and our staff is our top priority. Our usual hygiene protocols are extremely high and following government guidelines and advice from our own industry federations we have since put in extra measures to further protect you and ourselves whilst in the salon.

We kindly ask that you read and agree to our new policies before you return to salon for treatments.

### **Clients**

Arrive to your appointment on time and where possible alone.

Personal belongings such as mobile phones should be used minimally whilst at the salon.

Please knock and wait outside and your therapist will come and welcome you.

We have placed sanitising stations at our entrance where you can sanitise your hands on arrival.

At least a 1m distance should be maintained always and where possible 2m.

Clients are not allowed magazines or hot drinks, however bottled water will be available.

If you need to visit the bathroom whilst you are with us, antibacterial wipes will be available for you to wipe over touch points, such as the flush and taps.

Antibacterial soap and hand sanitiser will be available as well as disposable hand towels.

Face coverings are not essential for clients to wear however if you would like to bring one or purchase a reusable one from us they are available and should be removed as you leave and disposed of or (if reusable) washed when you arrive home.

Hand sanitiser is available for you to use in all rooms and can be used as freely as you require

Tissues are available for you to use throughout the salon and must be disposed of in the bins provided immediately after use.

Avoid touching retail products unless purchasing

Avoid touching your face, eyes and mouth during treatment

## **Salon & Therapists**

Full risk assessments have been carried out throughout the salon.

All touch points have been assessed and doors will remain open when rooms are not in use.

Extra ventilation has been put in place.

Where possible sustainable disposable items will be used.

All tools will be sanitised to the highest possible level in between clients and extra sets have been purchased

Each nail client (fingers and toes) will have their own nail file and buffer block which will be sanitised and kept in a resealable bag for each visit.

Surfaces and all touch points will be thoroughly cleaned in between every client

Disposable couch covers will be used

All towels will be washed at 60degrees and changed as always in between clients.  
Used towels will be stored in a secure bin.

All bins have been replaced with either pedal or sensor bins

All therapists will be in a face mask and visor throughout all treatments

Gloves will be worn and changed in between clients or as soon as they have been potentially contaminated.

PVC aprons will be worn and sanitised in between clients

Therapists are fully trained across all areas of health & hygiene and now specifically COVID-19

Therapists will wash their hands at regular intervals

Therapists hair will be securely tied back to avoid unnecessary contact with their face.

Consultations where possible will done online before you come into the salon for treatment.

## **Feeling Unwell...?**

If you or someone you live with are feeling unwell, awaiting results of a corona virus test, if you have tested positive or if you have any symptoms at all you must not come in for your appointment, and we kindly ask that you let us know in as much time as possible.

## **Thank You...**

We would like to take this opportunity to thank you for your continued support, for helping us stay safe and for allowing us to re-open.