

We're Back!

Hi Everyone,

I hope that you're all keeping safe and well, and enjoying this great weather.

As you know, at the end of May we tentatively reintroduced our service on a 1:1 basis, with the idea that we would look to re-evaluate as and when government guidance on social distancing changes.

We are excited to say, after today's announcement (23rd June) – and within government guidance – that we are now at a stage where we can move onto our next phase of the reintroduction of our service, as safely as possible.

The below information may of course change as we go along depending on guidance from the government and CQC, but here is the plan ...

From 6th July

We will move from a 1:1 ratio to a 2:1 (2 Participants to 1 Group Leader) – with 1:1 still being an option if preferred, but do remember that the rates for 1:1 support and group support are different.

2:1 sessions will mean all people in the car (both Participants and Group Leader) will require a face mask throughout the duration of the car journey, and again these journeys are to be kept as short as possible.

All Group Leaders have been supplied with PPE, so will be equipped with their own mask already, as well as gloves and apron if/when needed. Participants will need to have their own face mask.

The majority of sessions will continue to take place in outdoor spaces; parks, woods, zoos, outdoor golf etc. But we will look to start with a gradual reintroduction of community venues, for instance cinemas which are looking to open on and around the 10th July, again while maintaining social distancing from the general public.



1st September

Depending on guidance - we may be able to start 3:1 sessions (3 Participants to 1 Group Leader) as well as offering 1:1 sessions in community venues, again while maintaining social distancing from the general public.

This is the plan, but it could all change and we do not want to put anyone at any risk or be part of the problem, so things will change as we go and we will keep you updated.

As stated before, but for your information:

For Group Leaders to be able to work these sessions they will of course need to be symptom free and all members of their household to be symptom free. They will also complete training on Covid 19 and use of PPE.

We also ask that you confirm that you, the Participant, and all members of your household are symptom free. If you develop any Covid 19 symptoms then please alert us ASAP, and self-isolate.

We know that some people will want to continue to isolate and that some people are more vulnerable than others, so please only use our service if you feel comfortable to.

We know that it will be a gradual process, we are here, we are working our way back and we will be here when you're ready to come back.

Thank you so much for all of your support throughout this, you have all been amazing - we hope to hear from you soon regarding the above.

If you would like to book any sessions then please contact the Area Manager that you usually book your sessions with and they will be happy to help you, thank you.

Thank you
Simon and Area Managers

