

TV Instructions

Model: Samsung 4k UHD Smart TV 50"

The TV uses a 'Mag Box' that provides all UK terrestrial TV channels and all Sky channels including Movies and Sports

Remote controls

There are two remote controls.

The first one (left hand side) is the remote control for the TV itself.

The second one (right hand side) is the remote control for the Mag Box.

Turning on the TV and Mag Box

1. Press the red button on the top left of the TV remote. This should turn on the TV.

You can now put that remote down, as everything from this point can use the Mag Box remote.

2. Turn on the Mag Box by pressing the red button on the top right of the Mag Box remote. The light on the Mag Box should be white at this point (see notes below on the Mag Box).

3. If the Mag Box has loaded correctly, the menu on the screen should look like the images to the right:

1. Click 'OK' on the Mag Box remote to bring up the channel list.
2. If you click 'Back' arrow, you will get to the main screen to filter by category (so e.g. show all Movies, TV, HD, Sports, Radio, or just All channels).
3. When you have your preferred category, click 'OK' and it will list all options.
4. Click 'OK' to view the channel of choice full screen.
5. Clicking 'OK' again will bring back up the menu.



TV Remote



Mag Box Remote



Troubleshooting: The Mag Box itself

If the Mag Box isn't working, please try the following:

1. Turn off the TV and remove the black power cable from the box of the Mag Box.
2. Ensure the black HDMI cable is fully inserted into the back of the Mag Box, and the other end is fully inserted into the TV's HDMI port (note the number of the HDMI port on the TV – it's usually HDMI 1).
3. Ensure the yellow ethernet cable is fully inserted into the Mag Box and the other end is fully inserted into a port in the internet router.
4. Restore power to the Mag Box by fully inserting the black power cable.
5. Ensure the TV is on the correct channel (select HDMI 1 from 'Source' on the TV remote).



Using the Samsung TV remote

Unless you plan to use the Smart TV functions rather than the Mag Box (for things like YouTube etc.), you shouldn't need to use the TV remote beyond switching on the TV itself.

If you do use the TV remote for the other Smart functions, here are a few tips:

- The Home button opens the menu at the bottom of the screen.
- The circular part of the remote is for navigation (move up, down, left, right through options on the screen). Press the central circle to select the desired option.
- The volume and channel buttons work by pushing the buttons upward or downward in each case. Don't press them down, even though that feels like the right way to use it!

**** Note if you press down the 'Channel' button, you will lose the Mag Box connection and the HDMI 1 might show 'no signal'**

This is easily done. To correct it:

1. Put the TV on Standby by pressing the red standby button on the TV remote, and that should make the Mag Box go into standby too.
2. Press the red standby button again on the TV remote to power it back up and press the red power/on button on the Mag Box remote. That should the work again.