

PARTY BOOKING TERMS & CONDITIONS

BUGGANEER PARTY AND SCALLYWAG PARTY

Party duration is 2 hours: 90 minutes' play time, 30 minutes – food and cake ceremony. Party is allocated 3 tables in the soft play area and party room 'Captain's Cabin'. All shoes must be left at reception and socks must be worn by all guests.

Maximum of 20 children and 5 adults are allowed to go up to the 'Captain's Cabin' room due to its size, extra people will have to remain at the party tables reserved downstairs. Party guests are entitled to arrive 10 minutes prior to the party. Party duration is 2 hours, late fee of £10.00 is applied to every 10 minutes passed the end time of the party. If party is late to start due to guests or party organisers being late party duration and itinerary remains the same from the booked start to finish time.

£100 non-refundable deposit is required to be paid at the time of the booking. It will be deposited to Kassiope Cove and will be held as a part payment for the party booked. The final balance for the booking must be made 7 days before the booking. The booking can be transferred once. We require 7 days' notice if the party is required to be transferred.

The maximum required number of children for the party is 20.

1 adults per 1 child are free of charge to enter; extra adults will be charged £1.00. Minimum 1 adult per 6 children is required for supervision.

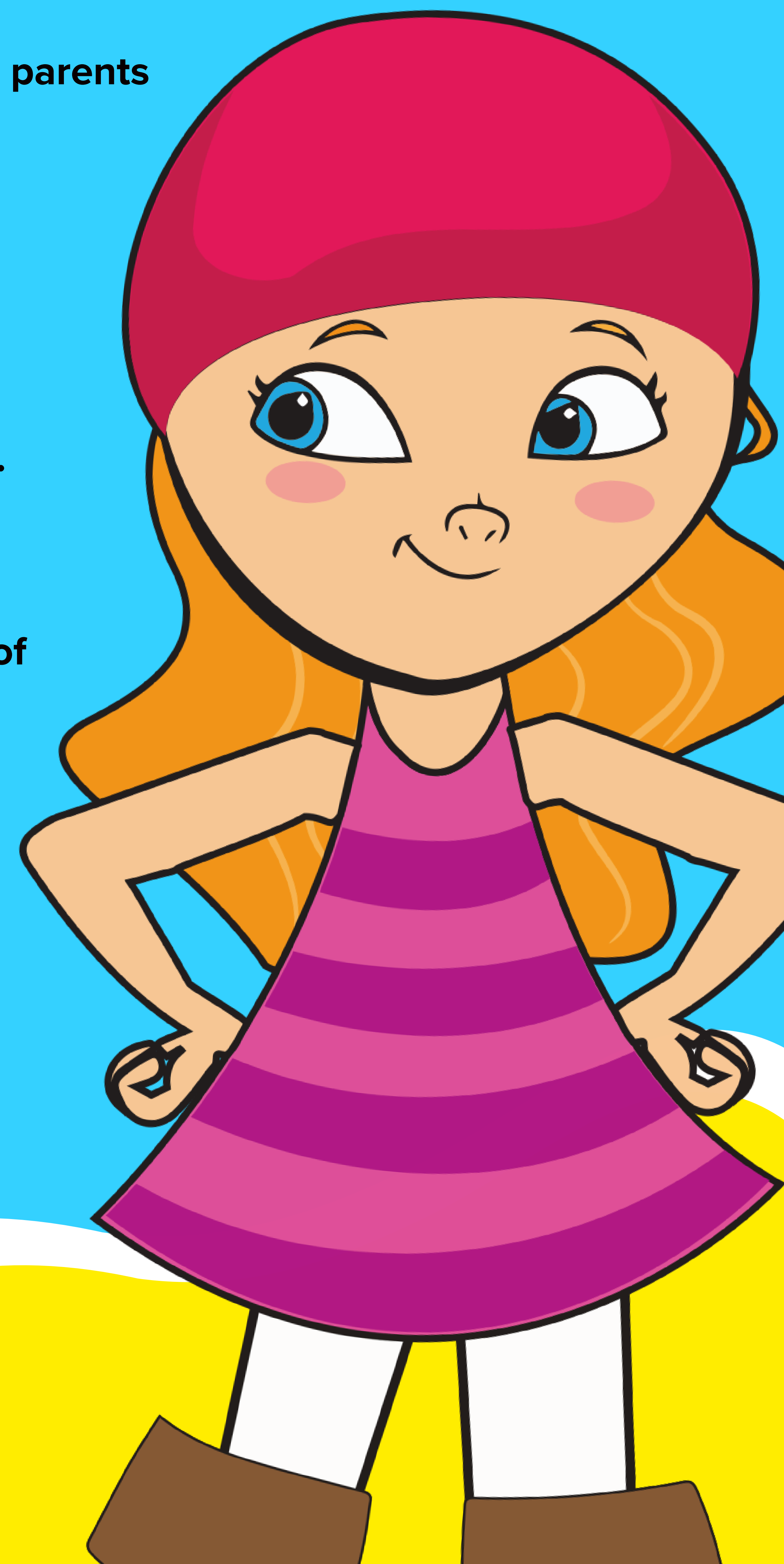
Siblings attending as extras of the party children invited are not part of the party and standard admission price applies upon the entry. Parental supervision is required at all times and Rules of Play must be followed during the party.

No Socks – No Play policy applies to all party children and supervising parents entering Kassiope Cove. Party children remain responsibility of their accompanying adults throughout the party. All shoes must be left at reception and socks must be worn by all guests.

Only food and drink purchased or provided by Kassiope Cove can be consumed in the premises.

Party is entitled to supply their own birthday cake and party bags only. Party organiser is required to notify Kassiope Cove about any possible allergies or dietary requirements.

It is the policy of the management that any behaviour or a continuum of behaviours, including: the use of inappropriate or offensive language, verbal abuse or physical threats will result in the individual/s being asked to leave and not return.



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CAPTAIN'S & ADMIRALS PARTY

Admiral and Captain parties entitles the customer to exclusive use of the soft play equipment excluding Captain's Cabin. No general public is allowed in to Kassiope Cove during the event – only guests of the party. List of the guests should be presented to the reception on the day of event.

Party guests are entitled to arrive 10 minutes prior to the party. Party duration is 1 hour and 45 minutes, late fee of £10.00 is applied to every 10 minutes passed the end time of the party.

If party is late to start due to guests or party organisers being late party duration remains the same from the booked start to finish time.

Maximum allowed number of party guests for Admiral and Captains' party is 100 (adults and children together) and no more than 60 children. Due to health and safety regulations this number cannot be exceeded, and party organiser takes up the responsibility to ensure that this number is not exceeded. When maximum number of 100 people (including party organisers family) is reached, no one else will be allowed inside.

Minimum of 1 adult per every 6 children is required to be present at the party to maintain reasonable behaviour throughout the duration of the party. Parental supervision is required at all times and Rules of Play must be followed during the party.

No Socks – No Play policy applies to all party children and supervising parents entering Kassiope Cove. Party children remain responsibility of their accompanying adults throughout the party.

A £100 non-refundable deposit is required to be paid at the time of the booking. It will be deposited to Kassiope Cove and will be held as a part payment for the party booked. The final balance for the booking must be made 7 days before the booking.

The booking can be transferred once. We require 7 days' notice if the party is required to be transferred. Kassiope Cove employees and customers have the right to work and enjoy our facility without fear of harassment both verbally and physically.

It is the policy of the management that any behaviour or a continuum of behaviours, including: the use of inappropriate or offensive language, verbal abuse or physical threats will result in the individual/s being asked to leave and not return.

Party organiser is required to notify Kassiope Cove about any possible allergies or dietary requirements.

Admiral's Party Food

A finger buffet with unlimited squash, smoke machine and disco lights.

Captain's Party Food

Customer are allowed to bring their own finger buffet food. The servery will be open for hot and cold drinks and snacks. A tab can be opened by party organiser on the day of the party if required. A deposit will be taken, and any underspend will be refunded.

