

PETIT SAUCISSON & CO PET SPA

Client Booking Consent Form

This form must be completed before your pet's grooming appointment.

Pet Details

Owner's name: _____

Pet's name: _____

Mobile number: _____

☐ Health Declaration

Does your pet have any medical conditions, allergies, skin problems, lumps/bumps, injuries, pregnancy, incontinence or take any medication?

- ☐ No

- ☐ Yes – details: _____

☐ Behaviour & Aggression

Has your pet ever bitten, snapped, attempted to bite, shown aggression, extreme fear or been difficult to handle at a groomer, vet or at home?

- ☐ No
- ☐ Yes – details: _____
- ☐ REQUIRED: I confirm that I have disclosed all known aggression, biting, reactivity, extreme anxiety or handling difficulties.

For everyone's safety, please be completely honest. Behavioural issues do not automatically mean that we cannot groom your pet. Knowing beforehand allows us to adapt their appointment appropriately.

If undisclosed behaviour makes the groom unsafe, we reserve the right to stop the appointment. Charges for the appointment may still apply.

Matting & Knots

- ☐ REQUIRED: I understand that standard Full Groom prices are for reasonably maintained and brushed coats. De-matting is an additional service.

Additional charges:

Light matting: £15/hour

Moderate matting: £25/hour

Severe matting/shave-down: £40/hour

- ☐ REQUIRED: I understand that animal welfare comes before appearance. Petit Saucisson & Co Pet Spa will not put my pet through painful or excessive de-matting to preserve coat length.
- ☐ REQUIRED: I understand that severe matting may require my pet to be clipped/shaved short and that removing matting can reveal previously hidden irritation, sores, bruising, parasites or skin problems.

If additional matting work is required and you decline it, the groom may have to be stopped. The original booked appointment remains chargeable.

Fleas & Ticks

- ☐ REQUIRED: I confirm that I have disclosed any known flea or tick infestation.

If fleas or ticks are discovered during the appointment, the groom may be stopped and additional treatment, cleaning and salon disinfection charges may apply.

Salon Soiling

- ☐ REQUIRED: I agree to disclose known incontinence, diarrhoea, frequent urination or another condition likely to cause repeated salon soiling.

We understand genuine accidents happen. However, excessive/repeated soiling requiring substantial additional bathing, cleaning or sanitising may incur an additional charge.

Collection

- ☐ REQUIRED: I agree to collect my pet promptly once notified that their groom is complete.

Collection more than 15 minutes late may incur a £5 late collection fee. Further charges may apply for significantly extended delays.

Emergency Care

- ☐ REQUIRED: In an emergency, I authorise Petit Saucisson & Co Pet Spa to seek appropriate veterinary assistance where delaying treatment to obtain my consent could compromise my pet's welfare.

Photo & Video Consent – OPTIONAL

May we photograph/video your pet for our website and social media?

- ☐ Yes

- ☐ No

Your answer will not affect the service your pet receives.

Final Agreement

- ☐ REQUIRED: I confirm that the information I have provided is accurate and that I have disclosed relevant health and behavioural information.

- ☒ REQUIRED: I have read, understood and agree to Petit Saucisson & Co Pet Spa's Terms & Conditions and grooming policies.

Electronic signature / Full name:

Date: _____ One thing I'd add to your booking process:
don't make clients re-sign the entire thing for every single appointment unless you want to. You could have existing clients agree once, then include a mandatory question on subsequent bookings saying "Has anything changed with your pet's health, behaviour, coat condition or circumstances since their previous appointment?" That keeps your records much cleaner.