

## Super Speech Solutions, LLC Meera Raval Deters, M.A., CCC-SLP, BCTS, ACAS meera@superspeechsolutions.com 713-364-4398

## **Attendance / Cancellation Policy**

Attendance and participation in therapy along with complete compliance with any associated home programs, are essential for therapeutic success.

While Super Speech Solutions, LLC understands that illnesses and emergencies occur, we respectfully request that you avoid frequent cancellations or "no shows". Please adhere to our following policy regarding providing our office with advance notification for any cancellations resulting from a conflicting appointment, vacation, obligations for work or family, or any other event.

appointment, vacation, obligations for work or family, or any other event. All cancellations must be submitted 24-hours prior to your scheduled appointment. ☐ A fee of \$75.00 may be assessed if the following occurs. This fee will be billed directly to the client and not their health insurance company, as medical insurance does not provide coverage for missed sessions. • If cancellations are made less than the required 24-hours. • If the client fails to show up for a scheduled appointment. ☐ If you arrive late for a scheduled appointment, the session will still end at the scheduled time or may be cancelled. ☐ If you fail to appear for an appointment (no show) without providing the appropriate advance notification for appointments, the office will reserve the right to cancel all pending appointments and to no longer offer services to you as a client. ☐ I, \_\_\_\_\_, understand the attendance / cancellation policy and the risks of not adhering to it. Print Name of Client Date

Relationship to Client

Signature of Client or Legal Representative