



QUALITY IMPROVEMENT IN DIGITAL CONSULTATIONS COURSE TERMS AND CONDITIONS

Acceptance of booking and course duration

The person who made the booking for a place on the course will be considered the student and will receive an email confirming receipt of the booking request. All bookings are subject to availability. The course is not transferrable to any other person or company.

A booking should only be deemed to be accepted when Healthworks Ventures Limited issues written confirmation in respect of the booking.

Healthworks Ventures Limited has the right to not accept a booking.

The course must be completed with 3 calendar months from the date of booking confirmation. After this end date access to the online training will be denied. Should only part of the course be completed at this time, it will not be considered as completed and a pass certificate will not be issued.

Course fee and payment

The fee to attend a course must be paid in full before the commencement date of the course.

Access on to the course is only enabled upon full payment of the course fees. Healthworks Ventures Limited has the right to refuse a student entry on to the course if the course fee is not paid before the date of the course.

Cancellations

If a student wishes to cancel participation in a course, they must advise Healthworks Ventures Limited in writing by email to david@healthworks.uk

However, please note that refunds are not given after the issue of a booking confirmation and full payment has been received. Only in extraordinary circumstances and at the discretion of Healthworks will a refund be considered.

Cancelled courses

Healthworks Ventures Limited has the right to cancel a course after acceptance of student enrolments. In this event Healthworks Limited will reimburse in full any course fees paid and will be limited to the value of the course fees paid.

Course content

All course content is correct at the time of publishing (April 2022). While every effort will be made to immediately address the implications of changes to law and regulations to the course content, Healthworks accept no liability for changes to law and regulations that may affect the relevance of the content after this date.

All course content belongs to Healthworks and the tutors and cannot be shared or reproduced.

Personal data

Any personal data supplied by the student will be processed by Healthworks Ventures Limited in line with data protection legislation ie Data Protection Act 1998, and from 25 May 2018, the General Data Protection Regulation (Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016), and any legislation which amends, extends, consolidates, re-enacts or replaces same, including any additional legislation or regulations that may be made pursuant thereto from time to time.