

FIRST CASE START NOTIFICATION

This is a reminder that one of our longstanding goals is to start every surgical procedure on time, especially the first case of the day.

In an effort to improve First Case On Time Starts, our IT staff developed an alert system using EPIC Haiku. These alerts will be sent beginning Tuesday, May 17 for first cases scheduled at the Main Tower OR and at NESC.

This app which many of you have on your phones, will send an alert similar to the screenshot pictured below with the message "Your first patient of the day has arrived in Pre-Induction"



Click here for the instructions for Haiku installation. Once installed, you will need to allow push notifications. All notifications will be on by default. If you want to turn off certain ones, you can click your photo in the top-right of the app, click Notification settings and scroll through the list and turn off specific ones.

Please note: Case Event is the one that must stay on in order to receive the notification.

GASTROINTESTINAL COVERAGE

Gastrointestinal (GI) will be covered by Dr. Gupta through May 15. He performs general GI procedures only. Dr. Szych (general GI and ERCP) will cover May 16 — May 20. The GI physician on-call can be reached 7:00am – 7:00pm by calling ##585.

7:00 pm – 7:00 am is now being covered by Associated Gastroenterologists and Gastroenterology & Hepatology of CNY. The coverage schedule can be found on IntelliDesk.

MANAGEMENT OF PATIENTS WITH SUBSTANCE ABUSE DISORDER

For patients with current or anticipated pain management concerns associated with known or suspected substance use disorders, a psychiatry consult should be requested for addiction medicine recommendations. If a pain consult by pharmacy is still deemed appropriate after the psychiatry consult, one may be ordered. Psychiatry may also assist with medication-assisted therapy for opioid use disorder (buprenorphine, methadone, naltrexone).

Contact Pharmacy Clinical Manager, Heather Eggleston at <u>Heather.Eggleston001@sjhsyr.org</u> or 315.448.6334 or Dr. Jenna Hiestand at <u>Jenna.Hiestand@sjhsyr.org</u> or 315.956.9711 with questions.

ENFORCEMENT OF CURRENT VISITATION GUIDELINES

We have been monitoring higher than normal COVID positivity rates within our community. To keep patients, staff, and visitors as safe as possible we have developed a document to reinforce Inpatient Visitation Guidelines of one person per day / screening and PPE requirements / limited exceptions. Please note the following:

- · All visitors are being handed this document upon entry.
- · Feel free to print (link below) additional copies as needed to share with patients, visitors, and staff.
- Stay educated and feel empowered to exercise the right to further restrict and end the visitation of any non-compliant visitors.
- Remind non-compliant visitors of their responsibility and our visitation rules.
- Security can be contacted, as needed, for additional support / ensure compliance / facilitate removal of non-compliant visitors.

<u>Click here</u> to access the document. Please contact the Office of Patient Experience at 315.448.5559 or the Administrative Coordinators with questions.